



Quarterly Performance Measures & Action Plans Report

Section 28.35(2)(d), Florida Statutes

2nd Quarter
County Fiscal Year 2025-26
(Jan 1, 2026 through Mar 31, 2026)

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Quarterly Performance Measures & Action Plans Report

The Florida Clerks of Court Operations Corporation (CCOC) was created as a public corporation to perform the functions specified in sections 28.35 and 28.36, Florida Statutes. Section 28.35 (2)(d), F.S., requires the CCOC to develop a uniform system of performance measures and applicable standards in consultation with the Legislature. These measures and standards are designed to facilitate an objective determination of the performance of each clerk in fiscal management, operational efficiency, and effective collection of fines, fees, service charges, and court costs. Current performance measures address:

- Collections (one measure each for nine court divisions, reported quarterly)
- Timeliness (two measures for each of ten court divisions, reported quarterly)
- Juror Payment Processing (one measure, reported quarterly)

When the CCOC finds a Clerk's office has not met the performance standards, the CCOC identifies the nature of each deficiency and any corrective action recommended and taken by the affected Clerk of the Court. The CCOC is required to notify the Legislature of any clerk not meeting performance standards and provide a copy of applicable corrective action plans.

The CCOC monitors the performance of the Clerk's offices through quarterly reports provided by the Clerk's offices, due on the 20th of the month following the end of the quarter. The CCOC provides notification of the status of the Clerks' performance standards to the Legislature through these quarterly reports.

The CFY 2025-2026 2nd Quarter report identifies the Clerk's offices not meeting each performance standard. In addition, the report describes factors that may have contributed to the unmet standard. There were 53 clerk offices that required an action plan related to collections for a total of 107 action plans. Jefferson and Union's Counties did not submit a Collections report. There were eight clerk offices that required an action plan for not filing cases timely for a total of 13 action plans. A total of 66 counties submitted an Output Timeliness Report. There were three clerk offices that required an action plan for not docketing cases timely for a total of four action plans. All 66 counties that issued summonses also issued juror payments; however, five counties did not issue those payments timely. Union County did not submit a Juror Timeliness Report. Overall, 15 counties had no required action plans for the quarter. The detailed performance measure analysis and required action plans are provided in the following tables.

Table A - Collections
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Alachua			External							1
Baker					External		Internal			2
Bay	External	External					External			3
Bradford					External		External			2
Brevard		External	External				External			3
Broward	External		External				External			3
Calhoun	Internal	Internal						Internal	Internal	4
Charlotte	External		External							2
Citrus	External									1
Clay	External									1
Collier	External									1
Columbia	External									1
DeSoto										0
Dixie	External			External			External	External	External	5
Duval	External	External	External							3
Escambia	External						External			2
Flagler			External							1
Franklin			External							1
Gadsden		External					External			2
Gilchrist										0
Glades										0
Gulf			External				External			2
Hamilton										0
Hardee	Internal	Internal			Internal					3
Hendry										0
Hernando										0
Highlands	External	External								2
Hillsborough	External		External				External			3
Holmes							External			1
Indian River	External									1
Jackson	External									1
Jefferson										
Lafayette	External	External	External							3
Lake	External		External				External			3
Lee	Internal		Internal							2
Leon	Internal	Internal		Internal	Internal		Internal			5
Levy						Internal				1
Liberty										0

Table A - Collections
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Madison		External					External			2
Manatee	External	External					External			3
Marion	External									1
Martin	External									1
Miami-Dade		External		External			External			3
Monroe										0
Nassau	External									1
Okaloosa	Internal						External			2
Okeechobee	External									1
Orange	External	External					External			3
Osceola						Internal	External	Internal	Internal	4
Palm Beach	External	External								2
Pasco	External						Internal			2
Pinellas	External	Internal	Internal							3
Polk	External						External			2
Putnam	External	External								2
Saint Johns										0
Saint Lucie	Internal									1
Santa Rosa							External			1
Sarasota		External								1
Seminole	External						External			2
Sumter	External									1
Suwannee										0
Taylor			External				External			2
Union										
Volusia		External								1
Wakulla										0
Walton										0
Washington	External									1
Statewide	36	18	14	3	4	2	24	3	3	107
Internal Reasons	6	4	2	1	2	2	3	2	2	24
External Reasons	30	14	12	2	2	0	21	1	1	83

NOTE

1. Jefferson and Union did not submit a Collections report at the time this report was compiled.
2. Report compiled by CCOC staff on May 12, 2026.

Table B - Timeliness 1
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua					Staffing -	Staffing - Internal					2
Baker											0
Bay											0
Bradford											0
Brevard					Staffing -	Staffing - Internal					2
Broward											0
Calhoun											0
Charlotte											0
Citrus		Staffing - Internal									1
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry											0
Hernando											0
Highlands											0
Hillsborough											0
Holmes											0
Indian River											0
Jackson											0
Jefferson											0
Lafayette											0
Lake											0
Lee											0
Leon											0
Levy					Staffing - Internal						1
Liberty											0

Table B - Timeliness 1
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Madison											0
Manatee						Staffing - Internal					1
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa	Systems/Conversions - Internal										1
Okeechobee											0
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas				Unfunded Mandates - External		Unfunded Mandates - External					2
Polk											0
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											
Volusia					Staffing -	Staffing - Internal		Staffing - Internal			3
Wakulla											0
Walton											0
Washington											0
Statewide	1	1	0	1	4	4	1	1	0	0	13
Internal Reasons	1	1	0	0	4	4	0	1	0	0	11
External Reasons	0	0	0	1	0	0	1	0	0	0	2

NOTE

1. Union did not submit an Output Timeliness Report report at the time this report was compiled.
2. Report compiled by CCOC staff on May 12, 2026.

Table C - Timeliness 2
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua					Staffing - Internal	Staffing - Internal					2
Baker											0
Bay											0
Bradford											0
Brevard											0
Broward											0
Calhoun											0
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry											0
Hernando											0
Highlands											0
Hillsborough		Staffing - Internal									1
Holmes											0
Indian River											0
Jackson											0
Jefferson											0
Lafayette											0
Lake											0
Lee											0
Leon											0
Levy											0
Liberty											0
Madison											0

Table C - Timeliness 2
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe											0
Nassau											0
Okaloosa											0
Okeechobee											0
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas											0
Polk					Staffing - Internal						1
Putnam											0
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia											0
Wakulla											0
Walton											0
Washington											0
Statewide	0	1	0	0	2	1	0	0	0	0	4
Internal Reasons	0	1	0	0	2	1	0	0	0	0	4
External Reasons	0	0	0	0	0	0	0	0	0	0	0

NOTE

1. Union did not submit an Output Timeliness Report report at the time this report was compiled.
2. Report compiled by CCOC staff on May 12, 2026.

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

Collections				
	County	Division	Reason Code	Description
1	Alachua	Juvenile Delinquency	External	This group does not have jobs, and parents do not have the money. An additional assessment was added, which is very high.
2	Baker	Circuit Civil	External	Large numbers of plaintiffs are filing pro se cases while incarcerated and applying for indigent status.
3	Bay	Circuit Criminal	External	Bay County uses all available means to collect as much money as possible.
4		County Criminal	External	Bay County uses all available means to collect as much money as possible.
5		Civil Traffic	External	Bay County uses all available means to collect as much money as possible.
6	Bradford	Circuit Civil	External	We cannot collect from indigent customers.
7		Civil Traffic	External	Customers are not paying owed fees, regardless of payment plans, driver license (DL) suspensions, and referrals to collections.
8	Brevard	County Criminal	External	The Brevard County Clerk of the Circuit Court and Comptroller uses all statutorily available collection methods. Our office posts payments timely in this division. Factors affecting our collection rate are external and beyond our control. Courts occasionally set due dates beyond a 15-month timeframe. Additionally, statutory payment plans often extend beyond a 15-month timeframe.
9		Juvenile Delinquency	External	The Brevard County Clerk of the Circuit Court and Comptroller uses all statutorily available collection methods. Our office posts payments timely in this division. Factors affecting our collection rate are external and beyond our control. Courts occasionally set due dates beyond a 15-month timeframe. Additionally, statutory payment plans often extend beyond a 15-month timeframe.
10		Civil Traffic	External	The Brevard County Clerk of the Circuit Court and Comptroller uses all statutorily available collection methods. Our office posts payments timely in this division. Factors affecting our collection rate are external and beyond our control. Courts occasionally set due dates beyond a 15-month timeframe. Additionally, statutory payment plans often extend beyond a 15-month timeframe.
11	Broward	Circuit Criminal	External	Broward continues working with other governmental agencies and the judiciary to improve collections of court-ordered assessments.
12		Juvenile Delinquency	External	Broward continues working with other governmental agencies and the judiciary to improve collections of court-ordered assessments.
13		Civil Traffic	External	The number of indigent defendants impacts collections.
14	Charlotte	Circuit Criminal	External	\$370,155 is related to drug charges.
15		Juvenile Delinquency	External	Approximately 60% of Charlotte County juvenile delinquency cases are transferred to other counties for disposition. Public defender (PD) application fees are assessed at filing; cases often transfer in a later quarter, and when transferred, the PD application fee is waived.
16	Citrus	Circuit Criminal	External	We are out of compliance because drug-trafficking fees are included; without those fees, we would meet compliance.
17	Clay	Circuit Criminal	External	Large fines in trafficking cases cannot be paid until defendants are released.
18	Collier	Circuit Criminal	External	Exclude drug cases assessed: 11-2020-CF-1218 (\$953,135) and 11-2021-CF-1832 (\$472,915). Excluding these two cases, the collection rate would be 11.5%.
19	Columbia	Circuit Criminal	External	Defendants are sentenced to the Florida Department of Corrections (DOC); payments begin after release through payment plans established with our office.
20	Miami-Dade	County Criminal	External	Due to current economic conditions, we have a high number of indigent and/or transient defendants. We also have many cases on payment plans, extending the time required for full payment beyond this report's timeframe.
21		Criminal Traffic	External	We have many payment plans that extend the time required for full collection beyond this report's timeframe.
22		Civil Traffic	External	We have many payment plans that extend the time required for full collection beyond this report's timeframe. Additionally, many citations go to court, delaying collections.
23	Dixie	Circuit Criminal	External	Very low-income county. Cases are referred to collections.
24		Criminal Traffic	External	Very low-income county. Cases are referred to collections.
25		Civil Traffic	External	Very low-income county. Cases are referred to collections.
26		Probate	External	Very low-income county.

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

27		Family	External	Very low-income county.
28	Duval	Circuit Criminal	External	We continue to have staffing challenges. To improve, we enhanced online payment options, implemented the Compliance Department, and contracted compliance software to better assist with collections of fines and fees.
29		County Criminal	External	We continue to have staffing challenges. To improve, we enhanced online payment options, implemented the Compliance Department, and contracted compliance software to better assist with collections of fines and fees.
30		Juvenile Delinquency	External	We continue to have staffing challenges. To improve, we enhanced online payment options, implemented the Compliance Department, and contracted compliance software to better assist with collections of fines and fees.
31	Escambia	Circuit Criminal	External	We engaged an additional collection agency to support collections efforts.
32		Civil Traffic	External	We engaged an additional collection agency to support collections efforts.
33	Flagler	Juvenile Delinquency	External	We use a procedure to attach obligations to juvenile cases upon turning 18 to encourage payment. This worked successfully for years until this quarter. We are determining additional causes and alternative solutions.
34	Franklin	Juvenile Delinquency	External	We are using all methods available to collect.
35	Gadsden	County Criminal	External	Many individuals have more than one case/type. They are placed on payment plans until the balance is paid. Some fail to comply and default, resulting in late fees and suspension.
36		Civil Traffic	External	Many individuals have more than one case/type. They are placed on payment plans until the balance is paid. Some fail to comply and default, resulting in late fees and suspension.
37	Gulf	Juvenile Delinquency	External	It is difficult to get juveniles to pay fees; many live in facilities or have difficulty finding employment due to law-enforcement history.
38		Civil Traffic	External	While the Gulf County Clerk is staffed for funded positions, we requested one additional collections position in the Clerk budget. FLCOCC rejected funding. Due to our small department, time is not available for any ... [source text truncated]
39	Highlands	Circuit Criminal	External	Increase compliance efforts.
40		County Criminal	External	Increase compliance efforts.
41	Hillsborough	Circuit Criminal	External	Continued transmission to collection agencies.
42		Juvenile Delinquency	External	No collection methods available.
43		Civil Traffic	External	Continued transmission to collection agencies.
44	Holmes	Civil Traffic	External	Non-payment. We continue using our Collections Department and sending due-diligence letters and judgments.
45	Indian River	Circuit Criminal	External	31-2022-CF-000320: Drug-trafficking charges are mixed with non-trafficking; the case was not classified as drug trafficking.
46	Jackson	Circuit Criminal	External	Most defendants are sentenced to prison terms exceeding 15 months, and drug-trafficking assessments exceed 50% of total assessments for the quarter. Our collections staff sends payment-plan notices, records liens when reduced to civil judgment, and refers cases to a collection agency.
47	Lafayette	Circuit Criminal	External	Incarcerated.
48		County Criminal	External	Incarcerated.
49		Juvenile Delinquency	External	Incarcerated.
50	Lake	Circuit Criminal	External	About two-thirds of the quarter's assessments were for drug-trafficking charges. Defendants are in prison and not available for collection efforts.
51		Juvenile Delinquency	External	History shows it is nearly impossible to collect financial penalties in delinquency cases. We continue working with the judiciary and the Department of Juvenile Justice to identify tools to assist collections.
52		Civil Traffic	External	An influx of photo-enforced school-zone speeding citations increased failures to pay.
53	Madison	County Criminal	External	The local economy and inability to pay greatly affect our collection rate.
54		Civil Traffic	External	The local economy and inability to pay greatly affect our collection rate.

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

55	Manatee	Circuit Criminal	External	Minimal amounts collected for drug-trafficking cases. Excluding trafficking amounts, the collection rate is within performance standards.
56		County Criminal	External	Best practices are followed with two external collection agents. We continue to see increases from the prior reporting period and prior quarters.
57		Civil Traffic	External	Best practices are followed with two external collection agents. We continue to see increases from the prior reporting period and prior quarters.
58	Marion	Circuit Criminal	External	Economic conditions; drug-trafficking fines; incarcerated defendants unable to pay until release; and extended payment plans beyond the collection timeframe. With drug-trafficking fines now reaching \$500,000, meeting 9% may be unattainable.
59	Martin	Circuit Criminal	External	Drug-trafficking assessments skewed the total criminal collection rate. See the Drug Trafficking tab for the adjusted rate: -23.69%.
60	Nassau	Circuit Criminal	External	The actual amount collected is 25.86%. Refer to the Drug Trafficking tab below. We continue to send cases to collections.
61	Okaloosa	Civil Traffic	External	Difficult to collect from out-of-state defendants.
62	Okeechobee	Circuit Criminal	External	Large indigent population. Offering payment plans.
63	Orange	Circuit Criminal	External	Large drug case this cycle. As it moves through the system, it is difficult to collect from incarcerated individuals.
64		County Criminal	External	Most defendants use long-term payment plans that routinely extend beyond five quarters due to financial constraints. Historically, this standard has been difficult to meet for this case type.
65		Civil Traffic	External	Orange County receives many out-of-state and international visitors who often do not pay traffic obligations. Additionally, there is a general lack of concern among some individuals about resolving traffic cases.
66	Osceola	Civil Traffic	External	
67	Palm Beach	Circuit Criminal	External	Defendants may convert fines to community service. Drug-trafficking charges account for 47% of assessments.
68		County Criminal	External	Defendants may convert fees owed to community service and/or inmate work credit.
69	Pasco	Circuit Criminal	External	This quarter includes over \$3.2 million in trafficking fines. Without these assessments, our collection rate would be 23.21%.
70	Pinellas	Circuit Criminal	External	During this period, \$1,612,765 was assessed in drug-trafficking charges. While the reported percentage is 7.58%, excluding trafficking, the percentage is 19.06%.
71	Polk	Circuit Criminal	External	Violators are not paying timely.
72		Civil Traffic	External	Violators are not paying timely.
73	Putnam	Circuit Criminal	External	Our adjusted rate is 15.12%. Excluding drug-trafficking assessments, we meet the performance measure.
74		County Criminal	External	Collections from our new probation provider show consistent increases, and we expect this to continue. We now suspend driver licenses (DL) in MM cases for failure to pay court-ordered costs and fines, which should also increase collections as defendants reinstate their DL.
75	Santa Rosa	Civil Traffic	External	Partial payment agreements can extend up to 18 months, which is outside the reporting timeframe. A civil citation issued with a criminal citation is held until the civil citation is disposed.
76	Sarasota	County Criminal	External	A large number of vagrancy-related charges (MO and CO violations) are in this category. In cases where most offenders are homeless, collections fall below the recommended 40% rate.
77	Seminole	Circuit Criminal	External	Drug-trafficking fines represent the bulk of the assessed amount.
78		Civil Traffic	External	This report does not allow for assessments deferred to a later quarter due to late hearing elections. Current CMS fees reflect \$2,029,224.19 paid on \$2,159,315.80 assessed (93.98%).
79	Sumter	Circuit Criminal	External	Four defendants were convicted during this period of drug-trafficking charges totaling \$1,220,812.59 and sentenced to 3-25 years in DOC with minimum mandatory terms. This is 70% of total assessments and is uncollectible for at least 3 years.
80	Taylor	Juvenile Delinquency	External	No enforcement or consequences for juveniles if payments are not made.
81		Civil Traffic	External	Staff will continue collection efforts and will continue sending overdue cases to collections.
82	Volusia	County Criminal	External	Increase in late-paying cases being sent to collections.
83	Washington	Circuit Criminal	External	Incarceration of defendants. Payment plans.
	47		83	

Table D
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

Timeliness 1 - Filing New Cases; External Reasons Provided

	County	Division	Reason Code	Description
1	Pinellas	Criminal Traffic	Unfunded Mandates - External	The Clerk's office is not adequately funded to meet timeliness requirements and comply with state and local requirements.
2		Civil Traffic	Unfunded Mandates - External	The Clerk's office is not adequately funded to meet timeliness requirements and comply with state and local requirements.
	1	2		

Timeliness 2 - Cases Docketed; External Reasons Provided

	County	Division	Reason Code	Description
	0	0		

Table E
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

Collections				
	County	Division	Reason Code	Description
1	Baker	Civil Traffic	Internal	We have new staff handling the traffic department.
2	Calhoun	Circuit Criminal	Internal	Continuing to set up payment plans and send cases to the collection agency.
3		County Criminal	Internal	Continuing to set up payment plans and send cases to the collection agency.
4		Probate	Internal	Continuing to set up payment plans and refer cases to the collection agency.
5		Family	Internal	Continuing to set up payment plans and send cases to the collection agency.
6	Hardee	Circuit Criminal	Internal	Cases have liens, and defendants are in prison.
7		County Criminal	Internal	Cases have liens, and defendants are in prison.
8		Circuit Civil	Internal	Training is in process to ensure assessments are entered correctly.
9	Lee	Circuit Criminal	Internal	This percentage has fluctuated quarter over quarter, but we remain under 9% due to multiple co-defendants in complex felony case(s) with high-dollar assessments, and there is no action to improve.
10		Juvenile Delinquency	Internal	Multiple credits for indigency applications.
11	Leon	Circuit Criminal	Internal	Leon County uses all available collection methods for these cases. Driver license (DL) suspension and referral to a collection agency are two methods used. Collection agency results fall outside the 5-quarter accounting period and are not credited to our collection rate. In addition, the State Attorney's Office operates a diversion program for misdemeanor cases, and local law enforcement uses civil citations. Leon County will continue to monitor this.
12		County Criminal	Internal	Leon County uses all available collection methods for these cases. Driver license (DL) suspension and referral to a collection agency are two methods used. Collection agency results fall outside the 5-quarter accounting period and are not credited to our collection rate. In addition, the State Attorney's Office operates a diversion program for misdemeanor cases, and local law enforcement uses civil citations. Leon County will continue to monitor this.
13		Criminal Traffic	Internal	Leon County uses all available collection methods for these cases. Driver license (DL) suspension and referral to a collection agency are two methods used. Collection agency results fall outside the 5-quarter accounting period and are not credited to our collection rate. In addition, the State Attorney's Office operates a diversion program for misdemeanor cases, and local law enforcement uses civil citations. Leon County will continue to monitor this.
14		Circuit Civil	Internal	Leon County uses all available collection methods for these cases. Driver license (DL) suspension and referral to a collection agency are two methods used. Collection agency results fall outside the 5-quarter accounting period and are not credited to our collection rate. Leon County will continue to monitor this.
15		Civil Traffic	Internal	Leon County uses all available collection methods for these cases. Driver license (DL) suspension and referral to a collection agency are two methods used. Collection agency results fall outside the 5-quarter accounting period and are not credited to our collection rate. Leon County will continue to monitor this.
16	Levy	County Civil	Internal	No collections.
17	Okaloosa	Circuit Criminal	Internal	Doubling collection agencies to increase collection efforts.
18	Osceola	County Civil	Internal	We are working on correcting issues within the report.
19		Probate	Internal	We are working on correcting issues within the report.
20		Family	Internal	We are working on correcting issues within the report.
21	Pasco	Civil Traffic	Internal	Internal processes are being adjusted to improve collections, including converting to online payments that will incorporate both PayChoice and Catalis, along with management of payment plans.
22	Pinellas	County Criminal	Internal	We continue to implement new payment plan policies to raise collection rates in this court area.
23		Juvenile Delinquency	Internal	Juvenile collections remain low. We continue to explore strategies to help customers make timely payments.
24	Saint Lucie	Circuit Criminal	Internal	We continue working to improve our collections measure for the next quarter.
	11	24		

Table E
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

Timeliness 1 - Filing New Cases

	County	Division	Reason Code	Description
1	Alachua	Circuit Civil	Staffing - Internal	Several staff are new and learning. Implementation of an AI bot is pending.
2		County Civil	Staffing - Internal	Several staff are new and learning. Implementation of an AI bot is pending.
3	Brevard	Circuit Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages.
4		County Civil	Staffing - Internal	We experienced staff changes and shortages, requiring hiring and training. We are working on hiring and training new staff to recover from these shortages.
5	Citrus	County Criminal	Staffing - Internal	Due to limited staffing and increased workload, we are seeking an additional full-time clerk in FY 2027 and expanding interdepartmental support and training to improve processing timeliness.
6	Levy	Circuit Civil	Staffing - Internal	Hiring new staff.
7	Manatee	County Civil	Staffing - Internal	All full-time and part-time positions are now filled, and we are actively conducting training to bring everyone up to speed. In addition, we will reorganize our clerk positions and transfer a full-time employee from the Circuit Civil division to the County Civil division. We anticipate this will help us respond more efficiently to increased case volume and improve overall performance.
8	Okaloosa	Circuit Criminal	Systems/Conversions - Internal	Still catching up from operating in two case management systems.
9	Volusia	Circuit Civil	Staffing - Internal	Requested assistance from other areas.
10		County Civil	Staffing - Internal	Requested assistance from other areas.
11		Probate	Staffing - Internal	Requested assistance from other areas.
	7		11	

Timeliness 2 (Docket Entries) - Internal Reasons Provided

	County	Division	Reason Code	Description
1	Alachua	Circuit Civil	Staffing - Internal	Several staff are new and learning. Implementation of an AI bot is pending.
2		County Civil	Staffing - Internal	Several staff are new and learning. Implementation of an AI bot is pending.
3	Hillsborough	County Criminal	Staffing - Internal	Cross-training staff.
4	Polk	Circuit Civil	Staffing - Internal	Cross-training in circuit indexing.
	3		4	

Table F - Juror Timeliness
Descriptions for Not Meeting Performance Standards
CFY 2025-26 Quarter 2

Juror

	County	Reason Code	Description
1	Brevard	X	X
2	Clay	Staffing - Training	A staff member missed a step in payment processing; it was later identified during reconciliation.
3	Gadsden	Staffing - Workload	We had more staff out than usual this quarter.
4	Nassau	Systems	The first batch of checks was processed using the new system.
5	Sarasota	Staffing - Training	Moving forward, we will continue to monitor this process closely and work to minimize delays in documentation receipt to ensure payments are reflected on time in reporting.
	5	5	

NOTE

1. Union did not submit a Juror Timeliness report at the time of this report.
2. Report compiled by CCOC staff on May 12, 2026.

**Table G - Summary
CFY 2025-26 Quarter 2**

County	Collections	Time1	Time2	Jury	TOTAL Action Plans
Alachua	1	2	2	0	5
Baker	2	0	0	0	2
Bay	3	0	0	0	3
Bradford	2	0	0	0	2
Brevard	3	2	0	0	5
Broward	3	0	0	0	3
Calhoun	4	0	0	0	4
Charlotte	2	0	0	0	2
Citrus	1	1	0	0	2
Clay	1	0	0	0	1
Collier	1	0	0	0	1
Columbia	1	0	0	0	1
DeSoto	0	0	0	0	0
Dixie	5	0	0	0	5
Duval	3	0	0	0	3
Escambia	2	0	0	0	2
Flagler	1	0	0	0	1
Franklin	1	0	0	0	1
Gadsden	2	0	0	0	2
Gilchrist	0	0	0	0	0
Glades	0	0	0	0	0
Gulf	2	0	0	0	2
Hamilton	0	0	0	0	0
Hardee	3	0	0	0	3
Hendry	0	0	0	0	0
Hernando	0	0	0	0	0
Highlands	2	0	0	0	2
Hillsborough	3	0	1	0	4
Holmes	1	0	0	0	1
Indian River	1	0	0	0	1
Jackson	1	0	0	0	1
Jefferson		0	0	0	0
Lafayette	3	0	0	0	3
Lake	3	0	0	0	3
Lee	2	0	0	0	2
Leon	5	0	0	0	5
Levy	1	1	0	0	2
Liberty	0	0	0	0	0
Madison	2	0	0	0	2
Manatee	3	1	0	0	4

**Table G - Summary
CFY 2025-26 Quarter 2**

County	Collections	Time1	Time2	Jury	TOTAL Action Plans
Marion	1	0	0	0	1
Martin	1	0	0	0	1
Miami-Dade	3	0	0	0	3
Monroe	0	0	0	0	0
Nassau	1	0	0	0	1
Okaloosa	2	1	0	1	4
Okeechobee	1	0	0	0	1
Orange	3	0	0	0	3
Osceola	4	0	0	0	4
Palm Beach	2	0	0	0	2
Pasco	2	0	0	0	2
Pinellas	3	2	0	0	5
Polk	2	0	1	0	3
Putnam	2	0	0	0	2
Saint Johns	0	0	0	0	0
Saint Lucie	1	0	0	0	1
Santa Rosa	1	0	0	0	1
Sarasota	1	0	0	0	1
Seminole	2	0	0	0	2
Sumter	1	0	0	0	1
Suwannee	0	0	0	0	0
Taylor	2	0	0	0	2
Union					
Volusia	1	3	0	0	4
Wakulla	0	0	0	0	0
Walton	0	0	0	0	0
Washington	1	0	0	0	1
67	107	13	4	1	125

1. No report for collections submitted by Jefferson and Union counties.
2. No Outputs report submitted by Union County.
3. No Jury report submitted by Union County.