



Collection Summit  
**“THE CHALLENGE CAN BE MET”**  
 Hosted by Clerk of Court Operations Corporation  
 Florida Mall, October 17, 2013

The collection summit is a follow-up to a 2012 collection study conducted by the National Center for State Courts at the requested by Florida Legislature and under contract with the Clerk of Court Operations Corporation.

The summit will bring together clerk staff of 16 of the large counties that participated in the study to share what they learned and have done with their collection programs since the report was issued. This is a unique opportunity to have a group of Clerk staff together to learn and share their criminal and civil traffic court collections—positive and negative results; discuss opportunities for implementing recommendations put forth by the NCSC report. In-house collections programs, collection court, payment plans, and outsourcing collection activates will be discussed and provide future collection program expectations and goals.

Who should attend? Clerk staff from median- size and large- size counties. Clerk staff involved with collecting criminal and civil traffic revenues. Clerk staff interested in how Clerk offices are improving collection processes and increasing collections.

Where? Florida Mall, Orlando—Legends Ball Room 3

When? October 17, 2013

Time? Starting at 9:30 am until 1:00 pm Eastern Time

*Agenda*

Welcome and Introductions.....Mr. Neil Kelly, Chairman Revenue Enhancement Committee  
 Setting the Stage—“The 90-day Collection Window” .....Mr. Doug Isabelle, Budget Director  
 Collection 101 Principles ..... Mr. Russ Duncan, Collections Advisor  
 Collection Program

- Seminole County Collection Program..... Clerk of Court Maryanne Morse
- Clay County Collection Program.....Clerk of Court Tara Green
- Polk County Collection Program.....Ms. Kristy Wagstaff Compliance Director

Where do we go from Here?

Collection Strategies..... Mr. Doug Isabelle

Summary Closing Remarks.....Mr. Neil Kelly

**Honorable Buddy Irby**  
Alachua County  
Chair

**Honorable Sharon Bock**  
Palm Beach Clerk  
Vice Chair

**Honorable Ken Burke**  
Pinellas County  
Secretary/Treasurer

**Honorable Bob Inzer**  
Leon County

**Honorable John Crawford**  
Nassau County

**Honorable Harvey Ruvin**  
Dade County

**Honorable Tim Sanders**  
Madison County

**Honorable Stacy Butterfield**  
Polk County Clerk

**Honorable J Thomas McGrady**  
Sixth Circuit Judge

**Senate**

**Honorable Kyle Hudson**  
Holmes County

**House**

**Honorable Paula S. O’Neil**  
Ph.D  
Pasco County

**Joe Boyd**  
General Counsel

**John Dew**  
Executive Director

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