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2560-102 BARRINGTON CIRCLE | TALLAHASSEE, FLORIDA 32308 | PHONE 850.386.2223 | FAX 850.386.2224 | WWW.FLCCOC.ORG

PERFORMANCE IMPROVEMENT AND EFFICIENCIES COMMITTEE Collections and Timeliness Workgroup Meeting

April 5, 2022

Meeting: 3:00 PM – 4:00 PM, Eastern

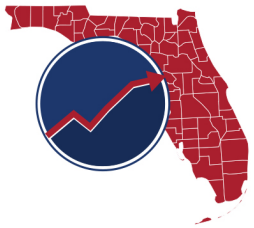
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Meeting Number: 2318 048 3063; Password: CCOC

Conference Call: 1-415-655-0001; Access Code: 2318 048 3063

- 1) Call to Order.....Marleni Bruner
- 2) Collections – Circuit Criminal & Civil Traffic.....Marleni Bruner
- 3) Next Meeting.....Marleni Bruner

Workgroup Members: Melissa Geist (Orange), Jessica Padilla (Orange), Angela Gary-Austin, (Hillsborough), Dian Diaz (Broward), Elizabeth Maxwell (Saint Lucie), Laura Thrift (Citrus), Raymond Milum (Collier), Beth Yeatman (Pinellas)



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AGENDA ITEM 2

DATE: April 5, 2022
SUBJECT: Review Performance Measures – Collections for Circuit Civil

OVERVIEW:

At the January 19, 2021, PIE Committee meeting, CCOC staff presented recommendations for adjustments to performance measures and standards. The committee decided to move several items to a workgroup for further discussion. The purpose of this workgroup is to review the CCOC staff recommendation and to decide if that is an appropriate measure or if another should exist.

CCOC STAFF RECOMMENDATION:

Collections Performance Measure and Standards:

1. Circuit Criminal – Reduce standard to 8%; performance standard of 9% is routinely missed.
2. Civil Traffic – Reduce standard to 85%; current standard of 90% is routinely missed.

WORKGROUP ACTION: Discuss CCOC staff recommendations

ATTACHMENTS:

1. Collections – 3-year Data
(<https://www.dropbox.com/scl/fi/gft7kdr7jv2rjyr4hq6qr/Collections-3yr-Data-CirCrim-and-CivTraf.xlsx?dl=0&rlkey=f400ihyhb6pz68b92fh07siep>)
2. Performance – Collections
(<https://www.dropbox.com/scl/fi/0ca1mwyj17x35ulv1t6j4/Performance-Collections.xlsx?dl=0&rlkey=4e3pa7joqxejmru502rl13m8>)