



**FLORIDA CLERKS OF COURT
OPERATIONS CORPORATION**

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PERFORMANCE MEASURES REPORTS AND STANDARDS

- **Collections and Timeliness Performance Measure – By Court Division**

COURT DIVISION	PERFORMANCE STANDARD ANNUAL COLLECTION RATE	TIMELINESS FOR FILING NEW CASES	TIMELINESS FOR DOCKETING CASES
Circuit Criminal	9%	80% - 2 business days	80% - 3 business days
County Criminal	40%	80% - 3 business days	80% - 3 business days
Juvenile Delinquency	9%	80% - 2 business days	80% - 3 business days
Criminal Traffic	40%	80% - 3 business days	80% - 3 business days
Circuit Civil	90%	80% - 2 business days	80% - 3 business days
County Civil	90%	80% - 2 business days	80% - 3 business days
Circuit Probate	90%	80% - 2 business days	80% - 3 business days
Family	75%	80% - 3 business days	80% - 3 business days
Civil Traffic	90%	80% - 4 business days	80% - 4 business days
Juvenile Dependency	n/a	80% - 2 business days	80% - 3 business days

- **Jury Payment Performance Measure – 100% Within 20 Days of Completing Service**
- **Fiscal Management Performance Measure – 12 Standards**