



Quarterly Performance Measures & Action Plans Report

Section 28.35(2)(d), Florida Statutes

3rd Quarter
County Fiscal Year 2025-26
(Apr 1, 2026 through Jun 30, 2026)

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Quarterly Performance Measures & Action Plans Report

The Florida Clerks of Court Operations Corporation (CCOC) was created as a public corporation to perform the functions specified in sections 28.35 and 28.36, Florida Statutes. Section 28.35 (2)(d), F.S., requires the CCOC to develop a uniform system of performance measures and applicable standards in consultation with the Legislature. These measures and standards are designed to facilitate an objective determination of the performance of each clerk in fiscal management, operational efficiency, and effective collection of fines, fees, service charges, and court costs. Current performance measures address:

- Collections (one measure each for nine court divisions, reported quarterly)
- Timeliness (two measures for each of ten court divisions, reported quarterly)
- Juror Payment Processing (one measure, reported quarterly)

When the CCOC finds a Clerk's office has not met the performance standards, the CCOC identifies the nature of each deficiency and any corrective action recommended and taken by the affected Clerk of the Court. The CCOC is required to notify the Legislature of any clerk not meeting performance standards and provide a copy of applicable corrective action plans.

The CCOC monitors the performance of the Clerk's offices through quarterly reports provided by the Clerk's offices, due on the 20th of the month following the end of the quarter. The CCOC provides notification of the status of the Clerks' performance standards to the Legislature through these quarterly reports.

The CFY 2025-2026 Third Quarter report identifies Clerk offices that did not meet established performance standards and summarizes the factors contributing to unmet standards. 50 Clerk offices submitted 108 Collections corrective action plans, while Columbia, Jefferson, and Levy Counties did not submit Collections reports. Eight Clerk offices submitted 14 action plans related to untimely case filing, and 65 counties submitted Output Timeliness reports, with Jefferson and Levy Counties not submitting reports. Three Clerk offices submitted three action plans addressing untimely case docketing, and five counties submitted five Juror Timeliness corrective action plans; Union County did not submit a Juror Timeliness Report. Of the 66 counties that issued juror summonses, 65 issued juror payments. Overall, 52 counties submitted 130 corrective action plans, while 15 counties had no action plans recorded in the available submissions. Detailed performance measure results and corresponding corrective action plans are presented in the following tables, organized alphabetically by county.

Table A - Collections
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Alachua			External						External	2
Baker							Internal	External		2
Bay	External	External			Internal	Internal	External			5
Bradford			External		External		External		Internal	4
Brevard		External	External				External			3
Broward	External		External				External			3
Calhoun		Internal						Internal		2
Charlotte	External		External							2
Citrus	External									1
Clay	External									1
Collier	External									1
Columbia										
DeSoto	External									1
Dixie	External	External					External		External	4
Duval	External	External	External							3
Escambia							External			1
Flagler										0
Franklin										0
Gadsden	External	External		External			External			4
Gilchrist	External								Internal	2
Glades			Internal							1
Gulf										0
Hamilton										0
Hardee	Internal	Internal								2
Hendry										0
Hernando										0
Highlands	External	External								2
Hillsborough	External		External				External			3
Holmes										0
Indian River										0
Jackson										0
Jefferson										
Lafayette		External					External			2
Lake	External									1
Lee	Internal									1
Leon	Internal	Internal		Internal	Internal		Internal		Internal	6
Levy										
Liberty			External					Internal		2

Table A - Collections
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Madison			External				External			2
Manatee	External									1
Marion	External									1
Martin										0
Miami-Dade	External						External			2
Monroe									Internal	1
Nassau	External									1
Okaloosa	Internal						Internal			2
Okeechobee		External	External							2
Orange	External	External					External			3
Osceola						Internal	External	Internal	Internal	4
Palm Beach	External	External								2
Pasco	External						Internal			2
Pinellas	External	Internal	Internal							3
Polk	External	External					External			3
Putnam	External	External	External							3
Saint Johns									External	1
Saint Lucie	External									1
Santa Rosa							External			1
Sarasota	External	External					External			3
Seminole	External						External			2
Sumter										0
Suwannee										0
Taylor			External				External			2
Union		External		External	External					3
Volusia										0
Wakulla										0
Walton	External									1
Washington							External			1
Statewide	32	18	14	3	4	2	23	4	8	108
Internal Reasons	4	4	2	1	2	2	4	3	5	27
External Reasons	28	14	12	2	2	0	19	1	3	81

NOTE

1. Columbia, Jefferson, Levy did not submit the required Collections report at the time this report was compiled.
2. Report compiled by CCOC staff on August 12, 2026.

Table B - Timeliness 1
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua					Internal						1
Baker											0
Bay											0
Bradford											0
Brevard					Internal	Internal					2
Broward											0
Calhoun											0
Charlotte											0
Citrus		Internal								Internal	2
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry	External		External								2
Hernando											0
Highlands											0
Hillsborough											0
Holmes											0
Indian River											0
Jackson											0
Jefferson											
Lafayette		External	External								2
Lake											0
Lee		Internal									1
Leon											0
Levy											
Liberty											0

Table B - Timeliness 1
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Madison											0
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa	Internal	Internal		Internal							3
Okeechobee											0
Orange											0
Osceola			Internal								1
Palm Beach											0
Pasco											0
Pinellas											0
Polk											0
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia											0
Wakulla											0
Walton											0
Washington											0
Statewide	2	4	3	1	2	1	0	0	0	1	14
Internal Reasons	1	3	1	1	2	1	0	0	0	1	10
External Reasons	1	1	2	0	0	0	0	0	0	0	4

NOTE

1. Jefferson and Levy did not submit an Output Timeliness Report report at the time this report was compiled.
2. Report compiled by CCOC staff on August 12, 2026.

Table C - Timeliness 2
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua											0
Baker											0
Bay											0
Bradford											0
Brevard											0
Broward											0
Calhoun											0
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry											0
Hernando											0
Highlands											0
Hillsborough		Internal									1
Holmes											0
Indian River											0
Jackson											0
Jefferson											
Lafayette											0
Lake											0
Lee											0
Leon											0
Levy											
Liberty											0
Madison											0

Table C - Timeliness 2
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa											0
Okeechobee											0
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas								External			1
Polk					Internal						1
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia											0
Wakulla											0
Walton											0
Washington											0
Statewide	0	1	0	0	1	0	0	1	0	0	3
Internal Reasons	0	0	0	0	0	0	0	0	0	0	0
External Reasons	0	1	0	0	1	0	0	1	0	0	3

NOTE

1. Jefferson and Levy did not submit an Output Timeliness Report report at the time this report was compiled.
2. Report compiled by CCOC staff on August 12, 2026.

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

Collections				
	County	Division	Reason Code	Description
1	Alachua	Juvenile Delinquency	External	This group does not have jobs and parents do not have the Money. Added a new additional Assessment. Which is very high.
2	Alachua	Family	External	Alachua County uses all methods of collections available to them for collecting on these cases. License suspension, on-line payment, submission to Collection Agency are some of the methods used.
3	Baker	Probate	External	Large number of pro se filers filing indigent status
4	Bay	Circuit Criminal	External	Bay County Uses all means available to collect as much money as possible.
5	Bay	County Criminal	External	Bay County Uses all means available to collect as much money as possible.
6	Bay	Civil Traffic	External	Bay County Uses all means available to collect as much money as possible.
7	Bradford	Juvenile Delinquency	External	No authority to go after juveniles for delinquent costs.
8	Bradford	Circuit Civil	External	We cannot collect on indigent customers.
9	Bradford	Civil Traffic	External	Customers are not paying their owed fees regardless of us setting up payment plans, suspending DL and sending to collections.
10	Brevard	County Criminal	External	The Brevard County Clerk of the Circuit Court and Comptroller utilizes all statutory available methods for collection. Our office is timely in posting payments received in this division. The factors affecting our collection rate are external and beyond our office's control. The courts occasionally give due dates beyond a 15 month timeframe. Additionally, payment plans set <u>according to statutory guidelines often extend beyond a 15 month timeframe.</u>
11	Brevard	Juvenile Delinquency	External	The Brevard County Clerk of the Circuit Court and Comptroller utilizes all statutory available methods for collection. Our office is timely in posting payments received in this division. The factors affecting our collection rate are external and beyond our office's control. The courts occasionally give due dates beyond a 15 month timeframe. Additionally, payment plans set <u>according to statutory guidelines often extend beyond a 15 month timeframe.</u>
12	Brevard	Civil Traffic	External	The Brevard County Clerk of the Circuit Court and Comptroller utilizes all statutory available methods for collection. Our office is timely in posting payments received in this division. The factors affecting our collection rate are external and beyond our office's control. The courts occasionally give due dates beyond a 15 month timeframe. Additionally, payment plans set <u>according to statutory guidelines often extend beyond a 15 month timeframe.</u>
13	Broward	Circuit Criminal	External	Broward continues to work with other governmental agencies and judiciary to improve collections of court ordered assessments.
14	Broward	Juvenile Delinquency	External	Broward continues to work with other governmental agencies and judiciary to improve collections of court ordered assessments.
15	Broward	Civil Traffic	External	The number of indigent defendants impact collections.
16	Charlotte	Circuit Criminal	External	\$ 1,003,465 is related to drug charges.
17	Charlotte	Juvenile Delinquency	External	Approximately 60% of Charlotte County Juvenile Delinquency cases are transferred to other counties for disposition. PD application fees are currently assessed at the time of filing, and more often than not, the case is not transferred until the next quarter or even the quarter after the application fee was assessed. When the case is transferred the PD application fee is waived.
18	Citrus	Circuit Criminal	External	We are out of compliance due to the drug trafficking fees being included; without those fees we would meet compliance.
19	Clay	Circuit Criminal	External	Large fines on trafficking cases that cannot be paid until the defendants are released.
20	Collier	Circuit Criminal	External	Exclude Drug Cases assessed: 11-2024-CF-601-AXXX \$269,731 and 11-2020-CF 1218-ZXXX \$263,073. If excluding these two drug cases the collection rate percentage would be 10.9%
21	DeSoto	Circuit Criminal	External	Defendants are being sentenced to Florida Dept of Corrections therefore, payments are being made after they are released by establishing a payment plan with our office.
22	Dixie	Circuit Criminal	External	Very poor county. Given over to collections.
23	Dixie	County Criminal	External	Very poor county. Given over to collections.
24	Dixie	Civil Traffic	External	Very poor county. Given to collections.
25	Dixie	Family	External	Very poor county
26	Duval	Circuit Criminal	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

27	Duval	County Criminal	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
28	Duval	Juvenile Delinquency	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented the Compliance Department and entered into a contract for compliance software to better assist with the collection of fines and fees.
29	Escambia	Civil Traffic	External	We have engaged an additional collection agency to support our collections efforts.
30	Gadsden	Circuit Criminal	External	Many of our defendants are repeat offenders and have multiple cases without the means to pay their fines and fees. We make every effort to collect.
31	Gadsden	County Criminal	External	Many individuals have more than one case or case type. Placed on payment plan until balance is paid. A number of individuals have failed to comply with the terms of payment plan and defaulted, resulting in late fee and suspension.
32	Gadsden	Criminal Traffic	External	A lot of our defendants are repeat offenders and have multiple cases without the means to pay their fines and fees. We've initiated payment plans and have suspended licenses on multiple cases if payment is not made within 30 days of issuance of ticket.
33	Gadsden	Civil Traffic	External	Many individuals have more than one case or case type. Placed on payment plan until balance is paid. A number of individuals have failed to comply with the terms of payment plan and defaulted, resulting in late fee and suspension.
34	Gilchrist	Circuit Criminal	External	We continue to work with the collections agency.
35	Highlands	Circuit Criminal	External	Increase compliance efforts.
36	Highlands	County Criminal	External	Increase compliance efforts.
37	Hillsborough	Circuit Criminal	External	Continued Transmission to Collection Agencies
38	Hillsborough	Juvenile Delinquency	External	No Collection Methods Available
39	Hillsborough	Civil Traffic	External	Continued Transmission to Collection Agencies
40	Lafayette	County Criminal	External	Incarcerated
41	Lafayette	Civil Traffic	External	Economy
42	Lake	Circuit Criminal	External	\$823,014.89 of the quarter's assessments were for Drug Trafficking Charges. The defendants are in prison, and therefore not available for collection efforts to be pursued. The Collection Rate for this quarter would have otherwise been 11.98%.
43	Liberty	Juvenile Delinquency	External	We will continue to work with DJJ and the Judiciary.
44	Madison	Juvenile Delinquency	External	The local economy and overall inability to pay greatly affects our collection rate.
45	Madison	Civil Traffic	External	The local economy and overall inability to pay greatly affects our collection rate.
46	Manatee	Circuit Criminal	External	No monies collected for drug trafficking cases. Collection rate less trafficking amounts is within performance measure standards.
47	Marion	Circuit Criminal	External	Economic conditions, assessments include drug trafficking fines, incarcerated defendants unable to pay until released, payment plans extended out past collection timeframe. With drug trafficking fines now reaching 500K, meeting 9% may be unattainable.
48	Miami-Dade	Circuit Criminal	External	Due to current economic conditions, we have a high number of defendants that are indigent and/or transient. We also have a significant number of cases on payment plans, which extends the amount of time for full payment beyond the timeframe captured in this report.
49	Miami-Dade	Civil Traffic	External	We have a significant number of payment plans which extend the time required for full collection beyond the timeframe captured in this report. Additionally, a significant number of citations go to court which also delays collection times.
50	Nassau	Circuit Criminal	External	The actual amount collected is 19.349 % refer to the drug trafficking tab below we continue to send our cases to collections
51	Okeechobee	County Criminal	External	Indigent population. Offering more payment plans
52	Okeechobee	Juvenile Delinquency	External	Indigent population. Offering more payment plans
53	Orange	Circuit Criminal	External	Large drug case on this cycle. As this moves through the system, it is difficult to collect from the incarcerated individual(s).
54	Orange	County Criminal	External	Most criminal defendants utilize long-term payment plans that routinely extend beyond five quarters due to financial constraints. Historically, this standard has been difficult to meet for this case type.

Table D Descriptions for Not Meeting Performance Standards CFY 2025-26 Quarter 3				
55	Orange	Civil Traffic	External	Orange County receives a significant number of out-of-state and international visitors who often do not pay their traffic obligations. Additionally, there is a general lack of concern among many individuals about resolving traffic cases.
56	Osceola	Civil Traffic	External	We have a high percentage of tourist from out of state/out of country who do not pay. We have developed and implemented text and email reminders.
57	Palm Beach	Circuit Criminal	External	Defendants allowed to convert fines to community service. 47% of assessment are drug trafficking charges.
58	Palm Beach	County Criminal	External	Defendants allowed to convert fees owed to Community Service\Inmate Work Credit.
59	Pasco	Circuit Criminal	External	This quarter has over 4.3 million dollars in trafficking fines. Our collection rate would be 11.14% without these assessments.
60	Pinellas	Circuit Criminal	External	During this reporting period, we had \$5,759,992 assessed in drug trafficking charges. While our percentage shows 4.16%, when removing the drug trafficking assessments, our percentage is 19.72%
61	Polk	Circuit Criminal	External	Violators not paying timely.
62	Polk	County Criminal	External	Violators not paying timely.
63	Polk	Civil Traffic	External	Violators not paying timely.
64	Putnam	Circuit Criminal	External	Our adjusted rate of 16.37%, without drug trafficking assessments, meets performance measure.
65	Putnam	County Criminal	External	The collections from our new Probation provider is showing consistent increases and the increase in percentage from the last quarter shows this. We are now suspending the defendant's DL in MM cases for failure to pay court ordered costs and fines which should also increase our collections as defendants come in to reinstate their DL
66	Putnam	Juvenile Delinquency	External	We currently do not send these to collections because we rarely have information on the parents to send to collections. We have no other options like suspending DL to increase collections.
67	Saint Johns	Family	External	void
68	Saint Lucie	Circuit Criminal	External	We have been informed by our local probation office that they are no longer violating probation for non-payment of court ordered fees.
69	Santa Rosa	Civil Traffic	External	Partial payment agreements can go up to 18 months which is outside the reporting time frame. Civil citation issued along with a criminal citation is held until the disposition of the civil citation.
70	Sarasota	Circuit Criminal	External	High felony fine and fee assessments at sentencing and long prison sentences continue to be primary causes on collection rates below the goal of 9%.
71	Sarasota	County Criminal	External	High fines and fees assessments against offenders who are indigent and/or homeless continues to be driving causes of collection rates below 40%. Additional campaigns are being explored to drive collection rates upward.
72	Sarasota	Civil Traffic	External	Automated red light and now school zone camera citations continue to be a challenge in collection of fines/fees. By removing all red light and school zone camera citations from the collection rate calculation, our civil traffic collection rate is well above the 90% recommended rate.
73	Seminole	Circuit Criminal	External	Drug trafficking fines represent the vast majority of the assessed amount.
74	Seminole	Civil Traffic	External	Report does not allow for case assessments that get deferred to a later quarter due to late hearing elections. Current CMS fees reflect \$2,303,649.22 paid on \$2,424,872.02 assessed, for 95.00%
75	Taylor	Juvenile Delinquency	External	No enforcement or consequences for juveniles if payments aren't made.
76	Taylor	Civil Traffic	External	Staff will continue efforts to collect fees and will continue sending cases with overdue balances to collections.
77	Union	County Criminal	External	Payment plans, D-6's, and FJ in place. Multiple defendants are paying both felony and misdemeanor court costs.
78	Union	Criminal Traffic	External	Payment plans, D-6's, and FJ in place were applicable. Multiple defendants are incarcerated on felony charges and in DOC.
79	Union	Circuit Civil	External	7 Inmate cases. Liens have been placed on inmate bank accounts.
80	Walton	Circuit Criminal	External	Drug Trafficking Cases - Defendants sentenced to prison sentence and fines/costs reduced to a civil lien.
81	Washington	Civil Traffic	External	Driver license suspended and sent to collection agency.
81		81		

Timeliness 1 - Filing New Cases; External Reasons Provided				
	County	Division	Reason Code	Description
1	Hendry	Circuit Criminal	Staffing - External	Short Staffed, Loss of Staff
2	Hendry	Juvenile Delinquency	Staffing - External	Cases are delivered to Criminal dept instead of Civil, causing a delay.

Table D Descriptions for Not Meeting Performance Standards CFY 2025-26 Quarter 3				
3	Lafayette	County Criminal	Staffing - External	Waiting on State Attorney
4	Lafayette	Juvenile Delinquency	Staffing - External	Waiting on State Attorney
	4	4		

Timeliness 2 - Cases Docketed; External Reasons Provided				
	County	Division	Reason Code	Description
	Pinellas	Probate	Unfunded Mandates - External	The Clerk's office is not adequately funded to meet timeliness and comply with state and local requirements
	1	1		

Table E
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

Collections				
	County	Division	Reason Code	Description
1	Baker	Civil Traffic	Internal	New staff which are working cases and making sure they are sent to collections and are being D-6'd
2	Bay	Circuit Civil	Internal	Adjustments were made
3	Bay	County Civil	Internal	Adjustments were made
4	Bradford	Family	Internal	This was a dissuasion of marriage fee that was assessed.
5	Calhoun	County Criminal	Internal	Continuing to set up payment plans and send to Collection Agency.
6	Calhoun	Probate	Internal	Continuing to set up payment plans and turn over to Collection Agency.
7	Gilchrist	Family	Internal	Waive and Dismiss issues addressed with clerks adding assessments to cases
8	Glades	Juvenile Delinquency	Internal	staffing issue
9	Hardee	Circuit Criminal	Internal	case are on lien and defendants are in prison
10	Hardee	County Criminal	Internal	cases are lien and defendants are in prison
11	Lee	Circuit Criminal	Internal	This percentage has fluctuated quarter over quarter but we are still under the 9% due to multiple co-defendants on a Felony complex case(s) with high dollar assessments and there is no action to improve.
12	Leon	Circuit Criminal	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdeamoner cases and local law enforcement uses civil citations. Leon County will continue to monitor this.
13	Leon	County Criminal	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdeamoner cases and local law enforcement uses civil citations. Leon County will continue to monitor this.
14	Leon	Criminal Traffic	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. In addition, the State Attorneys office operates a Diversion Program for misdeamoner cases and local law enforcement uses civil citations. Leon County will continue to monitor this.
15	Leon	Circuit Civil	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. Leon County will continue to monitor this.
16	Leon	Civil Traffic	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. Leon County will continue to monitor this.
17	Leon	Family	Internal	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. Leon County will continue to monitor this.
18	Liberty	Probate	Internal	We will look closer at assessments and payments coming over from the Eportal.
19	Monroe	Family	Internal	Payment Assessment Correction
20	Okaloosa	Circuit Criminal	Internal	Had issues getting files to collections agent
21	Okaloosa	Civil Traffic	Internal	Had issues getting files to collections agent
22	Osceola	County Civil	Internal	We are working on correcting issued within the report.
23	Osceola	Probate	Internal	We are working on correcting issued within the report.
24	Osceola	Family	Internal	We are working on correcting issued within the report.
25	Pasco	Civil Traffic	Internal	Internal processes are being adjusted in an attempt to improve collections; including the conversion to online payments which will incorporate both Pay Choice and Catalis and management of pay plans.
26	Pinellas	County Criminal	Internal	We continue to develop strategies to increase compliance with court-ordered obligations in this case type, including outbound calling on overdue assessments.
27	Pinellas	Juvenile Delinquency	Internal	Juvenile collections remain low. We continue to explore strategies on how to help our customers make timely payments.
	27	27		

Table E
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

Timeliness 1 - Filing New Cases

	County	Division	Reason Code	Description
1	Alachua	Circuit Civil	Staffing - Internal	Turnover in area, staff are learning. Bot development is slow. Need more FTE's.
2	Brevard	Circuit Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages.
3	Brevard	County Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages.
4	Citrus	County Criminal	Staffing - Internal	Due to limited staffing and increased workload, we are seeking an additional full-time clerk in FY 2027 and expanding interdepartmental support and training to improve processing timeliness.
5	Citrus	Juvenile Dependency	Staffing - Internal	Staffing outages (scheduled and unscheduled) and increased cases during Q3. Cross-training is occurring to assist with outages
6	Lee	County Criminal	Staffing - Internal	There was an uptick in the number of cases filed prompting the training of additional staff to handle the increase.
7	Okaloosa	Circuit Criminal	Systems/Conversions - Internal	System Conversion catch up
8	Okaloosa	County Criminal	Systems/Conversions - Internal	System Conversion catch up
9	Okaloosa	Criminal Traffic	Systems/Conversions - Internal	System Conversion catch up
10	Osceola	Juvenile Delinquency	Staffing - Internal	Hiring new staff, ensuring adequate training, and leadership assignment of functions.
	10	10		

Timeliness 2 (Docket Entries) - Internal Reasons Provided

	County	Division	Reason Code	Description
1	Hillsborough	County Criminal	Staffing - Internal	Cross Training and Staff
2	Polk	Circuit Civil	Staffing - Internal	Training and cross training in indexing
	2	2		

Table F - Juror Timeliness
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 3

Juror			
	County	Reason Code	Description
1	Bay	Staffing - Training	Supervisors have gone over the proper procedures with the clerk.
2	Gadsden	Staffing - Workload	Payments were late due to staff changes and training
3	Martin	Staffing - Training	We unexpectedly lost our fully trained jury manager to Court Administration. This error occurred during the training period as we transitioned to a new jury clerk. It has been addressed.
4	Sarasota	Staffing - Training	Provide immediate remedial training to ensure juror payments process after service completion rather than trial completion.
5	Walton	Staffing - Workload	Criminal Supervisor failed to send timely. Corrective action has been taken.
	5	5	

NOTE

1. No Juror Timeliness report submitted by Union at the time of this report.
2. Report compiled by CCOC staff on August 12, 2026.

Table G
Summary
CFY 2025-26 Quarter 3

County	Collections	Time1	Time2	Jury	TOTAL Action Plans
Alachua	2	1	0	0	3
Baker	2	0	0	0	2
Bay	5	0	0	1	6
Bradford	4	0	0	0	4
Brevard	3	2	0	0	5
Broward	3	0	0	0	3
Calhoun	2	0	0	0	2
Charlotte	2	0	0	0	2
Citrus	1	2	0	0	3
Clay	1	0	0	0	1
Collier	1	0	0	0	1
Columbia		0	0	0	0
DeSoto	1	0	0	0	1
Dixie	4	0	0	0	4
Duval	3	0	0	0	3
Escambia	1	0	0	0	1
Flagler	0	0	0	0	0
Franklin	0	0	0	0	0
Gadsden	4	0	0	1	5
Gilchrist	2	0	0	0	2
Glades	1	0	0	0	1
Gulf	0	0	0	0	0
Hamilton	0	0	0	0	0
Hardee	2	0	0	0	2
Hendry	0	2	0	0	2
Hernando	0	0	0	0	0
Highlands	2	0	0	0	2
Hillsborough	3	0	1	0	4
Holmes	0	0	0	0	0
Indian River	0	0	0	0	0
Jackson	0	0	0	0	0
Jefferson				0	0
Lafayette	2	2	0	0	4
Lake	1	0	0	0	1
Lee	1	1	0	0	2
Leon	6	0	0	0	6
Levy				0	0
Liberty	2	0	0	0	2
Madison	2	0	0	0	2

Table G
Summary
CFY 2025-26 Quarter 3

County	Collections	Time1	Time2	Jury	TOTAL Action Plans
Manatee	1	0	0	0	1
Marion	1	0	0	0	1
Martin	0	0	0	1	1
Miami-Dade	2	0	0	0	2
Monroe	1	0	0	0	1
Nassau	1	0	0	0	1
Okaloosa	2	3	0	0	5
Okeechobee	2	0	0	0	2
Orange	3	0	0	0	3
Osceola	4	1	0	0	5
Palm Beach	2	0	0	0	2
Pasco	2	0	0	0	2
Pinellas	3	0	1	0	4
Polk	3	0	1	0	4
Putnam	3	0	0	0	3
Saint Johns	1	0	0	0	1
Saint Lucie	1	0	0	0	1
Santa Rosa	1	0	0	0	1
Sarasota	3	0	0	1	4
Seminole	2	0	0	0	2
Sumter	0	0	0	0	0
Suwannee	0	0	0	0	0
Taylor	2	0	0	0	2
Union	3	0	0		3
Volusia	0	0	0	0	0
Wakulla	0	0	0	0	0
Walton	1	0	0	1	2
Washington	1	0	0	0	1
67	108	14	3	5	130

1. No report for collections submitted by Jefferson, Columbia and Levy counties.
2. No Outputs report submitted by Jefferson and Levy Counties.
3. No Juror Timeliness report submitted by Union at the time of this report.