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## PIE COMMITTEE MEETING

February 5, 2020

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**JD Peacock, II**  
OKALOOSA COUNTY  
EXECUTIVE COUNCIL CHAIR

**Jeffrey R. Smith, CPA, CGMA**  
INDIAN RIVER COUNTY  
VICE-CHAIR

**Tiffany Moore Russell, Esq.**  
ORANGE COUNTY  
SECRETARY/TREASURER



**STACY BUTTERFIELD, CPA**  
POLK COUNTY

**JOHN CRAWFORD**  
NASSAU COUNTY

**TODD NEWTON**  
GILCHRIST COUNTY

**LAURA E. ROTH**  
VOLUSIA COUNTY

**HARVEY RUVIN, ESQ.**  
MIAMI-DADE COUNTY

**RON FICARROTTA**  
13TH JUDICIAL CIRCUIT JUDGE  
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**ANGELINA "ANGEL"**  
COLONNESO, ESQ.  
MANATEE COUNTY  
SENATE APPOINTEE

**VACANT**  
HOUSE APPOINTEE

**JOHN DEW**  
EXECUTIVE DIRECTOR

**JOE BOYD**  
GENERAL COUNSEL

2560-102 BARRINGTON CIRCLE | TALLAHASSEE, FLORIDA 32308 | PHONE 850.386.2223 | FAX 850.386.2224 | WWW.FLCCOC.ORG

## PERFORMANCE IMPROVEMENT AND EFFICIENCIES COMMITTEE MEETING

**February 5, 2020**

Meeting: 3:00 PM – 5:00 PM

Conference Call Line: 1-415-655-0001, Access Code: 730 071 889

**WebEx Link:**

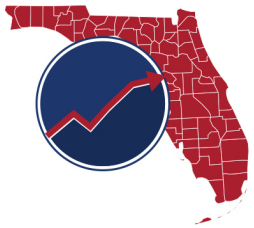
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Meeting Number: 730 071 889

- 1) Call to Order and Approve Agenda.....Hon. Tara Green
- 2) Review Compliance Education & Training Contract .....Hon. Tara Green
- 3) Review Performance Measures & Standards .....Douglas Isabelle
- 4) Update on Performance Measure Action Plan Report .....Douglas Isabelle
- 5) Failure to Comply Reporting.....Douglas Isabelle
- 6) Review CFY 2018-19 Annual Collection Agent Report .....Douglas Isabelle
- 7) Output Form Amended for Small Claims .....Douglas Isabelle
- 8) CFY 2018-19 Workload Year-In-Review .....Douglas Isabelle
- 9) Other Business.....Hon. Tara Green

**Committee Members:** Tara S. Green, Chair; Gary J. Cooney, Esq.; Linda Doggett; Roger Eaton; Tiffany Moore Russell, Esq.; Victoria L. Rogers; Clayton O. Rooks, III; Donald Spencer; Carolyn Timmann; and Angela Vick

*Our Mission: As a governmental organization created by the Legislature, we evaluate Clerks' court-related budgetary needs, and recommend the fair and equitable allocation of resources needed to sustain court operations.*



# CCOC

FLORIDA CLERKS OF COURT  
OPERATIONS CORPORATION

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## AGENDA ITEM 2

**DATE:** February 5, 2020

**SUBJECT:** Review Compliance Education & Training Contract

**COMMITTEE ACTION:** Approve Increase

### OVERVIEW:

On May 23, 2019 the PIE Committee recommended the approval of a contract with the Compliance Improvement Services (CIS) to assist CCOC staff with revenue compliance training and education. The Executive Council agreed and approved the contract on June 24, 2019 for \$31,250. As with other CCOC contracts the term is 12 months with possible two 12-month extension based on performance and availability of funds. This is an annual contract that began July 1, 2019 and runs through June 30, 2020.

There were unanticipated expenses for providing invaluable consulting and communication assistance to the CCOC which helped make the 2019 Compliance Summit a success. Also, several counties sought CIS expertise toward building their in-house compliance programs. As a result, the current contract amount will be expended by the end February 29, 2020. CCOC staff is seeking an increase to the contract of \$21,875 to cover anticipated costs for March-June 2020.

CCOC staff is anticipating that over time more Clerk offices will request compliance education and training from CIS and will plan accordingly. CCOC staff approves all tasks and site visits and requires site visit reports. CCOC will continue to closely monitor contract expenditures and keep the PIE Chair informed.

### Work Completed as of December 31, 2019

#### Consulting:

- Best Practice Review: Current as well as trends in state courts (ongoing)
- Other state compliance practices through NCSC
- Compliance Plan for Rollout
- Community Service research from other states
- Survey clerks on status of best practices
- Assisted CCOC with presentations for the Compliance Summit
- Assisted CCOC on revenue workshop panel with content and questions

*Our Mission: As a governmental organization created by the Legislature, we evaluate Clerks' court-related budgetary needs, and recommend the fair and equitable allocation of resources needed to sustain court operations.*

- Legislative review comments

### Communications:

- Updates to Compliance Summit attendees through emails and call conferencing
- Blog posting and publication of relevant compliance topics on CCOC website
- Presentations made at Compliance Summit
- Developing updated compliance planning through site visit forms that contain actions that address both service and compliance challenges
- Produced reporting for strategizing next steps activities based on Compliance Summit

### Site Visits:

- Conducted 5 site visits prior to the November Compliance Summit
  - Fall; Polk, St. Lucie, DeSoto, Sarasota, Citrus
- Attended Compliance Strategy Workshop in Orlando
- Attended and presented at Compliance Summit
- Conducted 4 site visits for counties working on compliance service
  - Duval, Osceola, Marion, Leon, Escambia
- Attended and presented at New Clerk Academy
  - Collier, Pasco, Hernando, Lake

### Future Work Planned

- Continuing Site visits to counties developing compliance programs
  - Pending: Pinellas, Lake, Hernando, Pasco
- Developing County Regional Workshops for small counties
  - Looking at peer groups 1-4
  - Workshops regionally situated to boost participation
- Continuing Compliance Corner Educational Center for counties
  - Best Practices
  - Studies across the country
  - Latest in compliance news
  - Blogposts relevant to compliance education
  - Newsletter delivery of Compliance Corner news
  - Podcast creation and delivery discussing best practices, current challenges, and compliance opportunities
- Building on Compliance site planning by focusing on county compliance goals produced in an action plan for the year.
- Clerk Conference workshops at solutions lounge at Winter & Summer Conferences

The ultimate goal of compliance improvement is to realize consistent payment plan participation from citizens. This achievement only comes through dedicated team involvement, commitment to compliance best practices, and use of available tools that increase compliance program effectiveness.

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## AGENDA ITEM 2 – COMPLIANCE EDUCATION & TRAINING CONTRACT

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Some of the compliance improvement goals include:

- Greater participation of counties in regular compliance activities managing payment plans;
- County identification of help needed to achieve compliance best practices;
- Messaging that promotes citizen participation in regularly paying on plans while keeping people driving;
- Increased usage of alternatives to citizens unable to pay such as community service and negotiations;
- Alternative tool options for counties to elect using central site services;
- Improved community messaging—here to help stay in compliance & to keep you driving; and
- Improved compliance payment plan reporting.

Each county participates in varying degrees of compliance services. All should strive to improve compliance service, but this service will vary based on ability and need of each county. Dedicated budget and staffing resources will determine the potential of compliance services a county can deliver.

For the 2019-20 Budget Year, the Budget Committee approved 14 counties expending approximately \$2.1 m. to enhance and, in some cases, create an in-house compliance program. Some of these counties have already met with CIS to begin the process in developing expenditure plans. We encourage all those on the table below to also schedule a site visit.

County	Budgeted FTE's
Citrus	1
Clay	1
Columbia	1
Duval	8
Hamilton	1
Hardee	1
Lake	3
Leon	2
Martin	2
Orange	4
Pinellas	9
Santa Rosa	1
Sumter	1
Washington	1

Many hours of planning came together to create a successful 2019 Compliance Summit. Summit participation was outstanding. Candid conversation helped us to think more on how to handle compliance with changing conditions and what tools can be available to make it

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## AGENDA ITEM 2 – COMPLIANCE EDUCATION & TRAINING CONTRACT

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happen. A program begins with an idea, transforms with collective thinking, and comes into being with commitment to act and a resolution to continually evaluate progress.

If we talk well and don't move to initiate supporting actions conversation fades, attention turns to other matters, and progress won't happen. If we continue our "Mission to Drive," the next steps are to move our program to the launch pad. We have that mission before us. It's time to begin.

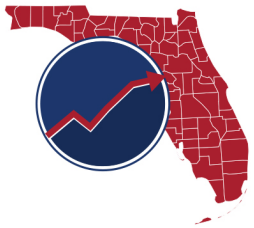
To know where to focus improvement efforts we need to get out into the field and see what's happening in county operations. Site visits are one way of seeing first-hand what works and what doesn't for counties.

- Expectations for county involvement
- Initial Review
- County Plans for compliance improvement
- Follow-up

**COMMITTEE ACTION:** Approve recommendation to the Executive Council to increase contract by \$21,875 for the period March through June 2020.

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:** None



# CCOC

## FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

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### AGENDA ITEM 3

**DATE:** February 5, 2020

**SUBJECT:** Review Performance Measures & Standards

**COMMITTEE ACTION:** Provide Direction

#### OVERVIEW:

Section 28.35 (2)(d), F.S. requires the Corporation to develop a uniform system of workload measures and applicable workload standards for court-related functions (services). These workload measures and performance standards shall be designed to facilitate an objective determination of the performance of each clerk in accordance with minimum standard for fiscal management, operational efficiency, and effective collections. The Corporation shall develop the workload measures and standards in consultation with the Legislature.

Despite the many statutory requirements that have been enacted over the last 15 years which have impacted Clerk's court-related services, except for deleting collections performance for dependency cases and adding jury management performance measure, the performance measures and standards have not been amended or revised to coincide with these ever-changing laws.

Typically, the Corporation reviews the performance measures annually to determine whether to amend and/or add new ones. These measures and standards were reviewed last year, and it was determined at that time not to make any changes.

The table below is the current performance measures and standards that corresponds to each of the 8 court-related services listed in the Clerks' Court-Related Framework.



## AGENDA ITEM 3 – REVIEW PERFORMANCE MEASURES & STANDARDS

<u><i>Court-Related Services</i></u>	<u><i>Outputs (frequency)</i></u>	<u><i>Measure</i></u>	<u><i>Standard</i></u>
Case Processing	Cases (monthly) New/ subcase level; reopen	Timeliness (By Ct Div.) <ul style="list-style-type: none"> <li>Filing</li> <li>Docketing</li> </ul>	80% (2-3 days depending on court division)
Revenue Collection and Distribution	Assess & Collect (quarterly)	Collections (By Ct Div.) <ul style="list-style-type: none"> <li>assessments/collections</li> </ul>	9% circuit criminal and delinquency; 40% county criminal and criminal traffic; 75% family, and 90% civil traffic and civil court divisions.
Financial Processing	Fiscal Mgt. Rpt. & financial receipts (annually)	Twelve fiscal-related reports	Completed timely by July 20 <sup>th</sup> .
Jury Management	Juror Payments (quarterly)	Timeliness	100% within 20 days of service.
Request for Records & Reports	None	None	None
Provide Ministerial Pro Se Assistance	None	None	None
Technology Services for External Users	None	None	None
Mandated Standard Reports	None	None	None

### County Fiscal Year 2018-19 Performance (see attachment)

- Statewide; except for Civil Traffic, all collections performance measures were met.
- Statewide; all timeliness performance measures were met.
- Statewide; paying jurors timely was met.
- Statewide; all counties completed and reported their fiscal management reports.



**CCOC STAFF SUGGESTIONS:**

1. With the increased attention to driver license suspensions and payment plans by the Legislature, CCOC staff is recommending that the Committee consider developing a new compliance performance measure and standard for this area.
2. Since the criminal traffic collection performance standard of 40% is routinely met, consider increasing the standard.
3. Since the family collection performance standard at 75% is routinely met, consider increasing the standard.
4. Since circuit civil, county civil, probate collections standards at 90% are routinely met, consider increasing the standard.
5. Since the 80% timeliness measures are routinely met, consider increasing the standard.
6. The Fiscal Management report needs to be amended to reflect current statutory requirements.
  - a. Consider re-wording, eliminating, or adding standards as needed to reflect the current status.

**Option 1:** Retain the current measures and standards.

**Option 2:** Amend the current standards.

- Lowering standards would result in less action plans but at the same time lose the value of explaining the cause for not attaining the standard (e.g. need for legislative changes, additional staffing, automation).
- Increasing standards could result in more action plans but would more accurately reflect where technology, staffing, or funding is needed.

**Option 3:** Add new measures and standards.

- Provides the Legislature with a better picture of the court-related services Clerks provide to its customers.

**Option 4:** A combination of keeping, amending, or adding measures and standards.

**COMMITTEE ACTION:** CCOC staff is requesting direction from the Committee for moving forward with performance measures and standards. Any changes to the workload measures would not be effective at a minimum CFY 2021 and would require the approval of the Executive Council.

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:**

- 1) CFY 2018-19 Statewide Performance

## County Fiscal Year 2018-2019

Court Divisions	Timely Performance		Collections Performance
	Cases Filed	Cases Docketed	
Circuit Criminal	94.67%	95.18%	9.38%
County Criminal	96.10%	94.74%	40.75%
Juvenile Delinquency	95.67%	96.62%	15.76%
Criminal Traffic	96.15%	95.84%	61.09%
Total Criminal			
Circuit Civil	88.72%	95.63%	99.28%
County Civil	93.95%	96.86%	99.81%
Probate	93.62%	94.22%	99.35%
Family	96.29%	92.47%	96.90%
Juvenile Dependency	98.17%	96.97%	n/a
Total Civil			
Civil Traffic	98.49%	98.96%	84.55%

Note: Not including drug trafficking assessments collection performance increases to 16.44%

Juror Summary	
Summons Issued	2,017,792
Juror Payments Issued	215,793
Juror Paymest Issued Timely	214,954
<b>Performance</b>	<b>99.6%</b>

## Three-Year Performance Trend

	Timely Performance						Collections Performance		
Court Divisions	Cases Filed (80%)			Cases Docketed (80%)					
	2016-17	2017-18	2018-19	2016-17	2017-18	2018-19	2016-17	2017-18	2018-19
Circuit Criminal	94.46%	94.27%	94.67%	94.71%	93.58%	95.18%	8.25%	9.31%	9.38%
County Criminal	95.48%	95.76%	96.10%	94.86%	94.81%	94.74%	39.97%	39.89%	40.75%
Juvenile Delinquency	95.30%	95.28%	95.67%	96.52%	95.83%	96.62%	13.88%	14.82%	15.76%
Criminal Traffic	92.97%	95.28%	96.15%	95.52%	95.71%	95.84%	61.91%	61.71%	61.09%
Circuit Civil	84.79%	81.79%	88.72%	94.51%	89.16%	95.63%	99.26%	99.28%	99.28%
County Civil	94.68%	91.11%	93.95%	95.37%	94.56%	96.86%	99.69%	99.72%	99.81%
Probate	92.89%	93.96%	93.62%	94.97%	93.76%	94.22%	99.47%	99.35%	99.35%
Family	96.04%	96.68%	96.29%	93.09%	92.58%	92.47%	96.86%	96.46%	96.90%
Juvenile Dependency	95.99%	94.64%	98.17%	93.49%	95.19%	96.97%	n/a	n/a	n/a
Civil Traffic	96.11%	97.00%	98.49%	97.56%	98.44%	98.96%	84.57%	84.17%	84.55%

## Three-Year Performance Trend

Average Number of Counties Not Meeting Standards Each Quarter

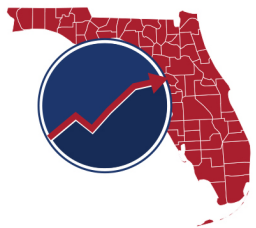
	Timely Performance						Avg # Counties Not Meeting Collection Std.		
Court Divisions	Avg # Counties Not Meeting Filing Std.			Avg # Counties Not Meeting Docketing Std.					
	2016-17	2017-18	2018-19	2016-17	2017-18	2018-19	2016-17	2017-18	2018-19
Circuit Criminal (note)	6	6	4	4	5	4	21	25	24
County Criminal	2	2	3	2	2	2	23	23	23
Juvenile Delinquency	4	4	3	4	4	4	16	24	21
Criminal Traffic	7	7	4	3	3	2	1	2	2
Circuit Civil	5	6	5	1	3	2	2	2	2
County Civil	3	5	4	1	2	2	0	0	0
Probate	4	4	3	3	2	2	0	1	1
Family	2	1	1	2	2	2	2	1	1
Juvenile Dependency	7	3	5	1	1	1	n/a	n/a	n/a
Civil Traffic	2	1	1	1	0	1	37	35	35

Note: Avg. of 9 counties would have attained the circuit criminal collection standard if it were not for mandatory drug trafficking assessments.

Paying Jurors Timely		
Avg. # of Counties Not Meeting 100% Std.		
2016-17	2017-18	2018-19
5	6	5

## CFY 2018-2019 Fiscal Management Summary

Standards	Performance Measure	Yes	No	N/A
Standard 1	A routine annual financial audit in accordance with s. 11.45 and s. 218.39, F.S. will or has been done by an independent auditor for the prior fiscal year (CFY 2017-2018).	67	0	0
Standard 2	There is a plan to correct any major audit findings, if applicable, in accordance with s. 218.39(6), F.S. for the prior fiscal year's audit findings (CFY 2017-2018).	32	0	35
Standard 3	The Clerk's accounting system meets all the requirements of Generally Accepted Accounting Principles (GAAP) and the Uniform Accounting System (UAS) in accordance with s. 218.33 F.S., as mandated by the Florida Department of Financial Services (DFS) for the prior fiscal year (CFY 2017-2018).	67	0	0
Standard 4	There is a method in place to produce a revenue assessment & collections report required by s. 28.246, F.S. for the prior fiscal year (CFY 2017-2018).	67	0	0
Standard 5	Clerks/Counties have an accounting system that provides monthly and year-to-date expenditures by criminal and civil courts and budget categories for the prior fiscal year (CFY 2017-2018).	67	0	0
Standard 6	Clerks/Counties have a system that produces Florida Clerks of Court Operations Corporation (CCOC) required data and information in support of budget submission requirements as established by the CCOC, including accounting data breakouts (expenditures and revenues) by budget categories/UAS codes; an expenditure and revenue projection system/methodology; an FTE count and distribution methodology for calculating administrative/Article V costs; a performance measurement collection and analysis system and a unit costing capacity (divide output measurements into expenditures) for the prior fiscal year (CFY 2017-2018).	67	0	0
Standard 7	Required monthly expenditure and collection (EC) reports to the Florida Clerks of Court Operations Corporation (CCOC) were produced timely and according to instructions for the prior Fiscal Year (CFY 2017-2018).	64	3	0
Standard 8	The Article V budget submission to the Florida Clerks of Court Operations Corporation (CCOC) was complete and submitted according to instructions for the Fiscal Year (CFY 2017-2018).	67	0	0
Standard 9	A copy of the portion of the annual financial audit relating to the court-related duties of the Clerks of Court was forwarded to the Florida Clerks of the Court Operations Corporation (CCOC) as required by s. 28.35(5), F.S. for the prior fiscal year (CFY 2017-2018).	65	2	0
Standard 10	Required quarterly s. 318.18(13), F.S. (Assessment of Additional Court Costs) reports were submitted to the Florida Clerks of Court Operations Corporation (CCOC). Each report being submitted no later than 30 days after the end of the quarter as required by s. 318.18(13)(b), F.S. for the prior fiscal year (CFY 2017-2018).	66	1	0
Standard 11	A Required annually (if applicable) pursuant to s. 28.37(3), F.S., excess funds were transferred to the Florida Clerks of Court Operations Corporation (CCOC) Trust Fund by the required deadline of January 25 for the prior fiscal year (CFY 2017-2018). [If "Yes", please clarify result in Standard #11b. If "No", please reply to Standard #11b as "NA"]	45	13	9
	B The Clerk had excess funds to transfer following the prior fiscal year (CFY 2017-2018), and these funds were transferred to the Florida Clerks of Court Operations Corporation (CCOC) Trust Fund by the January 25, 2019 deadline.	44	1	22
Standard 12	A copy of the Annual Collection Agent Report was forwarded to the Florida Clerks of Court Operations Corporation (CCOC) by December 11, 2018, for the prior fiscal year (CFY 2017-18).	60	6	1



## AGENDA ITEM 4

**DATE:** February 5, 2020

**SUBJECT:** Update on Performance Measure Action Plan Report

**COMMITTEE ACTION:** Consider new policy

### OVERVIEW:

Section 35.28.(2)(d) requires the Corporation to provide "action plans" for Clerks not meeting performance measures and standards and to notify the Legislature of any clerk not meeting workload performance standards 45 days after the end of the preceding quarterly period. The law became effective July 1, 2019. CFY Quarter 1 (Oct-Dec) 2019 will be due to the Legislature February 14, 2020.

Clerks are required to report to the CCOC by the 20<sup>th</sup> of the end of each quarter. To facilitate the reporting process the Executive Council agreed to the following:

1. Allow the PIE Chair to work with CCOC staff to compile the action plans and transmit these plans to the Legislature.
2. Amend the current report format to provide a lists of counties and their "action plans" as required by statutes.
3. When reports are not provided by the 20<sup>th</sup> to notify the Clerk and if necessary, inform the district caucus chairs.
4. If report still not received, CCOC staff was directed to make a footnote of missing counties and make quarterly performance report timely.

At its next scheduled meeting the Executive Council would be informed that the statutory requirements were satisfied. Attached is the CFY Quarter 1 2019 summary list of counties and their "action plans" and draft transmittal letters. As of January 24, 2020, the CCOC has received:

- 60 county reports for timeliness
- 57 county reports for collections
- 58 county reports for jury payment

When counties are in the middle of system conversions, they will most likely not be able to submit their reports to CCOC timely. CCOC Staff recommends that counties call our offices for assistance in understanding the delays and the timeframe until an accurate report can

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## AGENDA ITEM 4 – UPDATE ON PERFORMANCE MEASURE ACTION PLAN REPORT

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be filed. To provide counties with a mechanism to still report timely, CCOC staff is recommending that a policy be adopted that would allow for the county to submit their report with zeroes and provide information regarding their system conversion and the delays it caused as their action plan. Since the report is cumulative, the corrected information can be sent to CCOC on the next quarterly report.

**COMMITTEE ACTION:** Consider staff recommendation regarding a new policy for system conversions that cause a delay in reporting.

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:**

- 1) CFY 2019-20 Quarter 1 Performance Action Plans Report
- 2) Draft Transmittal Letters to the Legislature





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## Quarterly Performance Measures & Action Plans Report

Section 28.35(2)(d), Florida Statutes

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1<sup>st</sup> Quarter  
County Fiscal Year 2019-20  
(October 1, 2019 through December 31, 2019)

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**Table A**  
**Collections Performance by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Alachua			External							1
Baker										0
Bay	External	External					External			3
Bradford		External								1
Brevard										0
Broward	External		External				External			3
Calhoun							External			1
Charlotte							External			1
Citrus										0
Clay										0
Collier		Internal								1
Columbia										0
Miami-Dade		External					External			2
DeSoto										0
Dixie										0
Duval	Internal	Internal	Internal				Internal			4
Escambia	External		External				External			3
Flagler			External							1
Franklin	External	External					External			3
Gadsden		Internal					External			2
Gilchrist										0
Glades			Internal			Internal	External			3
Gulf										0
Hamilton							External			1
Hardee	External									1
Hendry			External							1
Hernando	External		External							2
Highlands	External	External								2
Hillsborough	External	External	External				External			4
Holmes		External					External	External		3
Indian River										0
Jackson		External					External			2
Jefferson										0
Lafayette										0
Lake	Internal	Internal								2
Lee	Internal						Internal			2
Leon		External			External					2
Levy										0
Liberty										0
Madison										0
Manatee		Internal					Internal			2
Marion	External	External								2
Martin										0
Monroe										0
Nassau							External			1



**Table A**  
**Collections Performance by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Total
Okaloosa										0
Okeechobee										0
Orange		External	External				External			3
Osceola	External						External			2
Palm Beach	External	External	External							3
Pasco	External						Internal			2
Pinellas										0
Polk	External						External			2
Putnam	External	External	External				Internal			4
Santa Rosa							External			1
Sarasota		Internal					Internal			2
Seminole										0
Saint Johns										0
Saint Lucie										0
Sumter										0
Suwannee										0
Taylor		External	External				External			3
Union			External		External		External			3
Volusia	External	External								2
Wakulla										0
Walton										0
Washington	External						External			2
Statewide	19	21	14	0	2	1	27	1	0	85
Internal Reasons	3	6	2	0	0	1	6	0	0	18
External Reasons	16	15	12	0	2	0	21	1	0	67



**Table B**  
**Timeliness 1 - Filing New Cases by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua											0
Baker											0
Bay											0
Bradford											0
Brevard											0
Broward					Staffing - Internal			Staffing - Internal			2
Calhoun											0
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto											0
Dixie											0
Duval											0
Escambia											0
Flagler											0
Franklin											0
Gadsden											0
Gilchrist				Staffing - External							1
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry											0
Hernando		Staffing - Internal		Staffing - Internal							2
Highlands			Staffing - Internal								1
Hillsborough	Staffing - Internal										1
Holmes	Staffing - Internal										1
Indian River											0
Jackson											0
Jefferson											0
Lafayette											0
Lake											0
Lee											0
Leon											0
Levy											0
Liberty											0
Madison											0
Manatee											0
Marion											0
Martin	Staffing - Internal	Staffing - Internal		Staffing - Internal							3
Miami-Dade											0
Monroe						Staffing - Internal					1
Nassau	Staffing - Internal	Staffing - Internal		Staffing - Internal							3



**Table B**  
**Timeliness 1 - Filing New Cases by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Okaloosa											0
Okeechobee											0
Orange											0
Osceola			Staffing - Internal								1
Palm Beach											0
Pasco											0
Pinellas											0
Polk					Staffing - Internal						1
Putnam	Staffing - External	Staffing - External		Staffing - External						Staffing - Internal	4
Saint Johns	Staffing - Internal										1
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee				Staffing - Internal							1
Taylor											0
Union											0
Volusia											0
Wakulla											0
Walton											0
Washington											0
Statewide	6	4	2	6	2	1	0	1	0	1	23
Internal Reasons	5	3	2	4	2	1	0	1	0	1	19
External Reasons	1	1	0	2	0	0	0	0	0	0	4



**Table C**  
**Timeliness 2 - Cases Docketed by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Alachua											
Baker											0
Bay											0
Bradford											0
Brevard											0
Broward								Staffing - Internal	Staffing - Internal		2
Calhoun											0
Charlotte											0
Citrus											0
Clay											0
Collier											0
Columbia											0
DeSoto					Staffing - Internal				Staffing - Internal		2
Dixie											0
Duval											0
Escambia											0
Flagler			Staffing - Internal								1
Franklin											0
Gadsden											0
Gilchrist											0
Glades											0
Gulf											0
Hamilton											0
Hardee											0
Hendry											0
Hernando		Staffing - Internal		Staffing - Internal							2
Highlands											0
Hillsborough											0
Holmes	Staffing - Internal		Staffing - Internal							Staffing - Internal	3
Indian River											0
Jackson											0
Jefferson											0
Lafayette											0
Lake											0
Lee											0
Leon											0
Levy											0
Liberty											0
Madison											0
Manatee											0
Marion											0
Martin											0
Miami-Dade											0
Monroe	Staffing - Internal	Staffing - Internal		Staffing - Internal							3
Nassau											0





**Table C**  
**Timeliness 2 - Cases Docketed by Division**  
**CFY 2019-20 Quarter 1**

County	Circuit Criminal	County Criminal	Juvenile Delinquency	Criminal Traffic	Circuit Civil	County Civil	Civil Traffic	Probate	Family	Juvenile Dependency	Total
Okaloosa											0
Okeechobee			Staffing - Internal								1
Orange											0
Osceola											0
Palm Beach											0
Pasco											0
Pinellas											0
Polk					Staffing - Internal	Staffing - Internal					2
Putnam	Staffing - External	Staffing - External		Staffing - External							3
Saint Johns											0
Saint Lucie											0
Santa Rosa											0
Sarasota											0
Seminole											0
Sumter											0
Suwannee											0
Taylor											0
Union											0
Volusia											0
Wakulla											0
Walton											0
Washington											0
Statewide	3	3	3	3	2	1	0	1	2	1	19
Internal Reasons	2	2	3	2	2	1	0	1	2	1	16
External Reasons	1	1	0	1	0	0	0	0	0	0	3



**Table D**  
**External Factors for Not Meeting Performance Standards**  
**CFY 2019-20 Quarter 1**

<b>Collections</b>				
	<b>County</b>	<b>Division</b>	<b>Reason Code</b>	<b>Description</b>
1	Alachua	Juvenile Delinquency	External	This group does not have jobs and parents do not have the Money.
2	Bay	Circuit Criminal	External	Bay County uses all means possible to collect
3		County Criminal	External	Bay County uses all means possible to collect
4		Civil Traffic	External	Bay County uses all means possible to collect
5	Bradford	Circuit Criminal	External	People are not paying the assessments they have been charged. The Clerks Office does not currently perform collection efforts on these assessments.
6	Broward	Circuit Criminal	External	The number of indigent defendants impact collection efforts.
7		Juvenile Delinquency	External	Broward continues to work with other governmental agencies and judiciary to improve collections of court ordered assessments.
8		Civil Traffic	External	The number of indigent defendants impact collections.
9	Calhoun	Civil Traffic	External	Still recovering from Hurricane Michael. Will continue to suspend and turn over to collections.
10	Charlotte	Civil Traffic	External	Couldn't be rounded up to 90%
11	Miami-Dade	County Criminal	External	Due to our current economic conditions, many defendants are indigent or transient making collections efforts more difficult.
12		Civil Traffic	External	We have a significant number of payment plans which extend the time required for full collection. Additionally, a significant number of citations go to court which also delays collection times.
13	Escambia	Circuit Criminal	External	The local economy, incarcerated defendants, and the overall ability to pay greatly affect the collection rate. Escambia now offers expanded payment options such as online payments and is handing out court cards to defendants after their court appearance detailing their payment options. Escambia is also working with outside collections agencies in an effort to improve the criminal collections rate.
14		Juvenile Delinquency	External	The local economy and ability to pay affect the collection rate.
15		Civil Traffic	External	The local economy and ability to pay greatly impact the collection rate. Escambia now offers expanded payment options such as online payments. Escambia is also working with outside collections agencies in an effort to improve the civil traffic collections rate.
16	Flagler	Juvenile Delinquency	External	Have employed a procedure to attach to Juvenile upon turning 18 to encourage payment of obligations.
17	Franklin	Circuit Criminal	External	We use all methods at our disposal to collect.
18		County Criminal	External	We use all methods at our disposal to collect.
19		Civil Traffic	External	We use all methods at our disposal to collect.
20	Gadsden	Civil Traffic	External	We are a small office with a small staff. We will continue to attempt to meet the standard using the resources we have at our disposal.
21	Glades	Civil Traffic	External	The assessed amount will always fluctuate due to school election reductions, mandatory court hearings and court ordered fines & court costs.
22	Hamilton	Civil Traffic	External	We are continuing to work with our collection agency and doing other proactive things to continue to increase our collections in this area. 90% collection rate is difficult to reach in civil traffic in a small office with limited staff
23	Hardee	Circuit Criminal	External	Drug Trafficking Case Incarcerated case put on lien.
24	Hendry	Juvenile Delinquency	External	Juveniles usually choose community service over making payments
25	Hernando	Circuit Criminal	External	We continue to investigate collection agency options to see if we can increase the rate of return. Planning to review other county's annual collection agent reports to see if there are more viable options. Also, will reach out to our current agencies.
26		Juvenile Delinquency	External	We continue to work with parents to pay for the court costs and fees, but they typically pay restitution first. We will notice them in an attempt to collect.
27	Highlands	Circuit Criminal	External	If drug cases are deducted we do meet the guidelines coming in at 10.23 % . However without reducing the drug assessments, we do not (5.83%). Most felons are in prison for lengthy periods.
28		County Criminal	External	Highlands county is a rural county and our County Judge allows County Court probationers to pay the minimum each month as most are unemployed or on disability.
29	Hillsborough	Circuit Criminal	External	Preparing to reinstitute transmissions to Collection Agencies.
30		County Criminal	External	Continued transmissions to Collections Agencies
31		Juvenile Delinquency	External	No collection methods available.
32		Civil Traffic	External	Continued transmissions to Collections Agencies
33	Holmes	County Criminal	External	Non-Payment. Continuing to use our collections department along with sending due diligent letters and judgements.
34		Civil Traffic	External	Non-Payment. Continuing to use our collections department along with sending due diligent letters and judgements.
35		Probate	External	Non-Payment. Continuing to use our collections department along with sending due diligent letters and judgements.



**Table D**  
**External Factors for Not Meeting Performance Standards**  
**CFY 2019-20 Quarter 1**

36	Jackson	County Criminal	External	Majority of the unpaid assessments were reduced to a civil judgment at time of sentencing. To assist with collections, we hired an employee in Jan 2020.
37		Civil Traffic	External	When a citation is not paid within 30 days, suspending licenses and then sending to external collection agency. In addition, in Jan. 2020 we hired an employee to work on collections and compliance.
38	Leon	County Criminal	External	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. Leon County will continue to monitor this.
39		Circuit Civil	External	Leon County uses all methods of collections available to them for collecting on these cases. License suspension and submission to Collection Agency are two methods used. Results of Collection Agency are outside of the 5 quarter accounting and are not credited to our collection rate. Leon County will continue to monitor this.
40	Marion	Circuit Criminal	External	Payment plans are not to exceed 2% of a person's annual net income which restrains the monthly payment amount. Improvements in the Collections Division include adding an additional staff member and re-evaluating payment compliance options
41		County Criminal	External	Payment plans are not to exceed 2% of a person's annual net income which restrains the monthly payment amount. Improvements in the Collections Division include adding an additional staff member and re-evaluating payment compliance options.
42	Nassau	Civil Traffic	External	Continue to send fines to the collection agency
43	Orange	County Criminal	External	most criminal defendants are on payment plans which extend well beyond 5 quarters, so this standard is not met for this case type. We have never met the standard on this case type
44		Juvenile Delinquency	External	juveniles do not pay amounts due and we do not send to collection agencies.
45		Civil Traffic	External	Orange has a lot of out of state/out of country visitors who don't pay. Also, there is a general disregard for paying traffic cases. People don't seem to care if they have a DL suspension or not
46	Osceola	Circuit Criminal	External	Many of the Defendants with an outstanding balance are incarcerated.
47		Civil Traffic	External	We have a high percentage of tourist from out of state/out of country who do not pay. We have developed and implemented text and email reminders.
48	Palm Beach	Circuit Criminal	External	Over \$1.3 million dollars in drug trafficking assessments which result in prison time have negatively impacted our ability to meet the 9% collection rate standard..
49		County Criminal	External	Due to a high volume of defendants sentenced to jail, as well as the homeless population, only 27% of misdemeanor assessments are collectible. Will work with Sheriff's Office to obtain address information for defendants released in order to mail them payment reminders.
50		Juvenile Delinquency	External	Defendants placed on probation are not ordered to establish payment plans. Failure to pay as a condition of probation is usually converted to community service.
51	Pasco	Circuit Criminal	External	This quarter has over two million dollars in trafficking fines. Our collection rate would be 17.05% without these assessments.
52	Polk	Circuit Criminal	External	Customers not paying.
53		Civil Traffic	External	Civil Traffic customers not paying timely within the 5 quarters.
54	Putnam	Circuit Criminal	External	High incarceration rate. Economically repressed county.
55		County Criminal	External	Limited supervised probation, Economically repressed, We've implemented IVR-based notifications for collections, but the Judge does not require collection agreements.
56		Juvenile Delinquency	External	Local judges do not support collection efforts in this division.
57	Santa Rosa	Civil Traffic	External	Partial payment agreements can go up to 18 months which is outside the reporting time frame. Civil citation issued along with a criminal citation is held until the disposition of the civil citation.
58	Taylor	County Criminal	External	Doing everything we know to do
59		Juvenile Delinquency	External	Doing everything we know to do
60		Civil Traffic	External	We are sending to collections and doing all we can
61	Union	Juvenile Delinquency	External	Parents/Guardians unable to pay. Parents unemployed.
62		Circuit Civil	External	5 Inmate Cases with no payment. 3 of those cases filed by the same inmate, who has since died. 2 remaining cases liens placed on Inmate Account.
63		Civil Traffic	External	All unpaid citations D-6'd and sent to collections
64	Volusia	Circuit Criminal	External	Increase in the number of late paying cases
65		County Criminal	External	Increase in the number of late paying cases
66	Washington	Circuit Criminal	External	Incarceration, we have setup payment plans
67		Civil Traffic	External	Driver Licenses Suspended and sent to collection agency



**Table D**  
**External Factors for Not Meeting Performance Standards**  
**CFY 2019-20 Quarter 1**

**Timeliness 1 - Filing New Cases**

	County	Division	Reason Code	Description
1	Gadsden	Criminal Traffic	Staffing - External	We are a small office and will continue to try to meet the standard using the resources we have at our disposal.
2	Putnam	Circuit Criminal	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.
3		County Criminal	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.
4		Criminal Traffic	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.

**Timeliness 2 - Cases Docketed**

	County	Division	Reason Code	Description
1	Putnam	Circuit Criminal	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.
2		County Criminal	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.
3		Criminal Traffic	Staffing - External	High volume in all Criminal areas accompanied by limited staff in all Criminal areas due to heavy holiday/vacation.



**Table E**  
**Internal Factors for Not Meeting Performance Standards**  
**CFY 2019-20 Quarter 1**

<b>Collections</b>				
	<b>County</b>	<b>Division</b>	<b>Reasons</b>	<b>Action Plan to Improve</b>
1	Collier	County Criminal	Internal	Continue collection efforts.
2	Duval	Circuit Criminal	Internal	Finalizing new collection contract and developing a new collection process.
3		County Criminal	Internal	Finalizing new collection contract and developing a new collection process.
4		Juvenile Delinquency	Internal	Finalizing new collection contract .
5		Civil Traffic	Internal	Finalizing new collection contract and developing a new collection process.
6	Gadsden	County Criminal	Internal	Every effort is made to collect payments on old cases.
7	Glades	Juvenile Delinquency	Internal	Training staff to assess assessments in a timely manner.
8		County Civil	Internal	Training staff to assess assessments in a timely manner.
9	Lake	Circuit Criminal	Internal	Lake of sufficient staffing due to continued budget cuts reduces ability to aggressively pursue delinquent accounts. Also note the rate would have been 13.18% if not for the \$650,000 in drug trafficking assessments.
10		County Criminal	Internal	Lack of sufficient staffing due to continued budget cuts reduces ability to aggressively pursue delinquent accounts. (19/20 Budget increase should allow for improved collection rates going forward as new program comes up to speed.)
11	Lee	Circuit Criminal	Internal	Feb 2020, Cases not in compliance will be sent for drivers license suspension
12		Civil Traffic	Internal	Increase in Toll Hearings and Operation Greenlight. Feb 2020 new compliance program will be implemented
13	Manatee	County Criminal	Internal	Best Practices in place - w/2 external collection agents. DID NOT see increase expected from last reporting period. Need to review further to determine any other issues/concerns.
14		Civil Traffic	Internal	Best Practices in place - w/2 external collection agents in place. DID see an increase as expected from last reporting period. Need to continue to review to further determine any issues/concerns.
15	Pasco	Civil Traffic	Internal	Historical case collection effort project has impacted the assessments for the quarter. The workflow procedure has been updated to eliminate this impact to the report going forward.
16	Putnam	Civil Traffic	Internal	Economically repressed county.
17	Sarasota	County Criminal	Internal	Implementation of revenue management services of RevQ and new collection agency contracts in FY20 expected to increase collections. Continued strong oversight of existing payment plans will also contribute.
18		Civil Traffic	Internal	Implementation of revenue management services of RevQ and new collection agency contracts in FY20 expected to increase collections. Continued strong oversight of existing payment plans will also contribute.
<b>Timeliness 1 - Filing New Cases</b>				
	<b>County</b>	<b>Division</b>	<b>Reason Code</b>	<b>Action Plan to Improve</b>
1	Broward	Circuit Civil	Staffing - Internal	Staff worked overtime and the division is currently in compliance.
2		Probate	Staffing - Internal	Budget permitting, overtime will be utilized to improve timeliness
3	Hendry	County Criminal	Staffing - Internal	Short-staffed. New staff turnover. Staff being trained and cross-trained.
4		Criminal Traffic	Staffing - Internal	Short-staffed. New staff turnover. Staff being trained and cross-trained.
5	Hernando	Juvenile Delinquency	Staffing - Internal	Staffing - External: Meet with Judicial partners to streamline process. Staffing Internal: Loss of key trained personnel. Training of new personnel and oversight of resources.
6	Highlands	Circuit Criminal	Staffing - Internal	Hired part-time employee; in training.
7	Hillsborough	County Criminal	Staffing - Internal	Cross training to improve
8	Marion	Circuit Criminal	Staffing - Internal	Due to staff turnover in the Case Intake Division, we trained three new staff members during this quarter. To increase production we enlisted additional assistance from other staff.
9		County Criminal	Staffing - Internal	Due to staff turnover in the Case Intake Division, we trained three new staff members during this quarter. To increase production we enlisted additional assistance from other staff.
10		Criminal Traffic	Staffing - Internal	Due to staff turnover in the Case Intake Division, we trained three new staff members during this quarter. To increase production we enlisted additional assistance from other staff.
11	Monroe	County Civil	Staffing - Internal	Staff Out sick and on Vacation and working on training back up
12	Nassau	Circuit Criminal	Staffing - Internal	Continuing to cross train staff
13		County Criminal	Staffing - Internal	We are at 81% for this category
14		Criminal Traffic	Staffing - Internal	Continuing to cross train staff for the increase of county court cases
15	Osceola	Juvenile Delinquency	Staffing - Internal	We will ensure that additional staff is available to assist in opening these cases.
16	Polk	Circuit Civil	Staffing - Internal	restructure work loads, not approving time off if more than two people are scheduled off.
17	Putnam	Juvenile Dependency	Staffing - Internal	Better management of time off in a very small group.
18	Santa Rosa	Circuit Criminal	Staffing - Internal	Employee's were out sick.
19	Suwannee	Criminal Traffic	Staffing - Internal	New staff in this division. Training will be complete 01/31/2020.



**Table E**  
**Internal Factors for Not Meeting Performance Standards**  
**CFY 2019-20 Quarter 1**

**Timeliness 2 - Cases Docketed**

	County	Division	Reason Code	Action Plan to Improve
1	Broward	Probate	Staffing - Internal	Budget permitting overtime will be utilized to improve timeliness
2		Family	Staffing - Internal	Staff worked overtime and the division is currently in compliance.
3	Miami-Dade	Circuit Civil	Staffing - Internal	Standard was not met due to 2 vacancies in the Unit
4		Family	Staffing - Internal	Standard was not met due to 2 new employees in training
5	Escambia	Juvenile Delinquency	Staffing - Internal	Two additional staff members hired; transition of division management completed
6	Hendry	County Criminal	Staffing - Internal	Short-staffed. New staff turnover. Staff being trained and cross-trained.
7		Criminal Traffic	Staffing - Internal	Short-staffed. New staff turnover. Staff being trained and cross-trained.
8	Hillsborough	Circuit Criminal	Staffing - Internal	Cross training to improve
9		Juvenile Delinquency	Staffing - Internal	Cross training to improve
10		Juvenile Dependency	Staffing - Internal	Cross training to improve
11	Monroe	Circuit Criminal	Staffing - Internal	Hiring and Training
12		County Criminal	Staffing - Internal	Hiring and Training
13		Criminal Traffic	Staffing - Internal	Hiring and Training
14	Okeechobee	Juvenile Delinquency	Staffing - Internal	Hiring and Training
15	Polk	Circuit Civil	Staffing - Internal	restructure work load to meet compliance - utilize the assistance from another departments help and monitor reports more closely and restrict un-necessary staff absences.
16		County Civil	Staffing - Internal	restructure work load to meet compliance - utilize the assistance from another department and monitor reports more closely and restrict un-necessary staff absences.



**Table F**  
**Factors for Not Meeting Performance Standards**  
**CFY19-20 Quarter 1**

<b>Jury</b>			
	<b>County</b>	<b>Reason</b>	<b>Action Plan</b>
1	Bradford	Procedural	Migrating to new jury program. Programmer was hospitalized.
2	Hendry	Staffing - Training	New jury clerk is still learning and also cross-training. Still in progress.
3	Lee	Systems	Working closely with vendor to avoid system failure
4	Nassau	Systems	Jury software failure which caused a 1 day delay





**JD Peacock, II**  
OKALOOSA COUNTY  
EXECUTIVE COUNCIL CHAIR  
  
**Jeffrey R. Smith, CPA, CGMA**  
INDIAN RIVER COUNTY  
VICE-CHAIR  
  
**Tiffany Moore Russell, Esq.**  
ORANGE COUNTY  
SECRETARY/TREASURER



**STACY BUTTERFIELD, CPA**  
POLK COUNTY  
  
**JOHN CRAWFORD**  
NASSAU COUNTY  
  
**TODD NEWTON**  
GILCHRIST COUNTY  
  
**LAURA E. ROTH**  
VOLUSIA COUNTY

**HARVEY RUVIN, ESQ.**  
MIAMI-DADE COUNTY  
  
**RON FICARROTTA**  
13TH JUDICIAL CIRCUIT JUDGE  
SUPREME COURT APPOINTEE  
  
**ANGELINA "ANGEL"**  
COLONNESO, ESQ.  
MANATEE COUNTY  
SENATE APPOINTEE

**VACANT**  
HOUSE APPOINTEE  
  
**JOHN DEW**  
EXECUTIVE DIRECTOR  
  
**JOE BOYD**  
GENERAL COUNSEL

2560-102 BARRINGTON CIRCLE | TALLAHASSEE, FLORIDA 32308 | PHONE 850.386.2223 | FAX 850.386.2224 | WWW.FLCCOC.ORG

## QUARTERLY PERFORMANCE ACTION PLANS SUMMARY REPORT COMPLIANCE WITH S. 28.35(2)(d), F.S.

February \_\_\_\_\_, 2020

Speaker Jose R. Oliva  
The Florida House of Representatives  
420 The Capitol  
Tallahassee, FL 32399-1100

Dear Speaker Oliva;

Florida Statutes requires the CCOC to develop a uniform system of performance measures and applicable standards in consultation with the Legislature. These measures and standards are designed to facilitate an objective determination of the performance of each clerk in fiscal management, operational efficiency, and effective collection of fines, fees, service charges and court costs.

Pursuant to the requirements of section 28.35(2)(d), Florida Statutes, please find the link to the CCOC's website where you can download the Performance Measures & Action Plans Quarter 1 (October-December 2019) summary report. The report format includes the performance for collections, timeliness, and jury management measures.

Report Link: <https://flccoc.org/ccoc-reports/#pr>

If you have questions concerning this report, please contact Mr. Douglas Isabelle, CCOC Deputy Director, at 850-386-2223.

Thank You,

Tara S. Green, Clay County Clerk of the Circuit Court  
Chair, CCOC Performance Improvement and Efficiencies Committee

**JD Peacock, II**  
OKALOOSA COUNTY  
EXECUTIVE COUNCIL CHAIR  
  
**Jeffrey R. Smith, CPA, CGMA**  
INDIAN RIVER COUNTY  
VICE-CHAIR  
  
**Tiffany Moore Russell, Esq.**  
ORANGE COUNTY  
SECRETARY/TREASURER



**STACY BUTTERFIELD, CPA**  
POLK COUNTY  
  
**JOHN CRAWFORD**  
NASSAU COUNTY  
  
**TODD NEWTON**  
GILCHRIST COUNTY  
  
**LAURA E. ROTH**  
VOLUSIA COUNTY

**HARVEY RUVIN, ESQ.**  
MIAMI-DADE COUNTY  
  
**RON FICARROTTA**  
13TH JUDICIAL CIRCUIT JUDGE  
SUPREME COURT APPOINTEE  
  
**ANGELINA "ANGEL"**  
COLONNESO, ESQ.  
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SENATE APPOINTEE

**VACANT**  
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**JOHN DEW**  
EXECUTIVE DIRECTOR  
  
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## QUARTERLY PERFORMANCE ACTION PLANS SUMMARY REPORT COMPLIANCE WITH S. 28.35(2)(d), F.S.

February \_\_\_\_\_, 2020

President Bill Galvano  
The Florida Senate  
409 The Capitol  
Tallahassee, FL 32399-110

Dear President Galvano;

Florida Statutes requires the CCOC to develop a uniform system of performance measures and applicable standards in consultation with the Legislature. These measures and standards are designed to facilitate an objective determination of the performance of each clerk in fiscal management, operational efficiency, and effective collection of fines, fees, service charges and court costs.

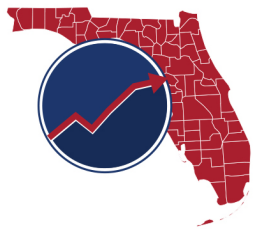
Pursuant to the requirements of section 28.35(2)(d), Florida Statutes, please find the link to the CCOC's website where you can download the Performance Measures & Action Plans Quarter 1 (October-December 2019) summary report. The report format includes the performance for collections, timeliness, and jury management measures.

Report Link: <https://flccoc.org/ccoc-reports/#pr>

If you have questions concerning this report, please contact Mr. Douglas Isabelle, CCOC Deputy Director, at 850-386-2223.

Thank You,

Tara S. Green, Clay County Clerk of the Circuit Court  
Chair, CCOC Performance Improvement and Efficiencies Committee



## AGENDA ITEM 5

**DATE:** February 5, 2020

**SUBJECT:** Failure to Comply Reporting

**COMMITTEE ACTION:** Approve proposed guidelines for counting cases that fail to comply and directions for reporting.

### OVERVIEW:

Section 322.75, F.S. (Driver License Reinstatement Days) requires the Clerks to report the following types of cases; cases paid in full, cases put on a payment plan, driver license reinstatements, driver licenses made eligible for reinstatement, and cases that fail to comply with a payment plan and subsequently result in driver license suspension. The Corporation is also required to report this information in its annual report (for the prior fiscal year) to the Legislature.

Below is the summary result for the first Driver License Reinstatement Days (Operation Green Light) that was held in October 2019:

Categories	Cases Reported
Cases paid in full	10,264
Cases placed on a payment plan	22,502
Cases given community service	87
Cases pulled from collections	21,898
DL Reinstatements	1,782
DL Reinstatements made eligible	9,849
Cases failing to comply	3

Now that the first event has occurred there is a need to define and provide guidance on what it means for "cases that fail to comply." It was recommended by a clerk staff workgroup that this would apply to the two categories highlighted in yellow on the table above. After much discussion the workgroup drafted the attached guidelines for the Committee's consideration.

### Issues that were discussed:

- Is a case a singular person or does a person have more than one case?
- What is considered failure?

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## AGENDA ITEM 5 – FAILURE TO COMPLY REPORTING

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- Should cases that were put on community service be included?
- How long should a case be tracked?
- How and when should the CCOC be made aware of an event?

### Issue 1

There was much discussion on whether to count a case failure once or multiple times during a 12-month period. It was decided that case failure would be counted and reported first time only. There were a couple of reasons for this approach.

First, although multiple failures do show clerk workload (suspending, reinstating, resuspending, etc.), it does not give a true compliance picture. In fact, reporting multiple failures will result in understating the success of payment plans have on reducing the number of driver license suspensions.

- Example: 10 cases placed on a 12-month repayment schedule, two cases fail to comply (DL suspended), equates to 80% success rate.
- Example: 10 cases placed on a 12-month repayment schedule, two cases fail to comply, (DL suspended), then reinstated put back on payment plan and fails again. As a result, there are four failures which lowers the success rate to 60%.

Secondly, counting and reporting multiple failures on a case most likely will be an impact clerk staff workload because many CMS's are unable to capture and report multiple failures to comply with payment plans at this time and would require manual counting.

### Issue 2

Since Clerks can schedule multiple events anytime during the year this poses a potential logistical problem for reporting results to the CCOC so that the information is included in the Annual Report. The guidelines provide that the CCOC be made aware of all events scheduled during the fiscal year and that the event(s) results be provided to the CCOC by the 20<sup>th</sup> of the following month in which the event was held.

### Issue 3:

For ease in reporting the cases that fail to comply, it was suggested that the attached form that was used for reporting the October 2019 Operation Green Light results be used for this requirement; however, working with clerk staff since the event it has become apparent that there may be a need for further information to answer the question why one county may have more failures than another. Clerk staff from the workgroup proposed that there may be a need to report cases that are *eligible* to be FOS as well case types such as civil traffic, circuit criminal, and misdemeanor.

If the Committee wishes to report additional information, the attached reporting form could be amended to accommodate the need.

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## AGENDA ITEM 5 – FAILURE TO COMPLY REPORTING

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### **COMMITTEE ACTION:**

- 1) Approve guidelines for reporting failure to comply and Driver License Reinstatement Event reporting to be sent to Executive Council for final approval and distributed to all Clerks.
- 2) Provide direction pertaining to types of cases failing to comply.

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

### **ATTACHMENTS:**

- 1) Draft Guidelines for reporting cases that fail to comply for annual driver license reinstatement events.
- 2) Driver's License Reinstatement Event Reporting Form

**GUIDELINES FOR REPORTING CASES THAT FAIL TO COMPLY  
FOR ANNUAL DRIVER LICENSE REINSTATEMENT EVENTS**

**February 2020**

- Count the number of cases by “case” that fail to comply, not by the individual (including community service cases).
  - For example, if your county groups multiple cases together and the defendant fails to comply, count each case separately.
- A case is non-compliant when the Clerk notifies the DHSMV to suspend the Driver’s License. A person may have multiple cases. Any one of the cases may result in a suspension status.
- Cases are tracked for a 12-month period starting from the date(s) the Driver License Reinstatement event was held. Driver’s License Reinstatement Event Reports are due to the CCOC by the 20<sup>th</sup> of the month at the end of the 12-month period.
  - For example, the cases for an event held in October 2019 would be tracked through October 2020 then reported to CCOC by November 20<sup>th</sup>.
  - If two or more events are held during the year, cases would be tracked for a 12-month period for each event.
- The CCOC should be made aware of all events during the fiscal year so that information can be included in the Annual Report, which is statutorily required to produce by January 1 for the prior fiscal year.

**Clerk of Court Driver's License Reinstatement Event Report**  
**County Fiscal Year 2019-2020**


County:   
 Contact:   
 E-Mail Address:

Event Date(s):   
 Version:

CCOC Form Version 2  
 Created 10/22/2019

A. ENTITY RECEIVING FUNDS (s. 322.75(7)(e), F.S.)		REVENUES
<b>CLERK</b>	Clerk Revenue (fines, fees, service charges, court costs, late fees, interest, etc.)	\$ -
<b>TOTAL - CLERK</b>		\$ -
<b>LOCAL</b>	BOCC	\$ -
	Municipalities	\$ -
	School	\$ -
	Sheriff	\$ -
	Constituents (Restitution)	\$ -
	Other1 <input type="text"/>	\$ -
	Other2 <input type="text"/>	\$ -
	Other3 <input type="text"/>	\$ -
<b>TOTAL - LOCAL</b>		\$ -
<b>STATE</b>	State of Florida - General Revenue	\$ -
	State Attorney Trust Fund	\$ -
	Indigent Criminal Defense Trust Fund	\$ -
	State Courts Revenue Trust Fund	\$ -
	State of Florida - All Other Trust Funds	\$ -
<b>TOTAL - STATE</b>		\$ -
<b>TOTAL REVENUES COLLECTED</b>		\$ -
B. EXPENDITURES (s. 322.75(7)(f), F.S.)		EXPENDITURES
<b>PERSONNEL</b>	Overtime	\$ -
	Other Personnel Expenditures	\$ -
<b>TOTAL - PERSONNEL</b>		\$ -
<b>OPERATING</b>	Marketing	\$ -
	Other Operating Expenditures	\$ -
<b>TOTAL - OPERATING</b>		\$ -
<b>SECURITY</b>	Private Security Expenditure	\$ -
	Local Law Enforcement Cost IF Reimbursed	\$ -
<b>TOTAL - SECURITY</b>		\$ -
<b>OTHER EXPENDITURES</b>		
	Other1 <input type="text"/>	\$ -
	Other2 <input type="text"/>	\$ -
	Other3 <input type="text"/>	\$ -
<b>TOTAL - OTHER</b>		\$ -
<b>TOTAL EXPENDITURES</b>		\$ -

C. OTHER INFORMATION	
Did your event include extended hours on a weekday?	<input type="text"/>
Did your event include hours on the weekend?	<input type="text"/>
How many days was the event held?	<input type="text"/>
How many hours did it take to plan, research, and coordinate the event?	<input type="text"/>

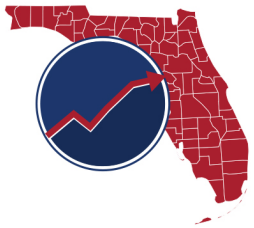
D. PROGRAM PERFORMANCE (s. 322.75(7), F.S.)	
1. Number of Cases Paid In Full	0
2. Number of Cases Placed on a Payment Plan	0
3. Number of Cases Given Community Service	0
4. Number of Cases Pulled from Collection Agency	0
5. Number of DL Reinstatements	0
6. Number of DL Reinstatements Made Eligible	0
7. Number of Cases Failing to Comply	0

E. ADDITIONAL COMMENTS
<input type="text"/>

**NOTES:**

1. Forms should be completed and returned to [reports@flccoc.org](mailto:reports@flccoc.org) (in Excel format) by October 31, 2019.
2. Submit initial data to CCOC by Friday, October 18, 2019 if possible.
3. If your event will not be held until after October 31, 2019, please submit your data as soon as possible but no later than December 15, 2019.





# CCOC

## FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

**JD Peacock, II**  
OKALOOSA COUNTY  
EXECUTIVE COUNCIL CHAIR

**Jeffrey R. Smith, CPA, CGMA**  
INDIAN RIVER COUNTY  
VICE-CHAIR

**Tiffany Moore Russell, Esq.**  
ORANGE COUNTY  
SECRETARY/TREASURER

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POLK COUNTY

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NASSAU COUNTY

TODD NEWTON  
GILCHRIST COUNTY

LAURA E. ROTH  
VOLUSIA COUNTY

HARVEY RUVIN, ESQ.  
MIAMI-DADE COUNTY

RON FICARROTTA  
13TH JUDICIAL CIRCUIT JUDGE  
SUPREME COURT APPOINTEE

ANGELINA "ANGEL"  
COLONNESO, ESQ.  
MANATEE COUNTY  
SENATE APPOINTEE

VACANT  
HOUSE APPOINTEE

JOHN DEW  
EXECUTIVE DIRECTOR

JOE BOYD  
GENERAL COUNSEL

2560-102 BARRINGTON CIRCLE | TALLAHASSEE, FLORIDA 32308 | PHONE 850.386.2223 | FAX 850.386.2224 | WWW.FLCCOC.ORG

## AGENDA ITEM 6

**DATE:** February 5, 2020

**SUBJECT:** CFY 2018-19 Annual Collection Agent Report

**COMMITTEE ACTION:** Approve Report

### OVERVIEW:

Florida Statutes authorize the Clerks to pursue the collection of any fees, service charges, fines, court costs, and liens that remain unpaid after 90 days by referring the account to a private attorney or collection agent. Attached is an annual report of the accounts that were referred to collection agencies and the collections received for CFY 2018-19 (**Attachment 1**).

Note that collections reported during this fiscal year can be from accounts referred to the agency in previous years. Additionally, many counties were collecting residual accounts from one agency while transitioning to a new agency. As such, as noted in previous reports caution should be taken when calculating a collection rate for vendors.

There were significant changes to collection vendors among the Clerks during the year. The transition from vendors mid-year could explain the decline in accounts sent to collections. Additionally, there were a few counties that made changes to their CMS vendor(s) which halted any accounts being transmitted to collection vendors. The specific reason(s) for lower collections is more complex and challenging to explain and would need further research.

### CFY 2018-19 Report Highlights:

- Clerks reported 111 collection contracts in effect during the fiscal year 2018-19 or an increase of 6 contacts compared to last fiscal year. Thirty-seven counties reported using at least one collection agency which is two more than last year.
- Statewide, there was an overall 12.1% decline in accounts sent to collections from last year. Much of the decline was related to civil traffic cases.
- Statewide, there was a slight decline (1%) with collections from last year; however, criminal collection showed a slight increase of .8%.

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**AGENDA ITEM 6 – CFY 2018-19 ANNUAL COLLECTION AGENT REPORT**

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<b>ACCOUNTS SENT TO COLLECTIONS (\$m.)</b>				
CFY	Criminal	Civil	Civil Traffic	Total
2017-18	\$249.2	\$5.5	\$147.9	\$402.6
2018-19	\$247.1	. \$885	\$106.0	\$353.9
Difference	<b>\$2.1</b>	<b>\$4.6</b>	<b>\$41.9</b>	<b>\$48.6</b>
% change	<b>(.8%)</b>	<b>(83.6%)</b>	<b>(28.3%)</b>	<b>(12.1%)</b>

<b>COLLECTIONS RECEIVED (\$m.)</b>				
CFY	Criminal	Civil	Civil Traffic	Total
2017-18	\$23.9	. \$083	\$46.2	\$70.2
2018-19	\$24.1	. \$056	\$45.4	\$69.5
Difference	. \$200	<b>. \$027</b>	<b>. \$800</b>	<b>. \$700</b>
% change	.8%	<b>(32.5%)</b>	<b>(1.7%)</b>	<b>(1.0%)</b>

**COMMITTEE ACTION:** Approve the CFY 2018-19 Annual Collection Agent Report to be sent to the Executive Council for final approval and distribution.

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:**

- 1) CFY 2018-19 Annual Collection Agent Report



# Collection Agent Annual Report

County Fiscal Year 2018 / 2019

(October 1, 2018 through September 30, 2019)



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COLLECTION AGENTS UNDER CONTRACT BY COUNTY											
COUNTY A			COUNTY B			COUNTY C			COUNTY D		
County		Agent	County		Agent	County		Agent	County		Agent
Alachua		Gila Corporation dba Municipal Services Bureau	Hardee		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Okeechobee		Perdue, Brandon, Fielder, Collins, and Mott, LLP			
Baker		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Hendry		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Orange		Penn Credit Corporation			
Bay		Penn Credit Corporation	Hernando		Linebarger, Goggan, Blair & Sampson, LLP	Orange		Linebarger, Goggan, Blair & Sampson, LLP			
Bradford		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Hernando		Aspen National Collections	Orange		AllianceOne			
BREVARD		Linebarger, Goggan, Blair & Sampson, LLP	Highlands		Penn Credit Corporation	Osceola		Penn Credit Corporation			
BREVARD		AllianceOne	Highlands		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Osceola		Linebarger, Goggan, Blair & Sampson, LLP			
BREVARD		Gila Corporation dba Municipal Services Bureau	Hillsborough		Linebarger, Goggan, Blair & Sampson, LLP	Palm Beach		Linebarger, Goggan, Blair & Sampson, LLP			
Broward		Linebarger, Goggan, Blair & Sampson, LLP	Hillsborough		Penn Credit Corporation	Palm Beach		Penn Credit Corporation			
Broward		Penn Credit Corporation	Holmes		Penn Credit Corporation	Pasco		Linebarger, Goggan, Blair & Sampson, LLP			
Calhoun		Credit Bureau of Marianna, Inc.	Holmes		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Pasco		Penn Credit Corporation			
Calhoun		Penn Credit Corporation	Indian River		Linebarger, Goggan, Blair & Sampson, LLP	Pinellas		Penn Credit Corporation			
Charlotte		Linebarger, Goggan, Blair & Sampson, LLP	Indian River		Penn Credit Corporation	Pinellas		Linebarger, Goggan, Blair & Sampson, LLP			
Charlotte		Penn Credit Corporation	Indian River		Gila Corporation dba Municipal Services Bureau	Polk		Penn Credit Corporation			
Citrus		Linebarger, Goggan, Blair & Sampson, LLP	Jackson		Credit Bureau of Marianna, Inc.	Polk		Linebarger, Goggan, Blair & Sampson, LLP			
Citrus		Gila Corporation dba Municipal Services Bureau	Jefferson		Penn Credit Corporation	Putnam		Navient Corporation			
Clay		Linebarger, Goggan, Blair & Sampson, LLP	Lafayette		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Putnam		Penn Credit Corporation			
Clay		Gila Corporation dba Municipal Services Bureau	Lake		Linebarger, Goggan, Blair & Sampson, LLP	Saint Johns		Linebarger, Goggan, Blair & Sampson, LLP			
Collier		Linebarger, Goggan, Blair & Sampson, LLP	Lee		Linebarger, Goggan, Blair & Sampson, LLP	Saint Johns		Gila Corporation dba Municipal Services Bureau			
Collier		Penn Credit Corporation	Leon		Linebarger, Goggan, Blair & Sampson, LLP	Saint Lucie		Linebarger, Goggan, Blair & Sampson, LLP			
Columbia		Penn Credit Corporation	Leon		Penn Credit Corporation	Saint Lucie		Penn Credit Corporation			
Desoto		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Leon		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Santa Rosa		Perdue, Brandon, Fielder, Collins, and Mott, LLP			
Dixie		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Levy		NO AGENTS UNDER CONTRACT	Sarasota		Linebarger, Goggan, Blair & Sampson, LLP			
Duval		Linebarger, Goggan, Blair & Sampson, LLP	Liberty		Gila Corporation dba Municipal Services Bureau	Sarasota		Penn Credit Corporation			
Duval		Gila Corporation dba Municipal Services Bureau	Liberty		Penn Credit Corporation	Seminole		Linebarger, Goggan, Blair & Sampson, LLP			
Duval		Penn Credit Corporation	Madison		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Seminole		Penn Credit Corporation			
Escambia		Linebarger, Goggan, Blair & Sampson, LLP	Madison		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Sumter		NO AGENTS UNDER CONTRACT			
Escambia		Penn Credit Corporation	Manatee		Penn Credit Corporation	Suwannee		Navient Corporation			
Flagler		Linebarger, Goggan, Blair & Sampson, LLP	Manatee		Linebarger, Goggan, Blair & Sampson, LLP	Taylor		Perdue, Brandon, Fielder, Collins, and Mott, LLP			
Flagler		Penn Credit Corporation	Manatee		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Union		Penn Credit Corporation			
Franklin		Penn Credit Corporation	Marion		Gila Corporation dba Municipal Services Bureau	Volusia		Linebarger Goggan Blair & Sampson LLP			
Franklin		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Martin		Linebarger, Goggan, Blair & Sampson, LLP	Volusia		Municipal Service Bureau Government Services			
Gadsden		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Miami-Dade		AllianceOne	Volusia		Perdue, Brandon, Fielder, Collins, and Mott, LLP			
Gadsden		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Miami-Dade		Linebarger, Goggan, Blair & Sampson, LLP	Wakulla		Penn Credit Corporation			
Gilchrist		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Miami-Dade		Penn Credit Corporation	Walton		Penn Credit Corporation			
Glades		Gila Corporation dba Municipal Services Bureau	Miami-Dade		Duncan Solutions	Washington		Credit Bureau of Marianna, Inc.			
Glades		Penn Credit Corporation	Monroe		Linebarger, Goggan, Blair & Sampson, LLP						
Gulf		Penn Credit Corporation	Monroe		Gila Corporation dba Municipal Services Bureau						
Gulf		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Nassau		Penn Credit Corporation						
Hamilton		Perdue, Brandon, Fielder, Collins, and Mott, LLP	Okaloosa		Penn Credit Corporation						

**NOTE:** 67 of 67 County Clerks' offices submitted the Annual Collection Agents Report.

SECTION TWO  
STATE-WIDE DATA: Summary and Analysis



ACCOUNTS SENT FOR COLLECTION ACTION														
Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Lump Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Lump Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS SENT TO AGENTS
\$130,899,002.42	\$60,264,162.81	\$303,016.60	\$47,839,008.59	\$7,747,454.88	\$247,052,645.30	\$71,158.28	\$556,516.89	\$10,368.00	\$70,275.00	\$160,994.03	\$105,995,846.31	\$15,627.50	\$106,880,786.01	\$353,933,431.31

COLLECTIONS RECEIVED														
Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS REC'V FROM AGENTS
\$6,418,257.75	\$5,688,762.77	\$18,652.51	\$11,319,099.90	\$695,514.02	\$24,140,286.95	\$5,770.74	\$15,674.82	\$1,401.66	\$4,423.04	\$26,537.12	\$45,416,615.26	\$2,870.00	\$45,473,292.64	\$69,613,579.59

Multiple-Contract Density			
Counties with One Collections Agent Contract	Counties with Two Collections Agent Contracts	Counties with Three Collections Agent Contracts	Counties with Four Collections Agent Contracts
28	30	6	1

Distribution of Contracts Among Collection Agents									
AllianceOne	Aspen National Collections	Credit Bureau of Marianna, Inc.	Duncan Solutions	Linebarger, Goggan, Blair & Sampson, LLP	Navient Corporation	Gila Corporation dba Municipal Services Bureau	Penn Credit Corporation	Perdue, Brandon, Fieler, Collins and Mott, LLP	TOTAL NUMBER OF CONTRACTS
3	1	3	1	30	2	12	36	23	111

SECTION THREE  
STATE-WIDE DATA: Collections Agent Data by County



ACCOUNTS SENT FOR COLLECTION ACTION															
County	Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Lump Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Lump Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS SENT TO AGENTS
Alachua	\$1,686,143.48	\$322,378.84	\$0.00	\$294,954.33	\$0.00	\$2,303,476.65	\$8,402.00	\$2,965.00	\$1,321.00	\$0.00	\$16,643.00	\$465,476.42	\$705.00	\$495,512.42	\$2,798,989.07
Baker	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$68,883.00	\$0.00	\$68,883.00	\$68,883.00
Bay	\$0.00	\$28,620.00	\$0.00	\$0.00	\$0.00	\$28,620.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$233,162.65	\$0.00	\$233,162.65	\$261,782.65
Bradford	\$1,154.07	\$951.24	\$0.00	\$22,810.12	\$0.00	\$24,915.43	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$175,177.25	\$0.00	\$175,177.25	\$200,092.68
BREVARD	\$1,902,234.93	\$961,441.87	\$0.00	\$741,512.13	\$0.00	\$3,605,188.93	\$0.00	\$945.00	\$169.00	\$0.00	\$24,837.58	\$380,133.27	\$0.00	\$406,084.85	\$4,011,273.78
BREVARD	\$11,929,898.93	\$9,241,793.69	\$0.00	\$7,684,542.74	\$0.00	\$28,856,235.36	\$3,461.00	\$1,830.00	\$0.00	\$0.00	\$11,792.55	\$3,079,631.42	\$0.00	\$3,096,714.97	\$31,952,950.33
BREVARD	\$2,682.87	\$2,548.04	\$0.00	\$0.00	\$0.00	\$5,230.91	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,230.91
Broward	\$2,495,219.26	\$187,544.35	\$0.00	\$963,379.53	\$0.00	\$3,646,143.14	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,640,324.00	\$0.00	\$2,640,324.00	\$6,286,467.14
Broward	\$3,694,220.12	\$198,895.80	\$0.00	\$967,265.52	\$0.00	\$4,860,381.44	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,636,538.56	\$0.00	\$2,636,538.56	\$7,496,920.00
Calhoun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,050.80	\$0.00	\$4,050.80	\$4,050.80
Calhoun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,781.00	\$0.00	\$6,781.00	\$6,781.00
Charlotte	\$3,096.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,096.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$111,088.00	\$0.00	\$111,088.00	\$114,184.00
Charlotte	\$852.00	\$629.00	\$0.00	\$827.00	\$0.00	\$2,308.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$135,418.96	\$0.00	\$135,418.96	\$137,726.96
Citrus	\$731,673.14	\$229,397.14	\$0.00	\$216,482.24	\$7,565.00	\$1,185,117.52	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$94,664.95	\$0.00	\$94,664.95	\$1,279,782.47
Citrus	\$718,932.11	\$198,347.94	\$33,321.18	\$183,458.24	\$5,256.00	\$1,139,315.47	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$90,406.55	\$0.00	\$90,406.55	\$1,229,722.02
Clay	\$138,557.13	\$17,230.82	\$0.00	\$46,102.70	\$0.00	\$201,890.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$663,141.40	\$0.00	\$663,141.40	\$865,032.05
Clay	\$1,100,830.09	\$325,938.10	\$0.00	\$368,689.56	\$0.00	\$1,795,457.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$661,030.53	\$0.00	\$661,030.53	\$2,456,488.28
Collier	\$1,301,976.88	\$255,841.27	\$0.00	\$277,792.94	\$0.00	\$1,835,611.09	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$390,399.11	\$0.00	\$390,399.11	\$2,226,010.20
Collier	\$804,890.93	\$219,247.38	\$0.00	\$251,338.93	\$0.00	\$1,275,477.24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$371,459.45	\$0.00	\$371,459.45	\$1,646,936.69
Columbia	\$0.00	\$1,988.52	\$0.00	\$12,642.10	\$0.00	\$14,630.62	\$0.00	\$772.35	\$0.00	\$0.00	\$0.00	\$152,165.30	\$0.00	\$152,937.65	\$167,568.27
Desoto	\$113,582.00	\$6,620.00	\$0.00	\$2,878.00	\$0.00	\$123,080.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$136.00	\$0.00	\$136.00	\$123,216.00
Dixie	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Duval	\$1,260.00	\$1,592,689.28	\$0.00	\$1,810,460.01	\$0.00	\$3,404,409.29	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,253,890.50	\$0.00	\$2,253,890.50	\$5,658,299.79
Duval	\$10,071,250.05	\$1,329.25	\$0.00	\$1,542.50	\$0.00	\$10,074,121.80	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,775.50	\$0.00	\$5,775.50	\$10,079,897.30
Duval	\$0.00	\$1,579,501.42	\$0.00	\$1,827,384.32	\$0.00	\$3,406,885.74	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,230,322.00	\$0.00	\$2,230,322.00	\$5,637,207.74
Escambia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,100,737.00	\$0.00	\$2,100,737.00	\$2,100,737.00
Escambia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Flagler	\$40,974.76	\$76,883.19	\$0.00	\$52,949.31	\$0.00	\$170,807.26	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$74,819.71	\$0.00	\$74,819.71	\$245,626.97
Flagler	\$46,793.34	\$78,541.76	\$0.00	\$57,022.26	\$0.00	\$182,357.36	\$0.00	\$0.00	\$0.00	\$0.00	\$25.00	\$72,422.47	\$0.00	\$72,447.47	\$254,804.83
Franklin	\$195,058.79	\$54,898.00	\$0.00	\$18,383.00	\$0.00	\$268,339.79	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,944.00	\$0.00	\$7,944.00	\$276,283.79
Franklin	\$85,805.77	\$22,803.88	\$0.00	\$22,237.00	\$0.00	\$130,846.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,025.00	\$0.00	\$7,025.00	\$137,871.65
Gadsden	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$35,727.00	\$0.00	\$35,727.00	\$35,727.00
Gadsden	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$121,907.50	\$0.00	\$121,907.50	\$121,907.50
Gilchrist	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$520.00	\$0.00	\$0.00	\$0.00	\$8,487.00	\$0.00	\$9,007.00	\$9,007.00
Glades	\$0.00	\$28,341.00	\$0.00	\$49,971.50	\$0.00	\$78,312.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$78,312.50
Glades	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$87,259.00	\$0.00	\$87,259.00	\$87,259.00
Gulf	\$87,272.23	\$21,964.94	\$0.00	\$6,196.20	\$0.00	\$115,433.37	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,854.34	\$0.00	\$7,854.34	\$123,287.71
Gulf	\$33,540.15	\$3,827.84	\$0.00	\$1,871.00	\$0.00	\$39,238.99	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$487.00	\$0.00	\$487.00	\$39,725.99
Hamilton	\$0.00	\$0.00	\$0.00	\$113,029.40	\$0.00	\$113,029.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$194,994.40	\$0.00	\$194,994.40	\$308,023.80
Hardee	\$646,218.72	\$94,544.04	\$0.00	\$55,988.54	\$0.00	\$796,751.30	\$1,765.98	\$772.87	\$0.00	\$0.00	\$0.00	\$64,909.00	\$0.00	\$67,447.85	\$864,199.15
Hendry	\$102,271.85	\$59,821.80	\$0.00	\$73,814.16	\$0.00	\$235,907.81	\$0.00	\$200.50	\$0.00	\$0.00	\$0.00	\$38,373.78	\$0.00	\$38,574.28	\$274,482.09
Hernando	\$2,183,791.73	\$668,007.16	\$0.00	\$0.00	\$0.00	\$2,851,798.89	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$269,480.25	\$0.00	\$269,480.25	\$3,121,279.14
Hernando	\$0.00	\$0.00	\$0.00	\$354,266.45	\$0.00	\$354,266.45	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$354,266.45
Highlands	\$1,729,765.48	\$432,826.90	\$0.00	\$396,538.93	\$0.00	\$2,559,131.31	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,559,131.31
Highlands	\$0.00	\$0.00	\$72,542.87	\$0.00	\$0.00	\$72,542.87	\$0.00	\$0.00	\$0.00	\$7,410.00	\$0.00	\$99,750.00	\$0.00	\$107,160.00	\$179,702.87
Hillsborough	\$0.00	\$3,107,838.00	\$0.00	\$1,076,210.00	\$0.00	\$4,184,048.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$251,289.00	\$0.00	\$251,289.00	\$4,435,337.00
Hillsborough	\$0.00	\$2,556,368.00	\$0.00	\$931,777.00	\$0.00	\$3,488,145.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$240,150.00	\$0.00	\$240,150.00	\$3,728,295.00
Holmes	\$17,076.17	\$0.00	\$0.00	\$0.00	\$0.00	\$17,076.17	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$17,076.17
Holmes	\$24,486.66	\$2,057.39	\$0.00	\$4,416.25	\$0.00	\$30,960.30	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$84,327.33	\$0.00	\$84,327.33	\$115,287.63
Indian River	\$0.00	\$465,118.00	\$0.00	\$0.00	\$0.00	\$465,118.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$465,118.00
Indian River	\$0.00	\$166,815.00	\$0.00	\$0.00	\$0.00	\$166,815.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$166,815.00
Indian River	\$0.00	\$374,542.15	\$0.00	\$0.00	\$0.00	\$374,542.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$374,542.15
Jackson	\$0.00	\$33,752.00	\$0.00	\$17,599.00	\$0.00	\$51,351.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$132,540.15	\$0.00	\$132,540.15	\$183,891.15
Jefferson	\$53,609.00	\$32,553.00	\$0.00	\$3,912.00	\$0.00	\$90,074.00	\$2,302.00	\$489.00	\$0.00	\$0.00	\$0.00	\$12,717.00	\$0.00	\$15,508.00	\$105,582.00
Lafayette	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,584.00	\$0.00	\$3,584.00	\$3,584.00
Lake	\$9,579.50	\$0.00	\$0.00	\$1,513.50	\$0.00	\$11,093.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$970,482.10	\$0.00	\$970,482.10	\$981,575.10
Lee	\$6,026,503.00	\$1,635,832.00	\$69,781.00	\$1,434,865.00	\$0.00	\$9,166,981.00	\$51,724.00	\$11,364.00	\$8,878.00	\$32,250.00	\$91,680.00	\$5,502,685.00	\$9.00	\$5,698,590.00	\$14,865,571.00
Leon	\$21,656.09	\$1,593.63	\$0.00	\$2,087.68	\$0.00	\$25,337.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$298,131.05	\$0.00	\$298,131.05	\$323,468.45
Leon	\$12,084.93	\$1,702.88	\$0.00	\$0.00	\$0.00	\$13,787.81	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$124,097.65	\$0.00	\$124,097.65	\$137,885.46
Leon	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$145,261.19	\$0.00	\$145,261.19	\$145,261.19
Levy	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Liberty	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

SECTION THREE  
STATE-WIDE DATA: Collections Agent Data by County



ACCOUNTS SENT FOR COLLECTION ACTION																
County	Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Lump Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Lump Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS SENT TO AGENTS	
Liberty	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,525.20	\$0.00	\$10,525.20	\$10,525.20	
Madison	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Madison	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Manatee	\$917,510.50	\$627,515.82	\$0.00	\$351,054.44	\$0.00	\$1,896,080.76	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$311,778.87	\$0.00	\$311,778.87	\$2,207,859.63	
Manatee	\$1,390,658.41	\$1,520,068.19	\$0.00	\$1,108,124.14	\$0.00	\$4,018,850.74	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,151,308.71	\$0.00	\$1,151,308.71	\$5,170,159.45	
Manatee	\$6,637,434.29	\$2,918,438.72	\$0.00	\$2,304,895.42	\$0.00	\$11,860,768.43	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,025,542.25	\$0.00	\$6,025,542.25	\$17,886,310.68	
Marion	\$1,960,482.62	\$652,754.96	\$0.00	\$275,630.60	\$42,795.38	\$2,931,663.56	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$431,548.17	\$0.00	\$431,548.17	\$3,363,211.73	
Martin	\$1,221,821.96	\$325,712.50	\$0.00	\$349,109.50	\$20,756.00	\$1,917,399.96	\$2,000.00	\$635.00	\$0.00	\$0.00	\$0.00	\$312,705.40	\$1,081.00	\$316,421.40	\$2,233,821.36	
Miami-Dade	\$2,855,585.11	\$1,487,756.82	\$0.00	\$748,602.18	\$0.00	\$5,091,944.11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8,608,925.09	\$0.00	\$8,608,925.09	\$13,700,869.20	
Miami-Dade	\$2,630,611.19	\$1,370,545.65	\$0.00	\$748,610.94	\$0.00	\$4,749,767.78	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,606,882.83	\$0.00	\$10,606,882.83	\$15,356,650.61	
Miami-Dade	\$0.00	\$0.00	\$0.00	\$748,605.81	\$0.00	\$748,605.81	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,613,563.86	\$0.00	\$10,613,563.86	\$11,362,169.67	
Miami-Dade	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,997,239.00	\$0.00	\$1,997,239.00	\$1,997,239.00	
Monroe	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$243,168.37	\$0.00	\$243,168.37	\$243,168.37	
Monroe	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$178,643.59	\$0.00	\$178,643.59	\$178,643.59	
Nassau	\$453,754.67	\$177,276.84	\$0.00	\$203,640.00	\$0.00	\$834,671.51	\$0.00	\$0.00	\$0.00	\$0.00	\$2,095.00	\$145,184.75	\$0.00	\$147,279.75	\$981,951.26	
Okaloosa	\$636,603.55	\$2,532,375.94	\$0.00	\$2,147,545.09	\$0.00	\$5,316,524.58	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,444,697.28	\$915.00	\$2,445,612.28	\$7,762,136.86	
Okeechobee	\$1,261,716.84	\$207,531.26	\$20,022.39	\$159,482.09	\$0.00	\$1,648,752.58	\$0.00	\$1,497.50	\$0.00	\$900.00	\$1,153.00	\$42,128.48	\$107.50	\$45,786.48	\$1,694,539.06	
Orange	\$1,304,331.00	\$494,711.00	\$278.00	\$455,656.00	\$0.00	\$2,254,976.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,644,723.00	\$0.00	\$2,644,723.00	\$4,899,699.00	
Orange	\$4,844,668.00	\$874,838.00	\$439.00	\$854,180.00	\$0.00	\$6,574,125.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,532,776.00	\$0.00	\$5,532,776.00	\$12,106,901.00	
Orange	\$1,001,242.00	\$455,698.00	\$0.00	\$615,693.00	\$0.00	\$2,072,633.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,728,361.00	\$0.00	\$6,728,361.00	\$8,800,994.00	
Osceola	\$1,341,934.51	\$108,303.83	\$0.00	\$71,743.24	\$0.00	\$1,521,981.58	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$531,082.11	\$0.00	\$531,082.11	\$2,053,063.69	
Osceola	\$215,528.33	\$171,360.03	\$0.00	\$112,058.26	\$0.00	\$498,946.62	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$579,806.72	\$0.00	\$579,806.72	\$1,078,753.34	
Palm Beach	\$4,954,858.20	\$1,719,623.74	\$0.00	\$1,408,321.61	\$0.00	\$8,082,803.55	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,124,592.59	\$0.00	\$2,124,592.59	\$10,207,396.14	
Palm Beach	\$5,804,687.32	\$1,734,083.65	\$0.00	\$1,450,110.34	\$0.00	\$8,988,881.31	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,173,515.22	\$0.00	\$2,173,515.22	\$11,162,396.53	
Pasco	\$471,007.45	\$625,409.03	\$0.00	\$303,204.59	\$0.00	\$1,399,621.07	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$643,288.20	\$0.00	\$643,288.20	\$2,042,909.27	
Pasco	\$403,016.09	\$474,219.93	\$0.00	\$305,342.83	\$0.00	\$1,182,578.85	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$469,442.01	\$0.00	\$469,442.01	\$1,652,020.86	
Pinellas	\$11,423,327.80	\$2,488,612.61	\$0.00	\$0.00	\$0.00	\$13,911,940.41	\$0.00	\$10,151.58	\$0.00	\$0.00	\$0.00	\$2,786,876.66	\$0.00	\$2,797,028.24	\$16,708,968.65	
Pinellas	\$10,969,755.00	\$2,203,589.00	\$0.00	\$0.00	\$0.00	\$13,173,344.00	\$0.00	\$407,133.00	\$0.00	\$0.00	\$0.00	\$2,733,853.00	\$12,810.00	\$3,153,796.00	\$16,327,140.00	
Polk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$470,123.53	\$0.00	\$470,123.53	\$470,123.53	
Polk	\$0.00	\$405,686.58	\$0.00	\$5,163,968.36	\$0.00	\$5,569,654.94	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,193,186.75	\$0.00	\$2,193,186.75	\$7,762,841.69	
Putnam	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Putnam	\$8,852.64	\$13,345.15	\$0.00	\$15,504.09	\$0.00	\$37,701.88	\$0.00	\$7,282.33	\$0.00	\$0.00	\$0.00	\$147,002.23	\$0.00	\$154,284.56	\$191,986.44	
Saint Johns	\$523,337.22	\$268,436.08	\$0.00	\$158,553.58	\$68,215.00	\$1,018,541.88	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$152,442.90	\$0.00	\$152,442.90	\$1,170,984.78	
Saint Johns	\$628,733.62	\$133,785.32	\$0.00	\$79,480.55	\$45,050.50	\$887,049.99	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$102,595.00	\$0.00	\$102,595.00	\$989,644.99	
Saint Lucie	\$1,032,076.59	\$291,218.17	\$45,547.83	\$194,689.29	\$2,980.00	\$1,566,511.88	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$159,799.50	\$0.00	\$159,799.50	\$1,726,311.38	
Saint Lucie	\$2,246,917.05	\$371,854.60	\$61,084.33	\$267,404.97	\$1,413.00	\$2,948,673.95	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$255,166.39	\$0.00	\$255,166.39	\$3,203,840.34	
Santa Rosa	\$5,231,761.53	\$1,163,248.55	\$0.00	\$2,672,173.87	\$0.00	\$9,067,183.95	\$107.00	\$95,814.92	\$0.00	\$0.00	\$2,473.70	\$1,332,174.10	\$0.00	\$1,430,569.72	\$10,497,753.67	
Sarasota	\$0.00	\$0.00	\$0.00	\$0.00	\$7,123,431.00	\$7,123,431.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,149,198.00	\$0.00	\$1,149,198.00	\$8,272,629.00	
Sarasota	\$0.00	\$0.00	\$0.00	\$0.00	\$406,004.00	\$406,004.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$245,399.00	\$0.00	\$245,399.00	\$651,403.00	
Seminole	\$2,550,011.19	\$2,698,811.96	\$0.00	\$853,136.63	\$0.00	\$6,101,959.78	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,101,959.78	
Seminole	\$2,090,747.31	\$3,141,972.35	\$0.00	\$1,006,750.77	\$0.00	\$6,239,470.43	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,239,470.43	
Sumter	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Suwannee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$77,835.43	\$0.00	\$77,835.43	\$77,835.43	
Taylor	\$0.00	\$0.00	\$0.00	\$43,428.46	\$0.00	\$43,428.46	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$73,956.00	\$0.00	\$73,956.00	\$117,384.46	
Union	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$22,536.50	\$0.00	\$22,536.50	\$22,536.50	
Volusia	\$115,970.34	\$1,947,920.23	\$0.00	\$827,427.83	\$23,989.00	\$2,915,307.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$800,412.64	\$0.00	\$800,412.64	\$3,715,720.04	
Total	\$130,899,002.42	\$60,264,162.81	\$303,016.60	\$47,839,008.59	\$7,747,454.88	\$247,052,645.30	\$71,158.28	\$556,516.89	\$10,368.00	\$70,275.00	\$160,994.03	\$105,995,846.31	\$15,627.50	\$106,880,786.01	\$353,933,431.31	



SECTION FOUR  
STATE-WIDE DATA: Collections Agent Data by County

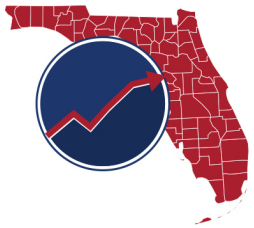


COLLECTIONS RECEIVED															
County	Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Lump Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Lump Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS REC'V FROM AGENTS
Alachua	\$27,248.99	\$14,786.80	\$0.00	\$20,796.87	\$0.00	\$62,832.66	\$104.00	\$793.00	\$0.00	\$0.00	\$1,282.00	\$177,494.86	\$0.00	\$179,673.86	\$242,506.52
Baker	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$21,447.30	\$21,447.30
Bay	\$4,001.81	\$10,806.73	\$0.00	\$7,109.51	\$0.00	\$21,918.05	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$232,039.65	\$0.00	\$232,039.65	\$253,957.70
Bradford	\$991.15	\$0.00	\$0.00	\$913.84	\$0.00	\$1,904.99	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$172,976.89	\$0.00	\$172,976.89	\$174,881.88
BREVARD	\$269,514.52	\$275,185.18	\$0.00	\$278,164.06	\$0.00	\$822,863.76	\$0.00	\$0.00	\$0.00	\$0.00	\$7,325.48	\$242,155.27	\$0.00	\$249,480.75	\$1,072,344.51
BREVARD	\$61,701.73	\$74,674.68	\$0.00	\$84,362.66	\$0.00	\$220,739.07	\$0.00	\$0.00	\$0.00	\$0.00	\$1,064.56	\$80,736.50	\$0.00	\$81,801.06	\$302,540.13
BREVARD	\$171,454.05	\$171,200.67	\$0.00	\$195,709.35	\$0.00	\$538,364.07	\$0.00	\$0.00	\$55.00	\$0.00	\$4,050.45	\$148,276.24	\$0.00	\$152,381.69	\$690,745.76
Broward	\$155,741.79	\$69,845.70	\$0.00	\$488,494.65	\$0.00	\$714,082.14	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,775,021.15	\$0.00	\$1,775,021.15	\$2,489,103.29
Broward	\$175,173.13	\$59,455.53	\$0.00	\$496,647.54	\$0.00	\$731,276.20	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,690,086.35	\$0.00	\$1,690,086.35	\$2,421,362.55
Calhoun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,190.40	\$0.00	\$7,190.40	\$7,190.40
Calhoun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,114.03	\$0.00	\$3,114.03	\$3,114.03
Charlotte	\$2,207.16	\$1,884.49	\$0.00	\$9,075.42	\$0.00	\$13,167.07	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$44,616.10	\$0.00	\$44,616.10	\$57,783.17
Charlotte	\$3,182.56	\$2,114.83	\$0.00	\$10,889.11	\$0.00	\$16,186.50	\$0.00	\$0.00	\$0.00	\$0.00	\$400.00	\$54,414.26	\$0.00	\$54,814.26	\$71,000.76
Citrus	\$72,456.11	\$32,149.85	\$0.00	\$30,594.97	\$1,539.00	\$136,739.93	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$52,838.77	\$0.00	\$52,838.77	\$189,578.70
Citrus	\$59,333.66	\$43,582.72	\$3,998.50	\$35,029.69	\$3,505.00	\$145,449.57	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$44,737.66	\$0.00	\$44,737.66	\$190,187.23
Clay	\$52,205.63	\$42,117.23	\$0.00	\$66,718.41	\$0.00	\$161,041.27	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$311,558.48	\$0.00	\$311,558.48	\$472,599.75
Clay	\$28,131.03	\$17,064.99	\$0.00	\$18,958.13	\$0.00	\$64,154.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$229,429.86	\$0.00	\$229,429.86	\$293,584.01
Collier	\$49,542.68	\$25,794.34	\$0.00	\$95,088.39	\$0.00	\$170,425.41	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$237,849.09	\$0.00	\$237,849.09	\$408,274.50
Collier	\$43,478.83	\$31,277.54	\$0.00	\$77,100.30	\$0.00	\$151,856.67	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$222,547.47	\$0.00	\$222,547.47	\$374,404.14
Columbia	\$0.00	\$1,729.32	\$0.00	\$1,837.08	\$0.00	\$3,566.40	\$0.00	\$0.00	\$0.00	\$0.00	\$377.79	\$102,679.00	\$0.00	\$103,056.79	\$106,623.19
Desoto	\$19.00	\$71.00	\$0.00	\$300.00	\$0.00	\$390.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$241.23	\$0.00	\$241.23	\$631.23
Dixie	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Duval	\$691.00	\$97,707.25	\$0.00	\$579,130.04	\$0.00	\$677,528.29	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,437,823.50	\$0.00	\$1,437,823.50	\$2,115,351.79
Duval	\$145,523.50	\$88,928.25	\$0.00	\$107,562.85	\$0.00	\$342,014.60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$306,268.19	\$0.00	\$306,268.19	\$648,282.79
Duval	\$0.00	\$74,550.25	\$0.00	\$661,141.45	\$0.00	\$735,691.70	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,408,213.50	\$0.00	\$1,408,213.50	\$2,143,905.20
Escambia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$105,671.00	\$0.00	\$105,671.00	\$105,671.00
Escambia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Flagler	\$5,847.79	\$5,002.53	\$0.00	\$12,665.65	\$0.00	\$23,515.97	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$25,685.91	\$0.00	\$25,685.91	\$49,201.88
Flagler	\$5,643.25	\$7,447.59	\$0.00	\$5,188.30	\$0.00	\$18,279.14	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,876.53	\$0.00	\$24,876.53	\$43,155.67
Franklin	\$2,264.03	\$2,908.62	\$0.00	\$0.00	\$600.01	\$5,772.66	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,217.87	\$0.00	\$3,217.87	\$8,990.53
Franklin	\$17.00	\$2,138.00	\$0.00	\$775.00	\$0.00	\$2,930.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,825.50	\$0.00	\$3,825.50	\$6,755.50
Gadsden	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12,931.65	\$0.00	\$12,931.65	\$12,931.65
Gadsden	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$39,220.57	\$0.00	\$39,220.57	\$39,220.57
Gilchrist	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$326.00	\$0.00	\$0.00	\$0.00	\$5,597.15	\$0.00	\$5,597.15	\$5,597.15
Glades	\$0.00	\$11,648.01	\$0.00	\$19,332.73	\$0.00	\$30,980.74	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,850.03	\$0.00	\$6,850.03	\$37,830.77
Glades	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$35,611.12	\$0.00	\$35,611.12	\$35,611.12
Gulf	\$1,543.58	\$171.43	\$0.00	\$2,907.56	\$0.00	\$4,622.57	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$14,202.28	\$0.00	\$14,202.28	\$18,824.85
Gulf	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$116.00	\$0.00	\$116.00	\$116.00
Hamilton	\$0.00	\$0.00	\$0.00	\$4,948.50	\$0.00	\$4,948.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$55,566.73	\$0.00	\$55,566.73	\$60,515.23
Hardee	\$8,463.69	\$12,741.45	\$0.00	\$17,808.86	\$0.00	\$39,014.00	\$294.50	\$0.00	\$0.00	\$0.00	\$0.00	\$45,253.97	\$0.00	\$45,548.47	\$84,562.47
Hendry	\$3,067.54	\$5,442.17	\$0.00	\$15,543.34	\$1,234.23	\$25,287.28	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$41,704.01	\$1,341.00	\$43,045.01	\$68,332.29
Hernando	\$145,959.28	\$105,071.65	\$0.00	\$0.00	\$0.00	\$251,030.93	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$184,532.24	\$0.00	\$184,532.24	\$435,563.17
Hernando	\$0.00	\$0.00	\$0.00	\$84,427.95	\$0.00	\$84,427.95	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$84,427.95
Highlands	\$0.00	\$0.00	\$0.00	\$0.00	\$162,762.80	\$162,762.80	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$162,762.80
Highlands	\$0.00	\$0.00	\$2,649.70	\$0.00	\$0.00	\$2,649.70	\$0.00	\$0.00	\$0.00	\$1,211.00	\$0.00	\$56,080.24	\$0.00	\$57,291.24	\$59,940.94
Hillsborough	\$16,090.28	\$184,845.37	\$0.00	\$841,679.42	\$0.00	\$1,042,615.07	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,057,952.02	\$0.00	\$1,057,952.02	\$2,100,567.09
Hillsborough	\$14,077.31	\$105,843.26	\$0.00	\$703,838.41	\$0.00	\$823,758.98	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$840,190.14	\$0.00	\$840,190.14	\$1,663,949.12
Holmes	\$500.01	\$0.00	\$0.00	\$0.00	\$0.00	\$500.01	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,650.52	\$0.00	\$2,650.52	\$3,150.53
Holmes	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$14,635.54	\$0.00	\$14,635.54	\$14,885.54
Indian River	\$0.00	\$183,343.00	\$0.00	\$0.00	\$0.00	\$183,343.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$183,343.00
Indian River	\$0.00	\$145,856.00	\$0.00	\$0.00	\$0.00	\$145,856.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$145,856.00
Indian River	\$0.00	\$43,266.69	\$0.00	\$0.00	\$0.00	\$43,266.69	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$43,266.69
Jackson	\$0.00	\$1,975.21	\$0.00	\$1,493.00	\$0.00	\$3,468.21	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$111,323.25	\$0.00	\$111,323.25	\$114,791.46
Jefferson	\$10,110.00	\$17,660.00	\$0.00	\$2,735.00	\$0.00	\$30,505.00	\$2,302.00	\$489.00	\$0.00	\$0.00	\$0.00	\$11,850.00	\$0.00	\$14,641.00	\$45,146.00
Lafayette	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,764.48	\$0.00	\$3,764.48	\$3,764.48
Lake	\$300,272.47	\$122,959.77	\$0.00	\$131,412.42	\$0.00	\$554,644.66	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$557,354.81	\$0.00	\$557,354.81	\$1,111,999.47
Lee	\$23,970.97	\$33,379.45	\$3,961.60	\$63,411.14	\$0.00	\$124,723.16	\$3,070.24	\$757.12	\$1,346.66	\$1,600.00	\$6,675.79	\$268,024.55	\$0.00	\$281,474.36	\$406,197.52
Leon	\$55,069.72	\$31,018.97	\$0.00	\$39,738.33	\$0.00	\$125,827.02	\$0.00	\$0.00	\$0.00	\$0.00	\$510.36	\$271,673.10	\$0.00	\$272,183.46	\$398,010.48
Leon	\$51,186.29	\$17,477.18	\$0.00	\$25,637.91	\$0.00	\$94,301.38	\$0.00	\$0.00	\$0.00	\$0.00	\$347.49	\$0.00	\$0.00	\$347.49	\$94,648.87
Leon	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$31,878.30	\$0.00	\$31,878.30	\$31,878.30
Levy	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Liberty	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,791.16	\$0.00	\$2,791.16	\$2,791.16

SECTION FOUR  
STATE-WIDE DATA: Collections Agent Data by County



COLLECTIONS RECEIVED															
County	Criminal Circuit	Criminal County	Delinquency	Criminal Traffic	Unallocated Lump Sum Criminal	TOTAL CRIMINAL	Civil Circuit	Civil County	Probate	Juvenile Dependency	Family	Civil Traffic	Unallocated Lump Sum Civil	TOTAL CIVIL	TOTAL OF ACCOUNTS REC'V FROM AGENTS
Liberty	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$9,835.00	\$0.00	\$9,835.00	\$9,835.00
Madison	\$0.00	\$0.00	\$0.00	\$1,051.70	\$0.00	\$1,051.70	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$26,461.38	\$0.00	\$26,461.38	\$27,513.08
Madison	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,925.50	\$0.00	\$10,925.50	\$10,925.50
Manatee	\$80,156.72	\$45,972.53	\$0.00	\$68,219.02	\$0.00	\$194,348.27	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$276,530.62	\$0.00	\$276,530.62	\$470,878.89
Manatee	\$471.00	\$1,083.25	\$0.00	\$88.60	\$0.00	\$1,642.85	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$13,234.16	\$0.00	\$13,234.16	\$14,877.01
Manatee	\$46,439.84	\$13,661.24	\$0.00	\$16,299.27	\$0.00	\$76,400.35	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$62,301.89	\$0.00	\$62,301.89	\$138,702.24
Marion	\$427,451.08	\$190,851.34	\$0.00	\$170,268.68	\$7,596.13	\$796,167.23	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$321,839.97	\$0.00	\$321,839.97	\$1,118,007.20
Martin	\$23,749.56	\$79,938.90	\$0.00	\$97,382.09	\$1,257.10	\$202,327.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$177,139.28	\$0.00	\$177,139.28	\$379,466.93
Miami-Dade	\$394,162.51	\$207,329.96	\$0.00	\$259,360.77	\$0.00	\$860,853.24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,982,648.81	\$0.00	\$2,982,648.81	\$3,843,502.05
Miami-Dade	\$343,031.70	\$176,747.45	\$0.00	\$257,894.98	\$0.00	\$777,674.13	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,059,342.02	\$0.00	\$4,059,342.02	\$4,837,016.15
Miami-Dade	\$0.00	\$0.00	\$0.00	\$245,451.83	\$0.00	\$245,451.83	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,025,010.07	\$0.00	\$4,025,010.07	\$4,270,461.90
Miami-Dade	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,137,790.83	\$0.00	\$1,137,790.83	\$1,137,790.83
Monroe	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$159,012.58	\$0.00	\$159,012.58	\$159,012.58
Monroe	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$60,464.80	\$0.00	\$60,464.80	\$60,464.80
Nassau	\$10,211.56	\$47,594.07	\$0.00	\$70,637.04	\$0.00	\$128,442.67	\$0.00	\$0.00	\$0.00	\$50.00	\$373.99	\$87,582.70	\$0.00	\$88,006.69	\$216,449.36
Okaloosa	\$5,955.50	\$107,644.74	\$0.00	\$122,805.51	\$0.00	\$236,405.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$210,504.17	\$255.00	\$210,759.17	\$447,164.92
Okeechobee	\$396.15	\$50.00	\$0.00	\$0.00	\$0.00	\$496.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,045.00	\$0.00	\$1,045.00	\$1,541.15
Orange	\$346,685.00	\$190,279.00	\$0.00	\$447,435.00	\$0.00	\$984,399.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,299,176.00	\$0.00	\$2,299,176.00	\$3,283,575.00
Orange	\$378,539.00	\$145,044.00	\$0.00	\$261,640.00	\$0.00	\$785,223.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,552,046.00	\$0.00	\$2,552,046.00	\$3,337,269.00
Orange	\$987,426.00	\$463,898.00	\$7,070.00	\$738,868.00	\$0.00	\$2,197,262.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,657,517.00	\$0.00	\$3,657,517.00	\$5,854,779.00
Osceola	\$44,572.37	\$20,797.12	\$0.00	\$41,265.39	\$200.00	\$106,834.88	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$674,897.99	\$0.00	\$674,897.99	\$781,732.87
Osceola	\$23,863.69	\$31,627.09	\$0.00	\$47,004.99	\$174.08	\$102,669.85	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$636,602.42	\$0.00	\$636,602.42	\$739,272.27
Palm Beach	\$268,007.18	\$234,057.12	\$0.00	\$279,859.34	\$0.00	\$781,923.64	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,053,233.76	\$0.00	\$1,053,233.76	\$1,835,157.40
Palm Beach	\$229,350.46	\$215,241.67	\$0.00	\$315,128.10	\$0.00	\$759,720.23	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$996,064.10	\$0.00	\$996,064.10	\$1,755,784.33
Pasco	\$45,810.29	\$138,648.70	\$0.00	\$69,264.40	\$0.00	\$253,723.39	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$553,648.40	\$0.00	\$553,648.40	\$807,371.79
Pasco	\$23,248.67	\$133,456.40	\$0.00	\$152,222.96	\$0.00	\$308,928.03	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$353,258.80	\$0.00	\$353,258.80	\$662,186.83
Pinellas	\$174,507.90	\$357,368.71	\$0.00	\$0.00	\$0.00	\$531,876.61	\$0.00	\$4,066.56	\$0.00	\$0.00	\$0.00	\$1,525,404.48	\$0.00	\$1,529,471.04	\$2,061,347.65
Pinellas	\$34,745.00	\$61,370.00	\$0.00	\$0.00	\$0.00	\$96,115.00	\$0.00	\$5,427.00	\$0.00	\$0.00	\$0.00	\$571,102.00	\$1,274.00	\$577,803.00	\$673,918.00
Polk	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$443,710.19	\$0.00	\$443,710.19	\$443,710.19
Polk	\$0.00	\$57,262.73	\$0.00	\$1,563,012.40	\$0.00	\$1,620,275.13	\$0.00	\$0.00	\$0.00	\$617.04	\$0.00	\$1,314,461.38	\$0.00	\$1,315,078.42	\$2,935,353.55
Putnam	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Putnam	\$965.69	\$479.97	\$0.00	\$3,279.15	\$0.00	\$4,724.81	\$0.00	\$530.19	\$0.00	\$0.00	\$0.00	\$48,997.74	\$0.00	\$49,527.93	\$54,252.74
Saint Johns	\$114,354.73	\$63,824.20	\$0.00	\$60,628.92	\$0.00	\$238,807.85	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$121,890.84	\$0.00	\$121,890.84	\$360,698.69
Saint Johns	\$16,189.20	\$5,144.58	\$0.00	\$12,824.85	\$0.00	\$34,158.63	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$49,295.38	\$0.00	\$49,295.38	\$83,454.01
Saint Lucie	\$115,970.11	\$64,215.33	\$972.71	\$66,354.53	\$385.00	\$247,897.68	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$188,075.55	\$0.00	\$188,075.55	\$435,973.23
Saint Lucie	\$201,349.79	\$100,572.37	\$0.00	\$91,642.83	\$1,485.67	\$395,050.66	\$0.00	\$0.00	\$0.00	\$0.00	\$100.01	\$272,748.59	\$0.00	\$272,748.60	\$667,799.26
Santa Rosa	\$9,924.49	\$1,203.38	\$0.00	\$8,894.74	\$0.00	\$20,022.61	\$0.00	\$2,222.05	\$0.00	\$0.00	\$0.00	\$45,142.00	\$0.00	\$47,364.05	\$67,386.66
Sarasota	\$0.00	\$0.00	\$0.00	\$0.00	\$455,892.00	\$455,892.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$519,785.00	\$0.00	\$519,785.00	\$975,677.00
Sarasota	\$0.00	\$0.00	\$0.00	\$0.00	\$57,832.00	\$57,832.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$228,583.00	\$0.00	\$228,583.00	\$286,415.00
Seminole	\$17,677.50	\$40,334.18	\$0.00	\$133,976.75	\$0.00	\$191,988.43	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$191,988.43
Seminole	\$12,029.12	\$37,020.61	\$0.00	\$140,368.52	\$0.00	\$189,418.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$189,418.25
Sumter	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Suwannee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,044.24	\$0.00	\$24,044.24	\$24,044.24
Taylor	\$0.00	\$0.00	\$0.00	\$5,563.84	\$0.00	\$5,563.84	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,554.77	\$0.00	\$24,554.77	\$30,118.61
Union	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,801.20	\$0.00	\$11,801.20	\$11,801.20
Volusia	\$3,913.77	\$125,022.29	\$0.00	\$293,724.29	\$1,051.00	\$423,711.35	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$528,190.24	\$0.00	\$528,190.24	\$951,901.59
Total	\$6,418,257.75	\$5,688,762.77	\$18,652.51	\$11,319,099.90	\$695,514.02	\$24,140,286.95	\$5,770.74	\$15,674.82	\$1,401.66	\$4,423.04	\$26,537.12	\$45,416,615.26	\$2,870.00	\$45,473,292.64	\$69,613,579.59



## AGENDA ITEM 7

**DATE:** February 5, 2020

**SUBJECT:** Output Form Amended for Small Claims

**COMMITTEE ACTION:** Informational Only

### OVERVIEW:

Chapter 2019-58 LOF-HB 337 amended the threshold for filing circuit civil cases essentially shifting from circuit civil to county civil under \$30,000, effective January 1, 2020. As such, there was a need to amend the monthly CCOC Outputs from for reporting these cases for county civil. At the October 1, 2019 meeting the Executive Council approved CCOC staff to work with the Chair to vet the draft version of the forms and provide necessary guidance to Clerk staff.

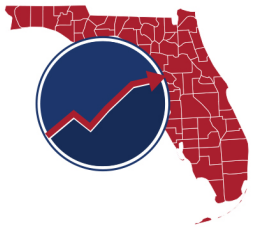
Since that time, Court Rules for Small Claims have been changed to now go up to \$8,000 instead of \$5,000 in Small Claims. CCOC staff worked with clerk staff regarding the recent rule of court change, to revise the monthly Outputs form to implement the statutory changes that are effective January 1, 2020. January reporting is due February 20, so the form will be sent out with an explanatory email after this meeting.

A6 County Civil	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	YTD Total	County Civil
Small Claims (up to \$5,000) (SRS)													0	
Small Claims (\$5,001 - \$8,000) (SRS)													0	
Civil (\$5,001 - \$15,000) (SRS)													0	
Civil (\$8,001 - \$15,000) (SRS)													0	
Civil (\$15,001 - \$30,000) (SRS)													0	
Replevins (SRS)													0	
Evictions (SRS)													0	
Other County Civil (Non-Monetary) (SRS)													0	
Registry Deposits without an Underlying Case (Non-SRS)													0	
Foreign Judgments (Non-SRS)													0	
Applications for Voluntary Binding Arbitration (Non-SRS)													0	
Cases unable to be categorized													0	
<b>Total County Civil =</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**COMMITTEE ACTION:** Informational Only

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:** None



## AGENDA ITEM 8

**DATE:** February 5, 2020

**SUBJECT:** CFY 2018-19 Workload Year-In-Review

**COMMITTEE ACTION:** Informational Only

### OVERVIEW:

The Clerks are required to provide the CCOC with workload data specifically; new cases file, reopened cases, continuing cases (cases worked) from prior years, and civil indigent applications. Attached is CFY 2018-19 Workload Year-In-Review. Also, included for comparison purposes is some workload data for a **5-year period: CFY 2014-15 through 2018-19.**

### Highlights – CFY 2018-19

Workload Categories	Workload Data
New Cases Filed <ul style="list-style-type: none"><li>• Criminal</li><li>• Civil</li><li>• Civil Traffic</li></ul>	5 million <ul style="list-style-type: none"><li>• 1 m.</li><li>• 1.3 m.</li><li>• 2.7 m.</li></ul>
Reopened Cases <ul style="list-style-type: none"><li>• Criminal</li><li>• Civil</li></ul>	1 million <ul style="list-style-type: none"><li>• 377,000</li><li>• 649,000</li></ul>
Cases worked from prior years <ul style="list-style-type: none"><li>• Criminal</li><li>• Civil</li><li>• Civil Traffic</li></ul>	5.6 million <ul style="list-style-type: none"><li>• 2 m.</li><li>• 2 m.</li><li>• 1.6 m.</li></ul>
Civil Indigent <ul style="list-style-type: none"><li>• Applications Filed</li><li>• Applications Approved</li></ul>	<ul style="list-style-type: none"><li>• 64,238</li><li>• 55,892</li></ul>
Juror <ul style="list-style-type: none"><li>• Summons Issued</li><li>• Payments Issued</li><li>• Paid Timely</li></ul>	<ul style="list-style-type: none"><li>• 2 m.</li><li>• 215,793</li><li>• 99.6%</li></ul>

### Year-Over-Year Highlight

- Statewide increase of about 75,000 new cases predominantly because of county civil, circuit civil, and probate.
- Civil traffic increased slightly from last year about 18,000 new cases.
- Statewide, except for criminal traffic circuit, county, and juvenile court cases are down.

### Caseload Highlights – 5-Year Trend (CFY 2014-15 through 2018-19)

- Statewide; decrease of 3.9% for new cases filed; mostly because of the decrease in civil traffic over this time period.
- Statewide; decrease of 17% for reopening cases; mostly because of the decrease in circuit civil over this time period.
- Statewide; increase of 5% for cases worked during the year which were filed from prior years over the last five years.

### Total Case Workload Summary

Cases that are worked in the current year (e.g. 2018-19) which were filed from previous years is important to show a truer picture of the Clerks' total case workload. The table below illustrates statewide the total case workload for CFY 2018-19 by court division.

As shown on Table 1 below, statewide over half of the cases worked by Clerks during 2018-19 were cases that were filed in previous years. Not surprisingly, nearly 2/3 of the circuit criminal and dependency cases worked during the year were cases filed in previous years.

TABLE 1

Court Division	New Cases Filed	Cases Filed In Prior Years	Total Cases Worked	Percentage Continuing Cases
Circuit Criminal	265,273	796,435	1,061,708	75.0%
County Criminal	351,664	603,598	955,262	63.2%
Delinquency	47,826	109,682	157,508	69.6%
Criminal Traffic	363,163	566,808	929,971	60.9%
<b>Total Criminal</b>	<b>1,027,926</b>	<b>2,076,523</b>	<b>3,104,449</b>	<b>66.9%</b>
Circuit Civil	215,036	438,975	654,011	67.1%
County Civil	632,960	775,083	1,408,043	55.0%
Probate	184,695	188,406	373,101	50.5%
Family	254,694	564,261	818,955	68.9%
Dependency	14,860	43,794	58,654	74.7%
<b>Total Civil</b>	<b>1,302,245</b>	<b>2,010,519</b>	<b>3,312,764</b>	<b>60.7%</b>
Civil Traffic	2,677,967	1,607,151	4,285,118	37.5%
<b>TOTAL</b>	<b>5,008,138</b>	<b>5,694,193</b>	<b>10,702,331</b>	<b>53.2%</b>

### Subcases and Case Weights

Attached is a listing of the new cases filed during CFY 2018-19 by subcase type. Also shown are the current subcase weights. Note that during the New Case Verification project that was

directed by Clerk Ken Burke and chaired by Clerk Gary Cooney several case counting issues were identified which may result in amending the case weights moving forward.

**Civil Indigence**

CCOC began collecting civil indigent applications data in 2016-17 for civil court divisions Statewide, during this 3-year period the Clerks experienced an increase of 17% with both the number of civil applications filed and approved. Although the percentage increase was highest for county civil, not surprisingly most applications is in the family court division. Applications for juvenile dependency began reporting in 2019.

**Juror Summons and Payments**

Statewide, over the last five years there has been an increase of 4.6% in the number of summons for jury duty issued by the Clerks. At the same time there has been a decrease of 2.3% in the number of jurors paid. Additional research is needed to determine the reasons for these changes.

**COMMITTEE ACTION:** Informational Only

**LEAD STAFF:** Douglas Isabelle, Deputy Executive Director

**ATTACHMENTS:**

- 1) CFY 2018-19 Workload Year-In-Review





## CFY 2018-19 Workload Year in Review

## County Fiscal Year 2018-2019 Workload Year-In-Review

Court Divisions	Workload		
	New Cases Filed	Reopen Cases	Continuing Cases
Circuit Criminal	265,257	206,253	796,435
County Criminal	351,675	50,560	603,598
Juvenile Delinquency	47,825	47,232	109,682
Criminal Traffic	363,206	73,833	566,808
<b>TOTAL CRIMINAL</b>	<b>1,027,963</b>	<b>377,878</b>	<b>2,076,523</b>
Circuit Civil	215,052	95,030	438,975
County Civil	631,921	146,028	775,083
Probate	184,000	107,603	188,406
Family	254,693	239,875	564,261
Juvenile Dependency	14,860	60,544	43,794
<b>TOTAL CIVIL</b>	<b>1,300,526</b>	<b>649,080</b>	<b>2,010,519</b>
Civil Traffic	2,677,967	n/a	1,607,151
<b>GRAND TOTAL</b>	<b>5,006,456</b>	<b>1,026,958</b>	<b>5,694,193</b>

Note: Data subject to change.

Total Workload	
New + Continuing Cases	Continuing Cases % of Total Workload
1,061,692	75.0%
955,273	63.2%
157,507	69.6%
930,014	60.9%
3,104,486	66.9%
654,027	67.1%
1,407,004	55.1%
372,406	50.6%
818,954	68.9%
58,654	74.7%
3,311,045	60.7%
4,285,118	37.5%
10,700,649	53.2%

Civil Indigent Summary		
Court Division	Applications Filed	Applications Approved
Circuit Civil	2,605	2,066
County Civil	5,242	4,730
Probate	4,250	3,463
Family	52,141	45,633
Juvenile Dependency	begin 2019	begin 2019
<b>TOTAL CIVIL</b>	<b>64,238</b>	<b>55,892</b>

Juror Summary	
Summons Issued	2,017,792
Juror Payments Issued	215,793
Juror Payment Issued Timely	214,954
<b>Performance</b>	<b>99.6%</b>



## FIVE-YEAR WORKLOAD SUMMARY

NEW CASES FILED						
Court Divisions	New Cases Filed 2014-15	New Cases Filed 2015-16	New Cases Filed 2016-17	New Cases Filed 2017-18	New Cases Filed 2018-19	5-Year Percent Change
Circuit Criminal	256,908	256,256	254,295	269,552	265,257	3.2%
County Criminal	384,768	367,261	349,014	356,153	351,675	-8.6%
Juvenile Delinquency	65,089	62,016	57,009	51,463	47,825	-26.5%
Criminal Traffic	345,567	318,424	382,893	359,689	363,206	5.1%
<b>TOTAL CRIMINAL</b>	<b>1,052,332</b>	<b>1,003,957</b>	<b>1,043,211</b>	<b>1,036,857</b>	<b>1,027,963</b>	<b>-2.3%</b>
Circuit Civil	184,675	183,279	175,241	200,511	215,052	16.4%
County Civil	433,734	434,254	475,981	570,533	631,921	45.7%
Probate	158,637	162,425	167,789	181,518	184,000	16.0%
Family	262,995	268,400	261,944	265,958	254,693	-3.2%
Juvenile Dependency	18,444	17,993	15,918	15,958	14,860	-19.4%
<b>TOTAL CIVIL</b>	<b>1,058,485</b>	<b>1,066,351</b>	<b>1,096,873</b>	<b>1,234,478</b>	<b>1,300,526</b>	<b>22.9%</b>
Civil Traffic	3,100,255	2,927,417	2,732,374	2,659,913	2,677,967	-13.6%
<b>GRAND TOTAL</b>	<b>5,211,072</b>	<b>4,997,725</b>	<b>4,872,458</b>	<b>4,931,248</b>	<b>5,006,456</b>	<b>-3.9%</b>

REOPEN CASES						
Court Divisions	Reopen Cases 2014-15	Reopen Cases 2015-16	Reopen Cases 2016-17	Reopen Cases 2017-18	Reopen Cases 2018-19	5-Year Percent Change
Circuit Criminal	222,783	220,381	202,387	215,663	206,253	-7.4%
County Criminal	74,867	68,558	58,027	54,034	50,560	-32.5%
Juvenile Delinquency	67,307	61,095	59,902	55,184	47,232	-29.8%
Criminal Traffic	95,692	89,496	76,202	79,326	73,833	-22.8%
<b>TOTAL CRIMINAL</b>	<b>460,649</b>	<b>439,530</b>	<b>396,518</b>	<b>404,207</b>	<b>377,878</b>	<b>-18.0%</b>
Circuit Civil	240,292	165,310	125,308	107,025	95,030	-60.5%
County Civil	130,911	136,986	127,274	135,424	146,028	11.5%
Probate	100,533	105,759	99,376	99,958	107,603	7.0%
Family	236,120	227,534	213,325	229,054	239,875	1.6%
Juvenile Dependency	70,596	65,819	58,299	56,787	60,544	-14.2%
<b>TOTAL CIVIL</b>	<b>778,452</b>	<b>701,408</b>	<b>623,582</b>	<b>628,248</b>	<b>649,080</b>	<b>-16.6%</b>
Civil Traffic	n/a	n/a	n/a	n/a	n/a	n/a
<b>GRAND TOTAL</b>	<b>1,239,101</b>	<b>1,140,938</b>	<b>1,020,100</b>	<b>1,032,455</b>	<b>1,026,958</b>	<b>-17.1%</b>

Note: Data subject to change.

## FIVE-YEAR CONTINUING CASE WORKLOAD

Court Divisions	Cases Worked That Were Filed In Previous Years					
	CFY 2014-15	CFY 2015-16	CFY 2016-17	CFY 2017-18	CFY 2018-19	5-Year Percent Change
Circuit Criminal	647,214	585,186	706,617	592,921	796,435	23.1%
County Criminal	628,421	458,188	560,821	512,713	603,598	-4.0%
Juvenile Delinquency	89,693	91,912	99,857	84,730	109,682	22.3%
Criminal Traffic	544,992	419,031	583,348	453,596	566,808	4.0%
<b>TOTAL CRIMINAL</b>	<b>1,910,320</b>	<b>1,554,317</b>	<b>1,950,643</b>	<b>1,643,960</b>	<b>2,076,523</b>	<b>8.7%</b>
Circuit Civil	539,276	427,617	561,613	376,993	438,975	-18.6%
County Civil	547,444	528,846	679,437	588,610	775,083	41.6%
Probate	147,421	135,151	171,175	173,560	188,406	27.8%
Family	572,906	515,741	654,262	521,135	564,261	-1.5%
Juvenile Dependency	35,633	34,431	47,029	37,728	43,794	22.9%
<b>TOTAL CIVIL</b>	<b>1,842,680</b>	<b>1,641,786</b>	<b>2,113,516</b>	<b>1,698,026</b>	<b>2,010,519</b>	<b>9.1%</b>
<b>CIVIL TRAFFIC</b>	<b>1,664,949</b>	<b>1,199,890</b>	<b>1,746,968</b>	<b>1,574,771</b>	<b>1,607,151</b>	<b>-3.5%</b>
<b>GRAND TOTAL</b>	<b>5,417,949</b>	<b>4,395,993</b>	<b>5,811,127</b>	<b>4,916,757</b>	<b>5,694,193</b>	<b>5.1%</b>

## Five-Year Case Workload Trend

Court Divisions	CFY 2014-2015			CFY 2015-2016			CFY 2016-2017		
	New Cases Filed 14-15	Cases Worked from Prior Years	Total Workload for 2014-15	New Cases Filed 15-16	Cases Worked from Prior Years	Total Workload for 2015-16	New Cases Filed 16-17	Cases Worked from Prior Years	Total Workload for 2016-17
Circuit Criminal	256,908	647,214	904,122	256,256	585,186	841,442	254,295	706,617	960,912
County Criminal	384,768	628,421	1,013,189	367,261	458,188	825,449	349,014	560,821	909,835
Juvenile Delinquency	65,089	89,693	154,782	62,016	91,912	153,928	57,009	99,857	156,866
Criminal Traffic	345,567	544,992	890,559	318,424	419,031	737,455	382,893	583,348	966,241
<b>TOTAL CRIMINAL</b>	<b>1,052,332</b>	<b>1,910,320</b>	<b>2,962,652</b>	<b>1,003,957</b>	<b>1,554,317</b>	<b>2,558,274</b>	<b>1,043,211</b>	<b>1,950,643</b>	<b>2,993,854</b>
Circuit Civil	184,675	539,276	723,951	183,279	427,617	610,896	175,241	561,613	736,854
County Civil	433,734	547,444	981,178	434,254	528,846	963,100	475,981	679,437	1,155,418
Probate	158,637	147,421	306,058	162,425	135,151	297,576	167,789	171,175	338,964
Family	262,995	572,906	835,901	268,400	515,741	784,141	261,944	654,262	916,206
Juvenile Dependency	18,444	35,633	54,077	17,993	34,431	52,424	15,918	47,029	62,947
<b>TOTAL CIVIL</b>	<b>1,058,485</b>	<b>1,842,680</b>	<b>2,901,165</b>	<b>1,066,351</b>	<b>1,641,786</b>	<b>2,708,137</b>	<b>1,096,873</b>	<b>2,113,516</b>	<b>3,210,389</b>
Civil Traffic	3,100,255	1,664,949	4,765,204	2,927,417	1,199,890	4,127,307	2,732,374	1,746,968	4,479,342
<b>GRAND TOTAL</b>	<b>5,211,072</b>	<b>5,417,949</b>	<b>10,629,021</b>	<b>4,997,725</b>	<b>4,395,993</b>	<b>9,393,718</b>	<b>4,872,458</b>	<b>5,811,127</b>	<b>10,683,585</b>

Court Divisions	CFY 2017-2018			CFY 2018-2019			5-Year Change
	New Cases Filed 17-18	Cases Worked from Prior Years	Total Workload for 2017-18	New Cases Filed 18-19	Cases Worked from Prior Years	Total Workload for 2018-19	
Circuit Criminal	269,552	592,921	862,473	265,257	796,435	1,061,692	17.4%
County Criminal	356,153	512,713	868,866	351,675	603,598	955,273	-5.7%
Juvenile Delinquency	51,463	84,730	136,193	47,825	109,682	157,507	1.8%
Criminal Traffic	359,689	453,596	813,285	363,206	566,808	930,014	4.4%
<b>TOTAL CRIMINAL</b>	<b>1,036,857</b>	<b>1,643,960</b>	<b>2,680,817</b>	<b>1,027,963</b>	<b>2,076,523</b>	<b>3,104,486</b>	<b>4.8%</b>
Circuit Civil	200,511	376,993	577,504	215,052	438,975	654,027	-9.7%
County Civil	570,533	588,610	1,159,143	631,921	775,083	1,407,004	43.4%
Probate	181,518	173,560	355,078	184,000	188,406	372,406	21.7%
Family	265,958	521,135	787,093	254,693	564,261	818,954	-2.0%
Juvenile Dependency	15,958	37,728	53,686	14,860	43,794	58,654	8.5%
<b>TOTAL CIVIL</b>	<b>1,234,478</b>	<b>1,698,026</b>	<b>2,932,504</b>	<b>1,300,526</b>	<b>2,010,519</b>	<b>3,311,045</b>	<b>14.1%</b>
Civil Traffic	2,659,913	1,574,771	4,234,684	2,677,967	1,607,151	4,285,118	-10.1%
<b>GRAND TOTAL</b>	<b>4,931,248</b>	<b>4,916,757</b>	<b>9,848,005</b>	<b>5,006,456</b>	<b>5,694,193</b>	<b>10,700,649</b>	<b>0.7%</b>

Note: Data subject to change.

## IMPACT OF CONTINUING CASES ON TOTAL WORKLOAD

	New Cases Filed ONLY	Workload WITH Continuing Cases
Court Divisions	Percentage Change 2014-15 thru 2018-19	Percentage Change 2014-15 thru 2018-19
Circuit Criminal	3.2%	17.4%
County Criminal	-8.6%	-5.7%
Juvenile Delinquency	-26.5%	1.8%
Criminal Traffic	5.1%	4.4%
<b>Total Criminal</b>	<b>-2.3%</b>	<b>4.8%</b>
Circuit Civil	16.4%	-9.7%
County Civil	45.7%	43.4%
Probate	16.0%	21.7%
Family	-3.2%	-2.0%
Juvenile Dependency	-19.4%	8.5%
<b>Total Civil</b>	<b>22.9%</b>	<b>14.1%</b>
Civil Traffic	-13.6%	-10.1%
<b>GRAND TOTAL</b>	<b>-3.9%</b>	<b>0.7%</b>

2014-2015		
Court Divisions	New Cases Filed	Cases Worked From Prior Years
Criminal Courts	35.5%	64.5%
Civil Courts	36.5%	63.5%
Civil Traffic	65.1%	34.9%

2018-2019		
Court Divisions	New Cases Filed	Cases Worked From Prior Years
Criminal Courts	33.1%	66.9%
Civil Courts	39.3%	60.7%
Civil Traffic	62.5%	37.5%

Note: Data subject to change.

## Three-Year Civil Indigent Applications and Approval Summary

INDIGENT APPLICATIONS FILED				
Court Division	2016-17	2017-18	2018-19	Percent Change
Circuit Civil	2,934	2,992	2,605	-11.2%
County Civil	3,762	5,426	5,242	39.3%
Probate	3,593	5,052	4,250	18.3%
Family	44,499	54,178	52,141	17.2%
Juvenile Dependency	report begin 2019			
<b>TOTAL CIVIL INDIGENT</b>	54,788	67,648	64,238	17.2%

INDIGENT APPLICATIONS APPROVED				
Court Division	2016-17	2017-18	2018-19	Percent Change
Circuit Civil	2,429	2,368	2,066	-14.9%
County Civil	2,679	4,892	4,730	76.6%
Probate	2,671	2,982	3,463	29.7%
Family	39,680	46,844	45,633	15.0%
Juvenile Dependency	report begin 2019			
<b>TOTAL CIVIL INDIGENT</b>	47,459	57,086	55,892	17.8%

## Five-Year Juror Trend

Outputs and Performance	2014-15	2015-16	2016-17	2017-18	2018-19	5-Year Change
Jury Summons Issued	1,929,956	1,952,673	1,919,959	1,957,372	2,017,792	4.6%
Juror Payments Issued	220,857	224,486	200,915	219,293	215,793	-2.3%
Juror Payments Issued Timely	220,387	223,643	200,096	217,984	214,954	-2.5%
Peformance	99.8%	99.6%	99.6%	99.4%	99.6%	-0.2%

## CFY 2018-2019 Subcases by Court Division

Court Division/Subcases	Cases Filed	Current Case Weights
<b>Circuit Criminal</b>		
Capital Murders	454	10
Non-Capital Murders	1,286	9
Sexual Offenses	3,737	9
All Other Felonies (SRS)	240,321	8
*Appeals (AP cases) from County to Circuit (SRS)	985	4
*Out of State Fugitive Warrants (Non-SRS)	3,631	3
*Search Warrants (Non-SRS)	13,789	2
Cases unable to be categorized	1,054	1
<b>Total Circuit Criminal =</b>	<b>265,257</b>	
<b>County Criminal</b>		
Misdemeanors/Worthless Checks (SRS)	243,666	7
County/Municipal Ordinances (SRS)	60,461	5
Non-Criminal Infractions (SRS)	46,314	3
*Out of State Fugitive Warrants (Non-SRS)	524	3
*Search Warrants (Non-SRS)	358	2
Cases unable to be categorized	352	1
<b>Total County Criminal =</b>	<b>351,675</b>	
<b>Juvenile Delinquency</b>		
Delinquency Complaints, Incl Xfers for Disposition (SRS)	46,152	7
*Non-criminal (1st offense) juvenile sexting cases	295	3
Transfers for Jurisdiction/Supervision Only (Non-SRS)	1,003	4
Cases unable to be categorized	375	1
<b>Total Juvenile Delinquency =</b>	<b>47,825</b>	
<b>Criminal Traffic (UTC)</b>		
DUI (SRS)	44,958	7
Other Criminal Traffic (SRS)	318,135	6
Cases unable to be categorized	113	1
<b>Total Criminal Traffic - UTCs =</b>	<b>363,206</b>	
<b>Circuit Civil</b>		
Professional Malpractice (SRS)	1,521	7
Products Liability (SRS)	852	7
Auto Negligence (SRS)	35,153	7
Condominium (SRS)	1,270	6
Contract and Indebtedness (SRS)	63,150	6
Eminent Domain Parcels (SRS)	409	7
<b>Other Negligence (SRS)</b>	<b>15,869</b>	<b>6</b>
Commercial Foreclosure (SRS)	881	7
Homestead Residential Foreclosure (SRS)	24,318	9
Non-Homestead Residential Foreclosure (SRS)	13,961	8
Other Real Property Actions (SRS)	8,245	7
Other Civil (SRS)	41,401	5
voluntary Civil Commitment of Sexually Violent Predators (SRS)	29	8
<b>*Appeals (AP cases) from County to Circuit Court (SRS)</b>	<b>1,642</b>	<b>4</b>
Writs of Certiorari (SRS)	290	2
Medical Extensions (Petitions to Extend) (Non-SRS)	3,514	1
<b>Transfers of Lien to Security (Non-SRS)</b>	<b>311</b>	<b>3</b>

## CFY 2018-2019 Subcases by Court Division

Court Division/Subcases	Cases Filed	Current Case Weights
Civil Contempt for FTA for Jury Duty (Non-SRS)	345	3
Confirmation of Arbitration (Non-SRS)	43	2
Out of State Commission for Foreign Subpoena (Non-SRS)	537	2
Foreign Judgments (Non-SRS)	1,193	3
Cases unable to be categorized	118	1
<b>Total Circuit Civil =</b>	<b>215,052</b>	
<b>County Civil</b>		
Small Claims (up to \$5,000) (SRS)	380,535	6
Civil (\$5,001 - \$15,000) (SRS)	113,693	5
Replevins (SRS)	1,314	4
Evictions (SRS)	129,228	6
Other County Civil (Non-Monetary) (SRS)	5,987	4
Registry Deposits without an Underlying Case (Non-SRS)	355	3
Foreign Judgments (Non-SRS)	548	3
Applications for Voluntary Binding Arbitration (Non-SRS)	65	2
Cases unable to be categorized	196	1
<b>Total County Civil =</b>	<b>631,921</b>	
<b>Probate</b>		
Probate (SRS)	60,135	7
Guardianship (SRS)	7,891	10
Probate Trust (SRS)	742	7
Baker Act (SRS)	49,085	6
Substance Abuse Act (SRS)	9,243	6
Other Social (SRS)	6,296	4
<b>Voluntary Civil Commitment of Sexually Violent Predators (SRS)</b>	<b>11</b>	<b>8</b>
Risk Protection Orders (SRS)	2,338	6
Wills on Deposit (Non-SRS)	28,094	1
Pre-Need Guardianship (Non-SRS)	5,283	1
Notice of Trust (Non-SRS)	5,283	1
Petition to Open Safe Deposit Box (Non-SRS)	265	2
Caveat (Non-SRS)	2,066	2
<b>Petition to Gain Entry to Apartment of Dwelling (Non-SRS)</b>	<b>85</b>	<b>2</b>
Cert of Person's Imminent Dangerousness (Non-SRS)	4,355	3
Professional Guardian Files (Non-SRS)	393	2
<b>Vulnerable Adults (Non-SRS)</b>	<b>193</b>	<b>6</b>
Cases unable to be categorized	2,242	1
<b>Total Probate =</b>	<b>184,000</b>	
<b>Family</b>		
Simplified Dissolution (SRS)	11,164	4
Dissolution (SRS)	75,789	9
Injunctions for Protection (SRS)	82,972	6
Support (IV-D and Non IV-D) (SRS)	13,769	8
UIFSA (IV-D and Non IV-D) (SRS)	2,550	6
Other Family Court (SRS)	10,341	5
Adoption Arising out of Chapter 63 (SRS)	4,985	4
Name Change (SRS)	7,084	5
Paternity/Disestablishment of Paternity (SRS)	16,348	7



## CFY 2018-2019 Subcases by Court Division

Court Division/Subcases	Cases Filed	Current Case Weights
New Cases (Non-SRS)	29,621	2
Cases unable to be categorized	70	1
Total Family =	254,693	
Juvenile Dependency		
Dependency Initiating Petitions (SRS)	12,200	9
ons to Remove Disabilities of Non-Age Minors (743.015) (SRS)	21	3
CINS/FINS (SRS)	209	4
Parental Notice of Abortion Act (SRS)	158	3
Truancy (Non-SRS)	1,485	4
Transfers for Jurisdiction/Supervision Only (Non-SRS)	73	4
F Dependency Petition for Injunction per Chapter 39 (Non-SRS)	334	4
Other New Cases (Non-SRS)	276	2
Cases unable to be categorized	104	1
Total Juvenile Dependency =	14,860	
Civil Traffic		
Uniform Traffic Citations	2,677,969	3
Total Civil Traffic - UTCs =	2,677,969	