

# SCHEDULE AT A GLANCE

## MONDAY, OCTOBER 21

12:00 p.m. – 12:30 p.m.

Welcome

12:30 p.m. – 1:20 p.m.

Opening Remarks – “The Proactive Clerk”  
Balancing Conflicting and Competing Goals  
The Importance of Collections for Crimes  
Compensation Fund

1:20 p.m. – 2:10 p.m.

Break

2:10 p.m. – 2:30 p.m.

What’s New, What’s Changed, Where are  
We Going?

2:30 p.m. – 3:20 p.m.

3:20 p.m. – 5:00 p.m.

Lessons Learned from Operation Greenlight  
2019 Event and Moving Forward; and  
Discussion on Workshop Status Report for  
Amendment 4 Negotiating Fines, Fees, and  
Costs

## TUESDAY, OCTOBER 22

7:00 a.m. – 8:00 a.m.

Breakfast

8:00 a.m. – 8:20 a.m.

Opening Remarks: Three-Part Program  
Automation and Building Your In-House  
Programs

8:20 a.m. – 9:10 a.m.

9:10 a.m. – 10:00 a.m.

“It’s all about the Math”

10:00 a.m. – 10:20 a.m.

Break

10:20 a.m. – 11:10 a.m.

“Nurturing Compliance Adds Up”

11:10 a.m. – 12:00 p.m.

National Association of Counties Award  
Winning Three-Part Revenue Compliance  
Program

12:00 p.m. – 1:00 p.m.

Lunch

1:00 a.m. – 1:50 p.m.

Prevention Flight Plans - Payment Access,  
Payment Plans, and Communications

1:50 p.m. – 2:40 p.m.

Mediation Flight Plans - Processes for  
Negotiating Debt

2:40 p.m. – 3:00 p.m.

Break

3:00 p.m. – 3:50 p.m.

Restoration Flight Plans - Debt  
Restructuring, Decentralized and Centralized  
Lift-Off Flight Plan

3:50 p.m. – 4:40 p.m.

Successful Mission

4:40 p.m. – 5:00 p.m.

Closing Remarks



FLORIDA  
COURT CLERKS &  
COMPTROLLERS

