



CCOC and FCCC Joint Summit



COMPLIANCE 20: [MISSION TO DRIVE]



CCOC
FLORIDA CLERKS OF COURT
OPERATIONS CORPORATION



FLORIDA
**COURT CLERKS &
COMPTROLLERS**

October 21-22, 2019

Omni ChampionsGate



CCOC and FCCC Joint Summit



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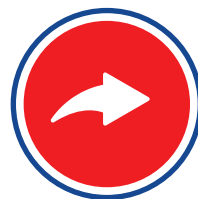
Our mission: Partner with our communities to promote the upcoming Driver License Reinstatement Days and help individuals comply with court obligations, so they can:



**Keep
Working**



**Keep
Driving**



**Move On With
Their Lives**



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FLORIDA
**COURT CLERKS &
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SCHEDULE AT A GLANCE

MONDAY, OCTOBER 21

12:00 p.m. – 12:30 p.m.

Welcome

12:30 p.m. – 1:20 p.m.

Opening Remarks – “The Proactive Clerk”
Balancing Conflicting and Competing Goals
The Importance of Collections for Crimes
Compensation Fund

1:20 p.m. – 2:10 p.m.

Break

2:10 p.m. – 2:30 p.m.

What’s New, What’s Changed, Where are
We Going?

2:30 p.m. – 3:20 p.m.

3:20 p.m. – 5:00 p.m.

Lessons Learned from Operation Greenlight
2019 Event and Moving Forward; and
Discussion on Workshop Status Report for
Amendment 4 Negotiating Fines, Fees, and
Costs

TUESDAY, OCTOBER 22

7:00 a.m. – 8:00 a.m.

Breakfast

8:00 a.m. – 8:20 a.m.

Opening Remarks: Three-Part Program
Automation and Building Your In-House
Programs

8:20 a.m. – 9:10 a.m.

9:10 a.m. – 10:00 a.m.

“It’s all about the Math”

10:00 a.m. – 10:20 a.m.

Break

10:20 a.m. – 11:10 a.m.

“Nurturing Compliance Adds Up”
National Association of Counties Award
Winning Three-Part Revenue Compliance
Program

11:10 a.m. – 12:00 p.m.

12:00 p.m. – 1:00 p.m.

Lunch

1:00 a.m. – 1:50 p.m.

Prevention Flight Plans - Payment Access,
Payment Plans, and Communications
Mediation Flight Plans - Processes for
Negotiating Debt

1:50 p.m. – 2:40 p.m.

2:40 p.m. – 3:00 p.m.

Break

3:00 p.m. – 3:50 p.m.

Restoration Flight Plans - Debt
Restructuring, Decentralized and Centralized
Lift-Off Flight Plan

3:50 p.m. – 4:40 p.m.

Successful Mission

4:40 p.m. – 5:00 p.m.

Closing Remarks



FLORIDA
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MONDAY, OCT. 21

12:00 p.m. – 12:30 p.m.

Welcome

Presenter: The Honorable Stacy M. Butterfield, CPA, Polk County Clerk and Comptroller, and FCCC President

Opening Remarks – “The Proactive Clerk”

Presenter: The Honorable Tara S. Green, Clay County Clerk (.5 CPE Credit)

12:30 p.m. – 1:20 p.m.

Balancing Conflicting and Competing Goals

Presenter: Douglas Isabelle, Deputy Executive Director, CCOC (1.0 CPE Credit)

1:20 p.m. – 2:10 p.m.

The Importance of Collections for Crimes Compensation Fund

Presenter: Emery A. Gainey, Chief of Staff, Director of Law Enforcement, Office of the Florida Attorney General (1.0 CPE Credit)

2:10 p.m. – 2:30 p.m.

Break

2:30 p.m. – 3:20 p.m.

What’s New, What’s Changed, Where are We Going?

Presenter: Rozanne Anderson, Chief Compliance Officer for Ontario Systems (1.0 CPE Credit)

3:20 p.m. – 5:00 p.m.

Lessons Learned from Operation Greenlight 2019 Event: Moving Forward and Discussion on Amendment 4 – Negotiations of Fines, Fees, and Costs

Panel: The Honorable Tara S. Green, Clay County Clerk; Jason Harrell, Legislative & Public Affairs Director, FCCC; Richard Herring, Esq., Consultant, FCCC; and Jason Welty, Budget and Communications Director, CCOC (2.0 CPE Credits)

COMPLIANCE 20: [MISSION TO DRIVE]

TUESDAY, OCT. 22

7:00 a.m. – 8:00 a.m.

Breakfast

8:00 a.m. – 8:20 a.m.

Opening Remarks: Three-Part Program

*Presenter: Douglas Isabelle, Deputy
Executive Director, CCOC*

8:20 a.m. – 9:10 a.m.

Automation and Building Your In-House
Programs

*Presenter: Rozanne Anderson, Chief
Compliance Officer for Ontario Systems
(1.0 CPE Credit)*

9:10 a.m. – 10:00 a.m.

"It's all about the Math"

*Presenters: Douglas Isabelle, Deputy
Executive Director, CCOC; and
Don Murphy, CIS Consultants (1.0 CPE Credit)*

10:00 a.m. – 10:20 a.m.

Break

10:20 a.m. – 11:10 a.m.

"Nurturing Compliance Adds Up"

*Presenter: Janet Cantees, Chief Operations
Officer, Sarasota County Clerk and
Comptroller's Office (1.0 CPE Credit)*

11:10 a.m. – 12:00 p.m.

National Association of Counties Award
Winning Three-Part Compliance Program

*Presenter: Louis Tomeo, Criminal Court
Services Director, Palm Beach County Clerk
and Comptroller's Office (1.0 CPE Credit)*

12:00 p.m. – 1:00 p.m.

Lunch (Apollo 11 and Hidden Figures Trivia)

1:00 a.m. – 1:50 p.m.

Prevention Flight Plans

*Presenter: Kathy Davis, Business Analyst
Administrator, Citrus County Clerk and
Comptroller's Office
Round table discussion (10 min) (1.0 CPE Credit)*



FLORIDA
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TUESDAY, OCT. 22

1:50 p.m. – 2:40 p.m.

Mediation Flight Plans – Processes for Negotiating Debt

Panel: The Honorable Nadia K. Daughtrey, Desoto County Clerk; The Honorable Don Spencer, Santa Rosa County Clerk and Comptroller; Gina Magana, St. Lucie County Clerk and Comptroller's Office; and Kristi Wagstaff, Polk County Clerk and Comptroller's Office

Round table discussion (10 min) (1.0 CPE Credit)

2:40 p.m. – 3:00 p.m.

Break

3:00 p.m. – 3:50 p.m.

Restoration Flight Plans – Debt Restructuring Efforts

Panel: Rose Devoe, Deputy Chief Administrator, Duval County Clerk and Comptroller's Office; Douglas Isabelle, Deputy Executive Director, CCOC; and Hampton Peterson, Staff Attorney, Palm Beach County Clerk and Comptroller's Office

Round table discussion (10 min) (1.0 CPE Credit)

3:50 p.m. – 4:40 p.m.

Lift-Off Flight Plan

Panel: The Honorable Tara S. Green, Clay County Clerk; John Dew, Executive Director CCOC; Jason Harrell, Legislative & Public Affairs Director, FCCC; and Jason Welty, Budget and Communications Director, CCOC (1.0 CPE Credit)

4:40 p.m. – 5:00 p.m.

Successful Mission Closing Remarks

The Honorable Tara S. Green, Clay County Clerk

NOTES AND CONTACTS



FLORIDA
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save THE dates

FEB
26-28
2020

WINTER CONFERENCE

Wyndham Resort
Lake Buena Vista



SUMMER CONFERENCE

Sawgrass Marriott
Ponte Vedra Beach

JUNE
23-25
2020

SEPT
9-11
2020

FALL CONFERENCE

Hilton St. Pete Bayfront
St. Pete Beach

